

From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOQ \(NHTSA\)](#)
Subject: FW: Seatbelt Failure/Design Flaw in 1991 Honda Civic LX, your file reference: ODI #11530144, attention Stephanie
Date: Tuesday, September 12, 2023 2:10:17 PM
Attachments: [REDACTED]

From: [REDACTED]
Sent: Tuesday, September 12, 2023 1:22 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: Fwd: Seatbelt Failure/Design Flaw in 1991 Honda Civic LX, your file reference: ODI #11530144, attention Stephanie

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Re:
ODI Complaint 11530144
Thank you for your email communication on Tuesday
September 12, 2023.

I am attaching the emails and supporting documents (see the July 9, 2023 email below) showing that I ordered a new shoulder belt and had it installed by a body shop (see July 9 email below). They confirmed that the replacement part was also defective and does not "catch" when braking or when pulled by hand to attempt to activate the shoulder belt mechanism.

I have since removed and returned the replacement which was a genuine Honda part.

The passenger side shoulder belt also does not operate properly and now the vehicle has both original shoulder belts

which are defective either in design or manufacture. I have been reimbursed for the replacement part so I am back to square one as far as safety of the shoulder belts.

----- Forwarded message -----

From: [REDACTED]
Date: Mon, Jul 10, 2023 at 11:42 AM
Subject: Fwd: Seatbelt Failure/Design Flaw in 1991 Honda Civic LX, your file reference: ODI #11530144, attention Stephanie
To: <nhtsa.webmaster@dot.gov>

----- Forwarded message -----

From: [REDACTED]
Date: Mon, Jul 10, 2023 at 10:44 AM
Subject: Fwd: Seatbelt Failure/Design Flaw in 1991 Honda Civic LX, your file reference: ODI #11530144, attention Stephanie
To: <jprather@mistlinhonda.com>

----- Forwarded message -----

From: [REDACTED]
Date: Sun, Jul 9, 2023 at 9:46 AM
Subject: Seatbelt Failure/Design Flaw in 1991 Honda Civic LX, your file reference: ODI #11530144, attention Stephanie
To: <ysh@dot.gov>
Cc: <service@hondapartsnow.com>

Here is my documentation of the seatbelt shoulderbelt and shoulderbelt mechanism design flaw that I was asked to submit when I made a formal complaint with Stefanie at

NHTSA on 7/03/2023. I have included cost for a rental car I had to use for a trip because the shoulder belts in the Honda do not work.

Thanks,

[REDACTED]

[REDACTED].

Modesto, CA

[REDACTED]

Pabco Precision Auto Body Inc.

1400 N 9th St. Suite 30
Modesto, CA 95350
(209)524-6260

Invoice

Date	Invoice #
6/28/2023	

Bill To

PAID
06/28/2023

P.O. No.	Terms	Project

Quantity	Description	Rate	Amount
	Body Labor - 1991 Honda Civic Removed driver's side shoulder belt/retractor mechanism and install new genuine Honda shoulder belt/retractor mechanism provided by customer. Note: both front shoulder belt/retractor mechanisms do not catch and are inoperable. All connections and parts are original equipment and appear in good condition but shoulder belt/retractors appear to be defective. Also note: New Honda replacement shoulder belt/retractor is also inoperative and appears defective because it does not catch when pulled quickly	85.00	85.00
	SALES TAX	8.875%	0.00
		Total	\$85.00



Marcial Chavous
General Manager

www.PabcoAutoBody.com
1400 N 9th Street, Suite 30 | Modesto, CA 95350
209.524.6260 P | 209.524.8018 F

PABCO PRECISION AUTO BOD
1400 N 9TH ST STE 30
MODESTO, CA. 95350-4776
209-524-6260

SALE

REF#: [REDACTED]

Batch #: [REDACTED]

06/28/23

14:23:59

APPR CODE: 014077

Trace: 1

VISA

Chip

***** [REDACTED]

/

AMOUNT

\$85.00

APPROVED

VISA DEBIT

AID: A0000000031010

TVR: 80 80 00 80 00

TSI: 68 00

THANK YOU

CUSTOMER COPY



PRINT

THE HERTZ CORPORATION
Web: www.hertz.com



Rental Agreement No: [REDACTED]
Invoice Date: 07/03/2023
Document: [REDACTED]

Direct All Inquiries To:
THE HERTZ CORPORATION
PO BOX 26120
OKLAHOMA CITY, OK 73126-0120

REPRINT

Renter: [REDACTED]
Account No.: ***** [REDACTED] IS
CDP No.: 5
CDP Name:

[REDACTED]
MODESTO, CA [REDACTED]

RENTAL REFERENCE

Rental Agreement No: [REDACTED]
Reservation ID: [REDACTED]
Special Bill Info: XX-CC

MISCELLANEOUS INFORMATION

CC AUTH: 881246 DATE: 2023/06/29 AMT: 453.00
CC AUTH: 881246 DATE: 2023/06/29 AMT: 276.00

RENTAL DETAILS

Rate Plan: IN: OUT:
Rented On: 06/29/2023 08:30 LOC# 727102
MODESTO, CA
Returned On: 07/03/2023 08:36 LOC# 727104
MODESTO, CA
Car Description: SIR SENTRA BR50TI
Veh. No.: [REDACTED]
CAR CLASS Charged: C MILEAGE In: 33,536
Rented: C Out: 33,258
Reserved: C Driven: 278

RENTAL CHARGES

DAYS	4 @	35.52	142.08
ADJUSTMENT			-50.00
SUBTOTAL			92.08
DISCOUNT	6.00%		-5.52
SUBTOTAL			86.56
ADDITIONAL OPERATOR			54.00
SERVICE CHARGE			19.99
DAMAGE WAIVER (CDW/LDW)			100.00
ADDITIONAL DRIVER			-58.79
LICENSE & TAX REIMBURSEMENT			7.20
TAX	8.875%		14.88

AMOUNT DUE 223.84 USD

THANK YOU FOR RENTING FROM HERTZ

Direct All Inquiries To:
THE HERTZ CORPORATION
PO BOX 26120



You submitted an order in the amount of \$338.04 USD to GenuinePartsGiant

1 message

service@paypal.com <service@paypal.com>

Tue, Jun 13, 2023 at 2:57 PM

To: [REDACTED]

Hello, [REDACTED]



You placed a \$338.04 USD order with GenuinePartsGiant

[View or Manage Transaction](#)

You won't be charged until GenuinePartsGiant processes your order. To see the full transaction details, log in to your PayPal account. Keep in mind, it may take a few moments for this transaction to appear. Thanks for using PayPal.

Transaction ID

[REDACTED]

Transaction date

June 13, 2023 1:50:59 PM PDT

Merchant

GenuinePartsGiant

Instructions to merchant

You haven't entered any instructions.

Shipping address

[REDACTED]
Modesto, CA [REDACTED]
United States