

CL-11530106-1000

[REDACTED]
Canton, MI [REDACTED] USA

June-10-2023

National Highway Traffic Safety Administration Vehicle Safety Hotline
800-424-9153
1200 New Jersey Avenue SE Washington, DC 20590

To Whom It May Concern:

Hello, I am writing to file a claim for a vehicle recall on my 2014 Audi S6 (VIN: **WAUF2AFC7EN** [REDACTED]). The date of the recall is March-20-2022. The NHTSA Campaign # is 22V-178. The Audi Recall # is 21H7. The specific defect that is being recalled is Turbo failure.

In early 2021, I experienced multiple problems with my vehicle that were consistent with the recall, such as Rough Idling, Difficult to Start, and Stalls. It was fixed at a local Audi dealership in May-2021 (prior to the recall announcement). I was responsible for the repair expenses, which totaled \$4198.29, for the Turbo and oil strainer replacement.

When I became aware of the recall, I filed a claim with Audi to request reimbursement. Audi's recall website indicates that there are no recalls pending for my vehicle, but the Model Year/Model/Engine/Issue is consistent with the scope of the recall. In over 7 months after filing the claim, I have not heard back from Audi even after repeat inquiries. I would like NHTSA's help to get reimbursement from the OEM. Please contact me if any additional information is needed, such as a copy of the repair invoice.

Thank you for your time and attention to this matter.

Sincerely,

[REDACTED]
6/10/2023

Canton, MI

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To:

NHTSA VEHICLE SAFETY HOTLINE
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1200 NEW JERSEY AVE SE
WASHINGTON, DC 20590

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