

CL-11528966-1000

[REDACTED]
Granger Indiana
[REDACTED]

6/13/2023

Greetings,

I feel something should be done against Hyundai. I could have easily been killed by their failure in one area. Vehicle wiring harnesses. Are you aware that the wiring systems in many of their vehicles are made from Soy. Soy is a product that is made of Soy Beans and guess that rodents such as mice, chipmunks and squirrels love. Soy Beans.

I have a 2019 Hyundai Santa Fe XL. I have had three instances where rodents have chewed the wiring in my vehicle. The one time I could have been killed. To be honest I thought I would be when cars could come behind me and screech on their brakes. I was driving in heavy traffic coming back from Chicago and my vehicle stopped right in the third lane of a heavy interstate highway with semis and such passing me at 60 plus miles of hour. The traffic was so thick at times I could not get out of the car and there I sat stalled. I eventually had my vehicle towed to my mechanic and a red squirrel got under the hood of my vehicle at some point and chew the heck out of the wiring. That was the second time. The third time happened today. I could have easily been killed when my car stopped on the busy interstate. Setting there with my flashers going in the middle lane not moving with vehicles going around me at high speeds.

I have over \$1,000.00 in costs repairing rodent chews on my vehicle. It is not just myself, look on the net. This issue is ever going with Hyundai.

The company needs to reimburse me for costs incurred on this and but more so your office needs to look into having Hyundai fix this. They need to replace all the wiring harnesses in their vehicles with normal wiring like USA cars use if theirs are made with rodent attracting products. I have other vehicles here and have had for years and not one of my other vehicles have had so much as a rodent issue with those setting side by side the Hyundai. In fact I am to the point of selling it and taking a loss as the stress on wondering if it will happen again and create a financial strain on my is overwhelming. I [REDACTED] had dozens of USA vehicles and even lived on farms and never had anything chewed by a rodent.

Something needs to be done. I am on fixed income and I can not afford car bills because of rodents. I put my trust in Hyundai because of their 100,000 mile warranty which is why I bought the car. Their warranty does not cover critter claims and had to pay for these repairs out of my pocket and I do not have the money for this.. Not once did anyone mention nor would one thing of wiring getting attracted and eaten by rodents because of how they made their vehicles.

Thank You,
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Grand Rapids In

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