

**From:** [REDACTED]  
**To:** [EVOQ \(NHTSA\)](#)  
**Subject:** FW: Follow up to ODI Complaint -----11528314-----  
**Date:** Tuesday, July 11, 2023 6:22:43 PM  
**Attachments:** [EVOQ Response Letter.pdf](#)  
[11528314.pdf](#)

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Hello,

I updated the comments section in attachment 11528314.pdf.

**From:** EVOQ (NHTSA) <EVOQ@dot.gov>  
**Sent:** Tuesday, July 11, 2023 8:45 AM  
**To:** [REDACTED]  
**Subject:** FW: Follow up to ODI Complaint -----11528314-----

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to [dataquality@dot.gov](mailto:dataquality@dot.gov) or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.  
NHTSA/Office of Defects Investigation



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: [www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)

FOR AGENCY USE ONLY 100148

Date Received

22-JUN-2023

Repository Reference No.  
11528314

## OWNER INFORMATION (Type or Print)

Name

Daytime Telephone Number

E-mail Address

City

North Richland Hills

State

TX

ZIP Code

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

## VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1G1YB2D44NF

MAKE

CHEVROLET

Model

CORVETTE

Model Year

2022

Date Purchased

Dealer's Name and Telephone Number

Engine:  
No: Cylinders

Fuel Type:

Original Owner

Dealer's City Grapevine

STATE

TX

ZIP Code

76051

Transmission Type

 Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

13-DEC-2022

 Cruise Control

## FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Components Codes: 117000 ELECTRICAL SYSTEM: INSTRUMENT CLUSTER/PANEL

Failure Mileage  
1700.0

Failure Speed

## ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTMAL 9ABC036)

 Original Requirement  
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

## ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

## APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)

Crash

 Yes  No

Fire

 Yes  No

Number of Persons Injured

Number of Deaths

Reported to Police

N

**Narrative Description of Incident(s), Crash(es), Injury(ies).**

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

The contact owns a 2022 Chevrolet Corvette. The contact stated that while driving at an undisclosed speed, the instrument panel inadvertently lost electrical power; however, upon restarting the vehicle, the instrument panel returned to normal functionality. No warning lights were displayed on the instrument panel prior to the failure. The vehicle was taken to the dealer, who determined that the instrument panel needed to be reprogrammed. The vehicle was repaired, but the failure reoccurred. The manufacturer was not notified of the failure. The failure mileage was 1,700. The previous narration is not necessarily exact. The issue with the instrument cluster going dark has occurred approximately 7 or 8 times. Sometimes the radio will be affected, other times not, sometimes the heads-up display will be affected, and other times not. The vehicle has been back to the dealership approximately 5 or 6 times or more and the dealership has received notice from General Motors to reprogram the affected areas at which time they will work for a while and then there is no confidence the instrument cluster will provide information. The last time the vehicle was in after I contacted you, the dealership had for about a week and then I received notice a crew from GM had appeared and decided to replace some parts of the instrument cluster and unfortunately the dealership did not have the parts available at the time and will install it when the correct parts arrive. In my opinion the dealership has done everything they could possibly do to help and has provided excellent service. The problem lies with General Motors not taking care of the problem prudently and leaving the dealership holding the bag. When the instrument cluster does not work there is no feedback about how fast you are going, whether the turn signals work and brake lights are being seen.