

From: [Ambrose, Ann-Marie L](#)
To: [EVOO \(NHTSA\)](#); [Robertson, Faithia \(NHTSA\)](#); [Lewis, Br](#)
Cc: [NHTSA ODI CED](#); [Strasser-King, Marion C](#)
Subject: ODI-11528223
Date: Tuesday, July 25, 2023 5:18:09 PM

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[REDACTED]
Yesterday

Subject: ODI # 11528223
To: nhtsa.webmaster@dot.gov

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Hi my name is [REDACTED] and I filed a complaint on June 21 using the NHTSA website. It's been a little over a month and I haven't heard anything back. As stated in my online complaint I went out to my car one afternoon and noticed a i95 code on my dashboard along with my airbag, ABS and traction light on. With a little research online it said that the i95 code meant that I had been in an accident. I have been in zero accidents and my car looks completely normal. I took the car to the dealership I purchased it from and they said that they don't know why my dashboard is showing the code or how to fix it. When they tried to reset the dashboard it was unsuccessful and the lights remained on. Winter is only a few months away and it is unsafe for me to continue driving my car with a non working airbag, ABS and traction system. If I get in an accident or drive over any patches of ice my car is going to skid and the wheels will lock up. If you have any information regarding my complaint it would be greatly appreciated.

Thank you

Sent using the mobile mail app

Thank you,

Ann-Marie Ambrose
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received the message in error and destroy the original message and all copies.