

From: [4ME](#)
To: [EVOQ \(NHTSA\)](#); [Robertson, Faithia \(NHTSA\)](#); [Lewis, Brenton](#)
Cc: [NHTSA ODI CED](#); [Marion Strasser-King](#); [AnnMarie Ambrose](#)
Subject: ODI - 11527527
Date: Wednesday, June 21, 2023 8:49:43 AM

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

From: [REDACTED]
Sent: Monday, June 19, 2023 1:29 PM
To: nhtsa.webmaster@dot.gov <nhtsa.webmaster@dot.gov>
Subject: URGENT - 11527527

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

I have filed a complaint online, but really want to speak with someone ASAP. I am on a time clock as I am needing this to be figured out before I go on vacation in less than 48 hours.

Hyundai has done nothing to fix the recall of the Hyundai Palisade 2020 tow hitch. I have not been able to tow for almost a year when I paid for a car with towing capacity. Something must be done asap.

Please give me a call back

[REDACTED]

[REDACTED]