

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOQ \(NHTSA\)](#)
Subject: FW: Ram 3500 ABS Failure
Date: Thursday, July 6, 2023 9:06:00 AM
Attachments: [REDACTED]

From: [REDACTED]
Sent: Wednesday, July 5, 2023 3:29 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: Ram 3500 ABS Failure

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[REDACTED]
[REDACTED]

Sent from my iPhone

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration**DOT Auto Safety Hotline**
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

12-JUN-2023

Repository ☐Reference No.
11526636**OWNER INFORMATION (Type or Print)**

Name		
Address		
City	State	ZIP Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 3C63R3NL5J0		MAKE RAM	Model 3500	Model Year 2018
Date Purchased	Dealer's Name and Telephone Number		Engine: No: Cylinders	Fuel Type:
Original Owner ☐	Dealer's City: Gastonia	STATE NC	ZIP Code 28054	
Transmission Type	☐ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 12-JUN-2023

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Components Codes: 046600 SERVICE BRAKES, AIR-ANTILOCK;ABS WARNING LIGHT, 250000 ELECTRONIC STABILITY CONTROL, 060000 ENGINE (PWS)	Failure Mileage 112000.0	Failure Speed
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM1AL 9ABC036)	☐ Original Requirement ☐ Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(s), Crash(es), Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

The contact owns a 2018 Ram 3500. The contact stated that on several occasions while driving at high speeds, the vehicle drove over a bump in the roadway and the ABS warning light, electronic stability control warning light, and the check engine warning light intermittently illuminated but remained illuminated. The contact stated that prior to driving over the bump, the cruise control operated as designed; however, after driving over the bump, the cruise control failed to operate as needed. The vehicle was taken to Auto Zone for diagnostic testing. The contact stated that several unknown codes were retrieved. The vehicle was not repaired. Neither the dealer nor the manufacturer were notified of the failure. The failure mileage was approximately 112,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.