

From: [Ambrose, Ann-Marie L](#)
To: [EVOO \(NHTSA\)](#); [Robertson, Faithia \(NHTSA\)](#); [Lewis, Br](#)
Cc: [NHTSA ODI CED](#); [Strasser-King, Marion C](#)
Subject: ODI-11526169
Date: Thursday, August 10, 2023 10:54:15 AM

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Yesterday

Subject: 11526169
To: nhtsa.webmaster@dot.gov

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Earlier in the year, I filed a complaint on my 2014 Ford Focus with a faulty clutch system. I NEED this car to be functional for medical treatment. Ford has already replaced the clutch once and the car is doing the same exact thing again. I do not feel that I should be responsible for paying to fix something that Ford knows is an issue.

[...](#)

Sent from my iPhone

Thank you,

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