

CL-11526110-1000

May 16, 2023

National Highway Traffic Safety Administration
Office of Defects Investigations/CRD
NVS-216
1200 New Jersey Avenue SE
Washington, DC 20590

RE: Highland Ridge Roamer 5th wheel
VIN#: 58TCH0BR5N3 [REDACTED]
Year: 2022

To Whom It May Concern:

I am contacting you to report what we feel is a manufacturer's design flaw on our recent 5th wheel purchase. The rear jacks have only a 6 inch clearance from the ground. That clearance is not sufficient to clear a normal sidewalk curb let alone road situations that might be encountered. We have spoken to area repair service providers and they agree with our assessment. They have also stated that they have seen cases from similar trailers with low rear jacks where the rear jack has been sheared off while their clients were traveling causing a safety hazard to traffic around them. I don't think any driver would want to see a round metal disk flying towards them as they are driving.

We did contact the manufacturer and they stated that the "jack placement is per design." We are stating that the "per design" represents a manufacturing design flaw and a potential safety hazard.

We are including photos of our rear jacks.

We request that you open a case to look into to this before someone gets seriously hurt.

Should you have any questions, I can be reached at [REDACTED]

Thank you for your prompt attention to this matter.

Respectfully,
[REDACTED]

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REAR OF →
5TH WHEEL

FRONT WHEEL
LOCK DOWN









Lakeside, CA

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