

From: [REDACTED]
To: [EVOQ \(NHTSA\)](#)
Subject: Re: FW: Follow up to ODI Complaint -----11525906-----
Date: Monday, July 10, 2023 11:31:22 AM

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Good Morning,

It's actually the transmission that failed. It won't go reverse at times. When driving forward, it's okay for a little while, then just stops and will not accelerate. This can result in a potential car accident.

We see this is a very common occurrence with these types of cars, but for some reason this year is not on the recall list. We had Ford do diagnostics on it too. We are very lucky our daughter wasn't in a major car accident.

Thank you,
[REDACTED]

On Fri, Jun 30, 2023 at 4:27 AM EVOQ (NHTSA) <EVOQ@dot.gov> wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to [\(202\) 366-1767](tel:(202)366-1767). Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation