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|---|--|---|--|--|--|
|  <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p> | | <p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p> | | <p>FOR AGENCY USE ONLY 100148</p> <p>Date Received: JUL 06 2023</p> <p>Repository: <input type="checkbox"/></p> <p>Reference No. 11525796</p> | |
| <p>OWNER INFORMATION (Type or Print)</p> | | | | | |
| Name | | Address | | Evening Telephone Number | |
| City | | State | | ZIP Code | |
| Virginia Beach | | VA | | [REDACTED] | |
| <p><small>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 52977 (Sep. 3, 2004).</small></p> | | | | | |
| <p>VEHICLE INFORMATION</p> | | | | | |
| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side | | MAKE | | Model | |
| 1FMK1JTS6[REDACTED] | | FORD | | EXPEDITION | |
| Date Purchased | | Dealer's Name and Telephone Number | | Engine No. Cylinders | |
| 1/06/2016 | | PRIORITY FORD (757) 419-2500 | | 6cyl | |
| Original Owner <input checked="" type="checkbox"/> | | Dealer's City Norfolk | | ZIP Code | |
| STATE | | VA | | 23518 | |
| Transmission Type | | Antilock Brakes | | Powertrain | |
| 6R80 | | <input type="checkbox"/> | | Multiple Failure: | |
| | | <input type="checkbox"/> | | Incident Date(s) | |
| | | Cruise Control | | 29-MAY-2023 | |
| <p>FAILED COMPONENT(S)/PART(S) INFORMATION</p> | | | | | |
| Vehicle Components Codes: 100000 POWER TRAIN | | | | Failure Mileage | |
| Replacement parts AL3Z-7-G276 & BL3Z-6B266-C | | | | 38484.0 | |
| Failure Speed | | | | | |
| 0 at stop sign | | | | | |
| <p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</p> | | | | | |
| Tire Make | | Tire Model (Name or Number) | | Tire Size (Example P215/65R15) | |
| DOT No. (Example: DOTM1 9A80396) | | <input type="checkbox"/> Original Requirement | | Failure Location: | |
| | | <input type="checkbox"/> Prior Repair | | | |
| Tire Component Code | | | | Tire Failure Type: | |
| <p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</p> | | | | | |
| Make: | | Date Manufactured: | | Model No./Name: | |
| Seat Type: | | Installation System: | | | |
| Child Seat Component Code: | | Failed Part: | | | |
| <p>APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), failure(s), crash(es), injury(es).)</i></p> | | | | | |
| Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | | Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | | Number of Persons Injured | |
| | | | | Number of Deaths | |
| | | | | Reported to Police | |
| | | | | N | |
| <p>Narrative Description of Incident(s), Crash(es), Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p> | | | | | |
| <p>The contact owns a 2016 Ford Expedition. The contact stated that while driving at an undisclosed speed, the vehicle lost motive power. The check engine and transmission warning lights were illuminated. The vehicle was towed to the dealer, where it was diagnosed that the lead frame needed to be replaced. The vehicle was not repaired. The manufacturer was made aware of the failure and advised the contact to file a complaint with the NHTSA Hotline. The failure mileage was 38,484.</p> <ol style="list-style-type: none"> 1) SUV turned off on side street 2) Towed to Dealer (5/29/23) 3) Dealer- Transmission problem (5/31/23) 4) Technician very backed up (6/1/23) 5) Lead frame ordered (6/6/23) 6) Part # AL3Z-7G276-D) did not totally solve 7) Transmission 6R80, factory installed new (11/2015) 8) Sensor added (BL3Z-6B288-C) on (6/22/23) 9) SUV ready for Customer (6/22/23) 10) Ford recall # 22S56 (8/2022) & NHTSA #22V648 still not performed. <p>Factory RECALL #19B05 was issued for the 6R80 by David J. Johnson, Director, Service Engineering Operations on 11/12/2020 but not for the same transmission in my SUV</p> | | | | | |
| <p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice</p> | | | | | |
| <p>ATTACH ADDITIONAL SHEETS IF NECESSARY</p> | | | | | |
| <p><small>The Privacy Act of 1974 (Public Law 93-579). This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</small></p> | | | | | |

Reference # 11525796
6pages + cover



David J. Johnson
 Director
 Service Engineering Operations
 Ford Customer Service Division

Ford Motor Company
 P. O. Box 1904
 Dearborn, Michigan 48121

November 12, 2020

TO: All U.S. Ford and Lincoln Dealers

SUBJECT: **Customer Satisfaction Program 19N01 - Supplement #3**
 Certain 2011 - 2013 Model Year F-150 and 2012- 2013 Model Year Expedition/Navigator
 Vehicles Equipped with A 6R80 Transmission
 Transmission Molded Leadframe Extended Coverage

REF : **NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Safety Recall 19S07 - Supplement #2**
 Certain 2011 - 2013 Model Year F-150 Vehicles Equipped with A 6R80 Transmission
 6R80 Sudden Transmission Downshift - Powertrain Control Module Reprogramming

REF : **NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Safety Recall 19S19**
 Certain 2013 Model Year F-150 Vehicles Equipped With 5.0L And 6.2L Engines,
 And A 6R80 Transmission
 6R80 Sudden Transmission Downshift - Powertrain Control Module Programming

REF : **Customer Satisfaction Program 19B05**
 Certain 2012 - 2013 Model Year Expedition/Navigator Vehicles Equipped With A 6R80
 Transmission
 Sudden Transmission Downshift - Powertrain Control Module Reprogramming

New! REASON FOR THIS SUPPLEMENT

PARTS REQUIREMENTS/ORDERING INFORMATION:

- In addition to an IDS session log file, a photo of vehicle's mileage is required. Vehicles with mileage greater than 150,000 miles are not covered under the terms of this program.
- Related damage - for vehicles outside new vehicle bumper-to-bumper warranty coverage, submit an Approval Request to the SSSC Web Contact Site prior to completing a repair.
- Refund offers expired November 30, 2019.
- Transmission fluid can no longer be claimed as Misc. Expense.

PROGRAM TERMS

This program extends the warranty coverage of the automatic transmission molded leadframe to 10 years of service or 150,000 miles from the warranty start date of the vehicle, whichever occurs first.

This is a one-time repair program.

If a vehicle has already exceeded either the time or the mileage limits, this extended warranty coverage ended on October 31, 2019.

Coverage is automatically transferred to subsequent owners.

VEHICLES COVERED BY THIS PROGRAM

| Vehicle | Model Year | Assembly Plant | Build Dates |
|---------|------------|----------------|---|
| F-150 | 2011-2013 | Dearborn | April 28, 2010 through October 28, 2013 |
| | | Kansas City | May 18, 2010 through November 18, 2013 |

| | | | |
|----------------------|-----------|----------------|--|
| Expedition/Navigator | 2012-2013 | Kentucky Truck | April 11, 2011 through August 19, 2013 |
|----------------------|-----------|----------------|--|

Affected vehicles are identified in OASIS.

REASON FOR PROVIDING EXTENDED WARRANTY COVERAGE

In some of the affected vehicles, an output shaft speed (OSS) sensor failure may result in an illuminated malfunction indicator light (MIL) and/or wrench light in the instrument cluster with diagnostic trouble codes (DTCs) P0720, P0722, P0731 and/or P1500 stored in the powertrain control module (PCM).

SERVICE ACTION

The PCM software updates in FSA 19S07, 19S19 or 19B05 should be performed and/or closed before proceeding:

- 19S07 - Certain 2011 - 2013 Model Year F-150 Vehicles Equipped With A 6R80 Transmission
- 19S19 - Certain 2013 Model Year F-150 Vehicles Equipped With 5.0L And 6.2L Engines, And A 6R80 Transmission
- 19B05 - Certain 2012 - 2013 Model Year Expedition/Navigator Vehicles Equipped With A 6R80 Transmission

If an affected vehicle exhibits an illuminated malfunction indicator light (MIL) and/or wrench light in the instrument cluster with diagnostic trouble codes (DTCs) P0720, P0722, P0731 and/or P1500 stored in the PCM, dealers are to replace the molded leadframe.

This service must be performed at no charge to the vehicle owner.

NOTE: If an affected vehicle has other transmission-related concerns and DTCs P0720, P0722, P0731 and/or P1500 are not stored in the PCM, this program does not apply; follow standard workshop manual (WSM) diagnostics.

OWNER NOTIFICATION MAILING SCHEDULE

Owner Letters were mailed the week of May 6, 2019. Dealers should repair any affected vehicles that have that one or more of the DTCs listed, and/or if the vehicle exhibits an unintended downshift into first gear event, whether or not the customer has received a letter.

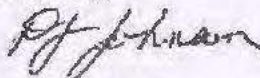
ATTACHMENTS

Attachment I: Administrative Information
 Attachment II: Labor Allowances and Parts Ordering Information
 Attachment III: Technical Information
 Owner Notification Letter

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician Society (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,



David J. Johnson

Customer Name

Invoice No



INVOICE

Priority Ford Norfolk #577

Page 1 of 3

3420 N Military Hwy
Norfolk, VA 23518
Main: (757) 419-2500
www.priorityford.com

VIRGINIA BCH, VA

Home:

Bus:

Cell:

Email: email home

SERVICE ADVISOR: 267137 Katelyn Swaffor

| COLOR | YEAR | MAKE/MODEL | VIN | LICENSE | MILEAGE IN / OUT | TAG |
|--------------|---------------|--|---------------|---------|------------------|-----------|
| WHITE | 16 | FORD EXPEDITION EL | 1FMJK1JT5GE | | 37383 / 37386 | T364 |
| DEL. DATE | PROD. DATE | WARR. EXP. | PROMISED | PO NO. | PAYMENT | INV. DATE |
| 01/16 | | | 18:00 22JUN23 | | 0.00 CASH | 22JUN23 |
| OPENED | READY | OPTIONS: SOLD-STK ENG:3.5_Liter_GTDI TRN:A | | | | |
| 09:32 2JUN23 | 10:20 22JUN23 | | | | | |

| LINE | OPCODE | TECH | TYPE | HOURS | LIST | NET | TOTAL |
|------|--------|------|------|-------|------|-----|-------|
|------|--------|------|------|-------|------|-----|-------|

A CUSTOMER STATES ENGINE LLIGHT CAME ON AND VEHICLE SHUT OFF AND WILL NOT RESTART, CHK/ADV

CAUSE:

- 12650D EEC SYSTEM DIAGNOSIS - (QUICK TEST) - N
267134 WESP (N/C)
- 12650DX1 EEC SYSTEM DIAGNOSIS - (QUICK TEST) - N
EXTRA TIME TO REPEAT FINAL QUICK TEST
267134 WESP (N/C)
- 12650D45 ENGINE MODULE - DIAGNOSTIC PIN POINT
TEST - L
267134 WESP (N/C)
- MT7G276 REMOVE AND REPLACE LEADFRAME
267134 WESP (N/C)
- 1 AL3Z*7G276*D CONNECTOR (N/C)
- FC: E29 42
- PART#: AL3Z*7G276*D
- COUNT:
- CLAIM TYPE: ESP
- AUTH CODE: 267134

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

CUSTOMER PAY DEDUCTIBLE FOR LINE A 100.00

37383 VERIFIED CONCERN, FOUND LIGHTS ON AND WOULD NOT START, FOUND NO PRNDL INDICATOR WITH CODES P0701 PRNDL CIRCUIT, PERFORMED PIN POINT TEST AND FOUND INTERNAL FAILURE OF LEAD FRAME, REPLACED AND FOUND NO CONCERNS AT THIS TIME

B PERFORM MULTI-POINT INSPECTION

99P PERFORM MULTI-POINT INSPECTION
267134 CR 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

C** VEHICLE WAS TOWED TO DEALERSHIP
TOW VEHICLE WAS TOWED TO DEALERSHIP

| DESCRIPTION | TOTALS |
|------------------------|--------|
| LABOR AMOUNT | |
| PARTS AMOUNT | |
| GAS, OIL, LUBE | |
| SUBLET AMOUNT | |
| MISC. CHARGES | |
| TOTAL CHARGES | |
| LESS INS/DEDOIS | |
| SALES TAX | |
| PLEASE PAY THIS AMOUNT | |

I acknowledge notice and oral approval of an increase in the original estimated price.

STATEMENT OF DISCLAIMER AND ARBITRATION AGREEMENT
In the course of servicing, OE equivalent parts may be used.

The factory warranty constitutes all of the warranties with respect to the sale of this item. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item. Any dispute between customer and the dealership arising from or related to this vehicle or this transaction will be settled by mandatory and binding arbitration pursuant to the Federal Arbitration Act 9 U.S.C. 1 et. seq. The arbitration shall be conducted by a single arbitrator. The arbitrator may grant whatever relief the parties may be entitled to at law or in equity.

CUSTOMER SIGNATURE

OR REPAIR OF SERVICE DEALER I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICE DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

CUSTOMER COPY

Customer Number

Invoice Number



INVOICE

Priority Ford Norfolk #577

Page 2 of 3

3420 N Military Hwy
Norfolk, VA 23518
Main: (757) 419-2500
www.priorityford.com

VIRGINIA BCH, VA

Home:

FAX:

Cell:

Email: email

Home

SERVICE ADVISOR: 267137 Katelyn Swaffor

| COLOR | YEAR | MAKE/MODEL | VIN | LICENSE | MILEAGE IN / OUT | TAG | |
|---------------|------------|--------------------|---------------|--------------------|------------------|---------|--------------------------|
| WHITE | 16 | FORD EXPEDITION EL | 1FMJK1JT5GE | | 37383 / 37386 | T364 | |
| DEL. DATE | PROD. DATE | WARR. EXP. | PROMISED | PO NO. | RATE | PAYMENT | INV. DATE |
| 0 | 16 | | 18:00 22JUN23 | | 0.00 | CASH | 22JUN23 |
| OPENED | | READY | | OPTIONS: SOLD-STK: | | | ENG:3.5_Liter_GTDI TRN:A |
| 09:32 22JUN23 | | 10:20 22JUN23 | | | | | |

| LINE | OPCODE | TECH | TYPE | HOURS | LIST | NET | TOTAL | |
|--------|--------|--------|--------|-------|--------|------|---------------|------|
| | | 267134 | CR | | | 0.00 | 0.00 | |
| PARTS: | | 0.00 | LABOR: | 0.00 | OTHER: | 0.00 | TOTAL LINE C: | 0.00 |

D** RENTAL

CAUSE: RENTAL RENTAL

267134 W (N/C)

FC: PART#: COUNT:

CLAIM TYPE:

AUTH CODE:

267134

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

E** PRIORITIES FOR LIFE OIL AND FILTER CHANGE

POF PRIORITIES FOR LIFE OIL AND FILTER CHANGE

267134IP4LO (N/C)

1 AA5Z*6714*A FELTER ASY - OIL (N/C)

6 XO*5W20*BSP MOTORCRAFT SAE 5W-20 API GF-6A (N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: 0.00

37383 oil change done

F** CHECK ENGINE LIGHT CAME BACK AFTER INSTALLING LEADFRAME

CAUSE: ADD ADD ON REPAIR

267503 WESP (N/C)

12650D EEC SYSTEM DIAGNOSIS - (QUICK TEST) - N

267503 WESP (N/C)

12650DX1 EEC SYSTEM DIAGNOSIS - (QUICK TEST) - N

EXTRA TIME TO REPEAT FINAL QUICK TEST

267503 WESP (N/C)

12650D45 ENGINE MODULE - DIAGNOSTIC PIN POINT TEST - L

267503 WESP (N/C)

12650D60L CAMSHAFT POSITION/CYLINDER

| | | | |
|---|---|--|---------------|
| <p>*I acknowledge notice and oral approval of an increase in the original estimated price.</p> <p>Signature or Initials</p> <p>STATEMENT OF DISCLAIMER AND ARBITRATION AGREEMENT</p> <p>In the course of servicing, OE equivalent parts may be used.</p> <p>The factory warranty constitutes all of the warranties with respect to the sale of this item. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item. Any dispute between customer and the company arising from or related to this vehicle or this transaction will be settled by mandatory and binding arbitration pursuant to the Federal Arbitration Act 9 U.S.C. § 1 et. seq. The arbitration shall be conducted by a single arbitrator. The arbitrator may grant whatever relief the parties may be entitled to at law or in equity.</p> <p>CUSTOMER SIGNATURE</p> | <p>ON BEHALF OF SERVING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECEIPTS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.</p> | <p>DESCRIPTION</p> <p>LABOR AMOUNT</p> <p>PARTS AMOUNT</p> <p>GAS, OIL, LUBE</p> <p>SUBLET AMOUNT</p> <p>MISC. CHARGES</p> <p>TOTAL CHARGES</p> <p>LESS INS/DED/DIS</p> <p>SALES TAX</p> <p>PLEASE PAY THIS AMOUNT</p> | <p>TOTALS</p> |
|---|---|--|---------------|

CUSTOMER COPY

Custom Order: [REDACTED]

Invoice No: [REDACTED]



INVOICE

Priority Ford Norfolk #577

3420 N Military Hwy
Norfolk, VA 23518
Main: (757) 419-2500
www.priorityford.com

Page 3 of 3

VIRGINIA BCH, VA

Home: [REDACTED]

Bus: [REDACTED]

Cell: [REDACTED]

Email: email [REDACTED] home

SERVICE ADVISOR: 267137 Katelyn Swaffor

| COLOR | YEAR | MAKE/MODEL | VIN | LICENSE | MILEAGE IN / OUT | TAG | |
|--------------|------------|--------------------|------------------------|------------------------------|------------------|--------------------------|-----------|
| WHITE | 16 | FORD EXPEDITION EL | 1FMJK1JT6GE [REDACTED] | [REDACTED] | 37383 / 37386 | T364 | |
| DEL. DATE | PROD. DATE | WARR. EXP. | PROMISED | PD NO. | RATE | PAYMENT | INV. DATE |
| C 16 | | | 18:00 22JUN23 | | 0.00 | CASH | 22JUN23 |
| OPENED | | READY | | OPTIONS: SOLD-STK [REDACTED] | | ENG:3.5 Liter_GTDI TRN:A | |
| 09:32 2JUN23 | | 10:20 22JUN23 | | | | | |

| LINE | OPCODE | TECH | TYPE | HOURS | LIST | NET | TOTAL |
|---|--------|------|------|-------|------|-----|-------|
| IDENTIFICATION (CID) SENSOR/TRANSDUCER - | | | | | | | |
| REPLACE (12126/12A362/12K073/6A257/6B288) - | | | | | | | |
| L | | | | | | | |
| 267503 WESP (N/C) | | | | | | | |
| 1 BL3Z*6B288*C SENSOR - CAMSHAFT POSITION (N/C) | | | | | | | |
| FC: E29 42 | | | | | | | |
| PART#: BL3Z*6B288*C | | | | | | | |
| COUNT: | | | | | | | |
| CLAIM TYPE: ESP | | | | | | | |
| AUTH CODE: | | | | | | | |
| 267503 | | | | | | | |
| PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE P: 0.00 | | | | | | | |
| 37383 VERIFIED CONCERN, FOUND POS12 CAM POSITION SYSTEM, PERFORMED | | | | | | | |
| PIN POINT TEST AND FOUND INTERNAL FAILURE OF CAM SENSOR, REPLACED CAM | | | | | | | |
| SENSOR AND FOUND NO CONCERNS AT THIS TIME | | | | | | | |

ESTIMATE: 209.30 12JUN23 14:22 SA: 267137

CONTACT:

I acknowledge notice and oral approval of an increase in the original estimated price. Signature or Initials:

STATEMENT OF DISCLAIMER AND ARBITRATION AGREEMENT

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ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER, THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR ABUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

| DESCRIPTION | TOTALS |
|------------------------|-----------|
| LABOR AMOUNT | \$ 0.00 |
| PARTS AMOUNT | \$ 0.00 |
| GAS, OIL, LUBE | \$ 0.00 |
| SUBLET AMOUNT | \$ 0.00 |
| MISC. CHARGES | \$ 100.00 |
| TOTAL CHARGES | \$ 100.00 |
| LESS INS/DED/OIS | \$ 0.00 |
| SALES TAX | \$ 0.00 |
| PLEASE PAY THIS AMOUNT | \$ 100.00 |

CUSTOMER COPY