

I [REDACTED] don't feel
safe driving this car
you said this would get
taken care of BUT we
have seen nothing done
~~has~~ YET get with chevrolet
to see what they are
working on to get this fix
write me about this
we are not satisfaction
they say when we call
chevrolet they don't
still have the part
and can't tell us how soon
the part will be in
we don't want to get in
a crash and get killed and
hurt someone else
write us [REDACTED]
[REDACTED]
New Castle Ohio
[REDACTED]
here is the letter they
sent us



Chevrolet
P.O. Box 909989
Milwaukee, WI 53209-9989

Look IW TO THi'S
So people don't get hurt
IMPORTANT SAFETY RECALL
tell they get fix

will be wait
FOR your call

CALL me ABOUT THi'S

NEW CARLISLE, OH

MON-TUES-WED-THUR
12:00 NOON-3:00 PM
BEST TIME

October 2022

This notice applies to your vehicle, VIN: KL8CD6S94DC

DRIVING
CAR NOW
AND COULD
GET HURT

Dear

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect which relates to motor vehicle safety exists in certain 2013 model year Chevrolet Spark vehicles. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

IMPORTANT

- Your vehicle is involved in GM safety recall A222359300

Why is your vehicle being recalled?

The secondary hood latch lever in these vehicles may prematurely corrode at the pivot. If severely corroded, the secondary latch striker may become stuck out of position and fail to properly engage. If the striker becomes stuck out of position and both the primary and secondary hood latch fail to engage, the vehicle's hood may open unexpectedly, increasing the risk of a crash.

What will we do?

Parts to repair your vehicle are not currently available, but when parts are available, your Chevrolet dealers will replace the hood striker assembly and hood latch assembly. This service will be performed for you at **no charge**.

We are working as quickly as possible to correct this condition. When parts are available, we will send you another letter asking you to take your vehicle to your Chevrolet dealer to have your vehicle serviced. You can also check the status of this recall at: <https://my.gm.com/recalls>. If you have already paid for repairs for this condition, you may submit those charges using the reimbursement request form that will be provided with the next letter.

Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact the Chevrolet Customer Assistance Center at 1.800.222.1020 (TTY 711 / 1.800.833.2438).



general motors

can't do
this have
no way

For the hearing or speech impaired, please contact our Customer Assistance Center using the Telecommunication Relay Service by dialing 711 then providing the appropriate Customer Assistance Center number for your vehicle.

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.nhtsa.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 22V640.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.



Regina A. Carto
Vice President
Global Product Safety and Systems

GM Recall: A222359300





NATIONAL TRAFFIC SAFETY Administration

1200 NEW JERSEY AVENUE SE
WASHINGTON DC 20590



New Carlisle

OHIO

OUR ADDRESS IS

INSIDE