

From: [REDACTED]
To: [EVOQ \(NHTSA\)](#)
Subject: Re: FW: Follow up to ODI Complaint -----11524829-----
Date: Wednesday, June 21, 2023 5:56:19 PM

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As I stated my head,neck and right shoulder was injured and middle back. Furthermore, the seat belts when strapped in go over the steering wheel and never retracts in which didn't find this out until the accident. My daughter has a 2022 Equinox and it does the same exact thing as mine. They don't retract holding the driver secure that's what my complaint is all.I want both vehicles fixed immediately incase of a more serious accident.I was hit by another vehicle which was hit by a vehicle that caused the accident I was slowing due to road work not traffic light but was heavily a traffic area as the road work causing it to go to reducing to one lane.

On Wed, Jun 21, 2023 at 5:34 AM EVOQ (NHTSA) <EVOQ@dot.gov> wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to [\(202\) 366-1767](tel:(202)366-1767). Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation