



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

RL-11524461-1000



June 23, 2023

[REDACTED]
Franklin Square, NY [REDACTED]

NEF-109 br
Ref. No. 11524461

Dear [REDACTED]

Thank you for the letter about your model year (MY) 2015 Nissan Rogue vehicle. The New York Attorney General's Office forwarded your letter to the National Highway Traffic Safety Administration's (NHTSA) Office of Defects (ODI) Investigation. I am pleased to respond.

NHTSA is the Federal agency responsible for improving safety on our Nation's roadways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects, such as in their design, construction, or performance. Among other activities, we also monitor the completion rates and adequacy of manufacturers' recall campaigns.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. ODI has received reports similar to yours and is reviewing all available data concerning allegations of transmission failures in MY 2008 through MY 2019 Nissan Rogue vehicles. While we continue to review this issue, no investigation has been opened nor determinations reached at this time. However, we entered your information into our database where it will be used with other reports to identify any safety defect trends that may require our attention. You can learn more about NHTSA's investigation and recall process on our website at https://www.nhtsa.gov/sites/nhtsa.dot.gov/files/documents/mvdefectsandrecalls_808795.pdf.

Please note that NHTSA does not participate in private tort litigation, nor do we have any authority to enforce the terms of settlements from lawsuits.

If you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, please complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236. Also, you may review owners' complaints, safety recalls, manufacturers' service bulletins, etc. on our website.

Sincerely,

[REDACTED]
Randy Reid, Chief
Consumer Engagement Division
Office of Defects Investigation
Enforcement