

**From:** [DataQuality, DataQuality \(NHTSA\)](#)  
**To:** [EVOQ \(NHTSA\)](#)  
**Subject:** FW: EVOQ Form  
**Date:** Thursday, June 15, 2023 9:46:15 AM  
**Attachments:** [REDACTED]

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**From:** [REDACTED]  
**Sent:** Thursday, June 15, 2023 8:42 AM  
**To:** DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>  
**Subject:** EVOQ Form

**CAUTION:** This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

All,

The attached is being forwarded as required for my claim. Please let me know if there is any additional steps or information required.

Sincerely,

[REDACTED]

U.S. Department  
of TransportationNational Highway  
Traffic Safety  
Administration**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

30-MAY-2023

Repository ☐Reference No.  
11524457**OWNER INFORMATION (Type or Print)**

Name

Address

City

Somerville

State

AL

ZIP Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

3C4NJCB3NT

MAKE  
JEEPModel  
COMPASSModel Year  
2022

Date Purchased

May 2022

Dealer's Name and Telephone Number

Engine:  
No: Cylinders

Fuel Type:

Original Owner

☐

Dealer's City Huntsville

STATE  
ALZIP Code  
35806Transmission Type  
Automatic☒

Antilock Brakes

☒

Cruise Control

Powertrain

Multiple Failure:

Incident Date(s)  
25-APR-2023**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Components Codes: 110000 ELECTRICAL SYSTEM

Failure Mileage  
17900.0

Failure Speed

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTMAL 9ABC036)

☐ Original Requirement☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)

Crash

☐ Yes☒ No

Fire

☐ Yes☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

**Narrative Description of Incident(s), Crash(es), Injury(ies).**

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

The contact owns a 2022 Jeep Compass. The contact stated that while driving at an unspecified speed, the instrument panel failed to visibly display vehicle information. There were unknown warning lights illuminated. Upon investigation, the contact determined that the failure was related to NHTSA Campaign Number: 23V058000 (Electric System). The vehicle was taken to the dealer, who diagnosed an improperly illuminated instrument panel in relation to NHTSA Campaign Number: 23V058000 (Electric System). The vehicle was not repaired. The manufacturer was notified of the failure, and a case was opened. The failure mileage was 17,900.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.