

I am writing to you today to let you know about issues with our 2022 kia soul. VIN KNDJ23AU6N7 [REDACTED]

The Battery Discharge message on the dash comes on and leaves us with a dead battery and then we need to get a jump start to get home from work and anywhere else we go. This is a known issue, I looked it up and all kinds of kia have this problem and sometimes when you are driving this happens. There are a ton of complaints about this issue, and this is a safety issue too. We have nothing draining the battery inside the car.

My wife took the car to the dealer where we bought it (Friendly Kia 5819 US Highway 19, New Port Richey, FL, 34652. She was told by the dealer that all kia's have this problem and there is nothing you can do about it.

There should be a recall on these cars and a fix for this. I will be sending a letter to the state and government to get this looked at.

There should be a fix or pay off the car so we can trade it in on a car that does not have this issue. We are tired of getting stuck somewhere with a dead battery and having to get a jump start all the time.

The car will be under my wife's name [REDACTED] her phone number is [REDACTED] My contact info is [REDACTED] Email- [REDACTED] Thank you for your time.





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