

 <p style="text-align: center;">DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p> <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>	<p style="text-align: right;">FOR AGENCY USE ONLY 140145</p> <p>Date Received: 26 MAY 2023 JUN 20 2023</p> <p>Repository: <input type="checkbox"/></p> <p>Reference No.: 11523972</p>
OWNER INFORMATION (Type or Print)	
Name: [REDACTED] Address: [REDACTED] City: Audubon State: PA ZIP Code: [REDACTED]	
Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]	
<p><small>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</small></p>	
VEHICLE INFORMATION	
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 5NTBT3BB3PC [REDACTED]	
MAKE: NISSAN Model: ROGUE Model Year: 2023	Date Purchased: 9-23-2023 Dealer's Name and Telephone Number: Royersford Pa. 422 Limerick 610 495-1856 Engine No. Cylinders: 4 Fuel Type: GAS
Original Owner: <input checked="" type="checkbox"/> Dealer's City: Royersford, STATE: PA ZIP Code: 19400	Transmission Type: <input type="checkbox"/> Automatic Brakes <input type="checkbox"/> Cruise Control Powertrain: Multiple Failure: Incident Date(s): 18-MAY-2023
FAILED COMPONENT(S)/PART(S) INFORMATION	
Vehicle Components Codes: 050000 ENGINE (PWS), 260000 FORWARD COLLISION AVOIDANCE Forward distance radar sensor	
Failure Mileage: 4200.0	Failure Speed: 30
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE	
Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]	
DOT No. (Example: DOTM1 94BC036) Tire Component Code:	<input type="checkbox"/> Original Requirement <input type="checkbox"/> Prior Repair Failure Location: Tire Failure Type:
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE	
Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]	
Seat Type: [REDACTED] Installation System: [REDACTED]	Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), failure(s), crash(es), injury(ies).)</i>	
Crash: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Fire: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Number of Persons Injured: _____ Number of Deaths: _____ Reported to Police: N	
<p><small>Narrative Description of Incident(s), Crash(es), Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).</small></p> <p>The contact owns a 2023 Nissan Rogue. The contact stated that while driving approximately 30 MPH, the message "Engine Failure, No Power, Service Immediately" was displayed and the vehicle stalled. Moments later, the vehicle restarted, and the vehicle operated normally. The vehicle was taken to the local dealer who diagnosed that the forward distance sensor had failed which caused the vehicle to stall and the sensor needed to be replaced. The vehicle was not yet repaired. The manufacturer was notified of the failure. The failure mileage was 4,200.</p> <p>Dealer has informed me Nissan has a service alert out to dealers - they are very aware of problem but will not help or deal with owners. Will not tell me if part is available or eta. Left with unsafe car. There was no warning of engine failure and no attempt by Nissan to fix it.</p>	
<p><small>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.</small></p> <p style="text-align: right;">ATTACH ADDITIONAL SHEETS IF NECESSARY</p>	
<p><small>The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</small></p>	