

From: [Ambrose, Ann-Marie L](#)
To: [EVOO \(NHTSA\)](#); [Robertson, Faithia \(NHTSA\)](#); [Lewis, Br](#)
Cc: [NHTSA ODI CED](#); [Strasser-King, Marion C](#)
Subject: ODI-11523668
Date: Wednesday, September 20, 2023 2:45:38 PM

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Yesterday

Subject: Follow up to complaint 11523668
To: nhtsa.webmaster@dot.gov

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I sent in a complaint on 5/24/23 concerning the Hydralift motorcycle lift system and have not heard back. I am concerned as this product has a severe design flaw which could lead to serious injury or death. We were very lucky that when this product failed because of a design flaw it occurred on an exit ramp and not on Interstate 70 where we were exiting from. Our pickup truck, with a motorcycle in the bed (approx weight 6500 lbs) broke loose, crossed oncoming traffic, went down an embankment and across a field approximately 50 yards before crashing into a berm that finally stopped the truck. If this had happened 5 minutes earlier someone almost surely would have been injured or killed.

I do not believe that this design flaw was corrected as the manufacturer did not seemed concerned when I contacted them. I strongly believe that this product needs to be recalled and modified before someone is killed. Please look into this matter and call me at  if you need anymore information.

On my complaint it says that there was no crash. There was a crash when my truck hit the berm resulting in \$1200 of damage to my Blue OX towing system.

Please take this complaint seriously before this design flaw kills someone.

Signed 


Surfside Beach, SC 
Sent from my iPad

Thank you,

Ann-Marie Ambrose
ASRC Federal Holding Company
AAmbrose@asrcfederal.com
7000 Muirkirk Meadows Drive, Beltsville, MD 20705
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