

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOQ \(NHTSA\)](#)
Subject: FW: ref #11523392
Date: Monday, June 12, 2023 8:02:36 AM
Attachments: [REDACTED]

From: [REDACTED]
Sent: Sunday, June 11, 2023 1:23 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: ref #11523392

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Attached is the updated form you requested . Thank You [REDACTED]



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

23-MAY-2023

Repository ☐

Reference No.
11523392

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City Wentzville State MO ZIP Code [REDACTED]

Daytime Telephone Number

Evening Telephone Number

E-mail Address

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
3C7WRTBLXC [REDACTED] MAKE RAM Model 3500 Model Year 2014
Date Purchased Dealer's Name and Telephone Number Lou Fusz Jeep 6362425543 Engine: No: Cylinders 8 Fuel Type: Diesel
Original Owner ☒ Dealer's City Ofallon STATE MO ZIP Code 63368
Transmission Type Auto ☒ Antilock Brakes ☒ Cruise Control Powertrain Multiple Failure: YES Incident Date(s) 08-JUL-2022
DRIVEN & PASS

FAILED COMPONENT(S)/PART(S) INFORMATION REAR / Driver 7/8/22 PASS 5/16/23

Vehicle Components Codes: 200000 WHEELS, 203000 WHEELS:LUGS/NUTS/BOLTS Failure Mileage 298712.0 Failure Speed 50

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM1 9ABC036) ☐ Original Requirement ☐ Prior Repair Failure Location:
Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(s), Crash(es), Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure: i.e., parts repaired or replaced (and if old part is available).

The contact owns a 2014 Ram 3500. The contact stated that while driving at approximately 30 MPH, the rear wheel studs failed. The wheels were stuck underneath the vehicle. The contact was able to pull over to the shoulder and noticed the wheel was bent. The vehicle was towed to the local dealer where it was diagnosed that the front and rear wheel studs needed to be replaced. The vehicle was repaired but the failure recurred. The vehicle was taken back to the local dealer where it was diagnosed that all thirty-two-wheel studs needed to be replaced. The vehicle was repaired but the failure persisted. While driving approximately 50 MPH, in the middle lane, the rear end of the vehicle swayed, and he noticed the tire behind the vehicle. The passenger's side rear studs fractured, and the wheel detached and struck the median and crossed the highway. There were no reported injuries. The vehicle was towed to the dealer again but was not diagnosed or repaired. The manufacturer was contacted and informed him about the warranty, but no additional assistance was provided. The failure mileage was approximately 298,712.

The vehicle has since been repaired by said dealer. Only studs were replaced along with damaged parts. 2 Rims 1-Tire 1- Brake Rotor