

Staten Island NY

5/9/23

Safety Recall 22 573 / NHTSA Recall 22V859

Hi

My name is [redacted] and I purchased a 2022 Ford Bronco Sport. (see attached) NHTSA Recall 22V859. I received the attached notice in January of 2023.

Since I have made 2 appointments with Dana Ford on Staten Island NY. Feb 1, cancelled. June 1, cancelled.

They claim no parts and can not fix my car.

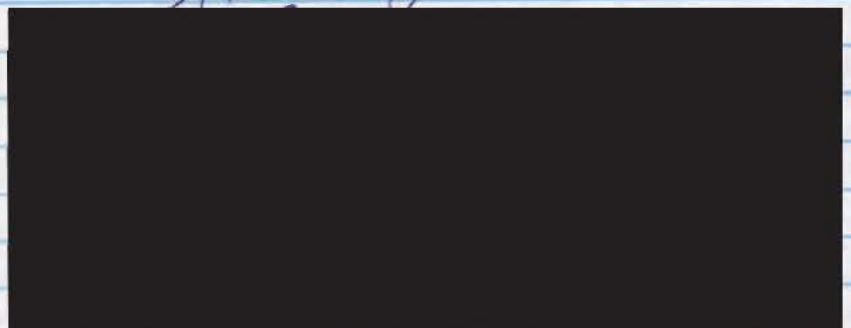
I was warned not to buy a Ford and all the right makes are coming true. Also I was warned that Dana Ford service sucks and that has now become true.

Anyway before my car catches on fire I want it fixed. Either have Ford fix it or refund my full purchase price. I have also written to Ford with no response yet.

Please help.

Sincerely

Staten Island NY



RL



Ford Motor Company
Ford Customer Service Division
P. O. Box 1904
Dearborn, Michigan 48121-1904



[Redacted]

January 2023

[Redacted]

[Redacted]
STATEN ISLAND, NY [Redacted]

IMPORTANT SAFETY RECALL

Safety Recall Notice 22S73 / NHTSA Recall 22V859

2022 Bronco Sport
Your Vehicle Identification Number (VIN): 3FMCR9B64NR [Redacted]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Ford Motor Company has decided that a defect which relates to motor vehicle safety exists in your vehicle, with the VIN shown above.

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Our commitment, together with your dealer, is to provide you with the highest level of service and support.

What is the issue? On your vehicle there is a possibility that a fuel injector may crack, which may result in fuel accumulating on the top of the engine.

What is the risk? Liquid fuel and/or fuel vapor that accumulates near a sufficiently hot surface may ignite resulting in an under-hood fire, increasing the risk of injury.

What will Ford and your dealer do? Ford Motor Company is working closely with its suppliers to produce parts for this repair. When parts become available, Ford Motor Company will notify you via mail to schedule a service appointment with your dealer for repairs to be completed free of charge (parts and labor). Parts are anticipated to be available by the end of 1Q, 2023.

What should you do? When parts are available, Ford Motor Company will send a letter to inform you that parts are available and to contact your dealer to schedule a repair. Ford has not issued instructions to stop driving your vehicle under this safety recall. When parts are available, you should contact your dealer for an appointment to have your vehicle remedied as soon as practicable.

If you do not already have a servicing dealer, you can access ford.com/support for dealer addresses, maps, and driving instructions.

If you are still having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. S.E., Washington, D.C. 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to NHTSA.gov. Reference NHTSA Safety Recall 22S73.

Please note: Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

NOTE: You can receive information about Recalls and Customer Satisfaction Programs through our FordPass App. The app can be downloaded through the App Store or Google Play. In addition, there are other features such as reserving parking in certain locations and controlling certain functions on your vehicle (lock or unlock doors, remote start) if it is equipped to allow control.

Thank you for your attention to this important matter.

Ford Customer Service Division





Staten Island NY

NEW YORK NY 100



NEF

Administrator, National Highway Traffic Safety Administration
1200 New Jersey Ave SE.
Washington, DC 20590

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