

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOQ \(NHTSA\)](#)
Subject: FW: Ref # 11522659
Date: Friday, June 16, 2023 8:21:43 AM
Attachments: [REDACTED]

From: [REDACTED]
Sent: Thursday, June 15, 2023 8:06 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: Ref # 11522659

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.



Hello,

Attached you will find the information you requested. I've included a video too.
Thank You



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

Dear Consumer:

NEF-160

As a follow-up to your report to the Vehicle Safety Hotline (VSH), we have recorded your information on the enclosed Vehicle Owner's Questionnaire (VOQ) form. Please review the form and make changes, additions and corrections as necessary. Additionally, please provide a more detailed description of the failure(s) you reported that you believe relevant to safety. Also, if available, include copies of repair invoices, letters to the manufacturer, or any other document related to the problem(s) you reported. If a crash or fire occurred, include a copy of the police or fire department report.

It is helpful to be as thorough as possible in your report so that our ability to use your report will be maximized. If you do not have the information, it is not necessary to complete all the boxes. However, it is very difficult to identify the scope of a vehicle problem unless the vehicle identification number (VIN) is known. The VIN is located inside the vehicle on the dashboard adjacent to the left (driver's side) of the windshield pillar and on the drivers' door or the driver's door jam. It may also be listed on a dealer repair invoice or your insurance or registration cards. When reporting a tire problem, the brand name, tire line and complete tire size should be included. Be certain to provide the DOT tire identification number. It is usually located near the rim flange of the tire on either side of the tire.

We do not make your personal information (name, address, phone numbers, etc.) available to the general public. However, if we open an investigation that involves your vehicle, we will provide the manufacturer of your vehicle with a complete copy of your report. The information you provide may assist the manufacturer and NHTSA in determining if a safety-related defect exists.

Any information provided is entirely voluntary. There is no consequence or penalty of any kind if you do not wish to provide it. We seek this information to develop both statistical and investigative evidence that will help identify potential safety related problems in vehicles or vehicle equipment, e.g., tires, child safety seats, jacks, etc.

When completed, please fold and staple or tape the form so that the pre-addressed portion of the form is on the outside. If a larger envelope is used, tape the VOQ form to the larger envelope so that the pre-addressed portion of the form is showing.

If further assistance is needed, please contact the VSH at their toll-free number, 1-888-327-4236.

Thank you for your cooperation.

Sincerely,

Randy Reid Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure: VOQ





U.S. Department of Transportation
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects**
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
18-MAY-2023

Repository

Reference No.
11522659

OWNER INFORMATION (Type or Print)

Name [Redacted]
Address [Redacted]
City Bristol State PA ZIP Code [Redacted]

Daytime Telephone Number [Redacted] E-mail Address [Redacted]
Evening Telephone Number [Redacted]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
2HKRS4H76PH [Redacted] MAKE HONDA Model CR-V Ex-L AWD Model Year 2023
Date Purchased 12/30/22 Dealer's Name and Telephone Number Burns Honda 856-983-2626 Engine: No: Cylinders Fuel Type:
Original Owner Dealer's City Marlton STATE NJ ZIP Code 08053
Transmission Type Antilock Brakes Cruise Control Powertrain Multiple Failure: Incident Date(s) 10-MAY-2023 | May 14 - 2023

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Components Codes: 110000 ELECTRICAL SYSTEM Failure Mileage 1188 Failure Speed 1st - 30 2nd - 0 - started car

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL 9ABC036) Original Requirement Prior Repair Failure Location:
Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(s), Crash(es), Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

The contact owns a 2023 Honda CR-V. The contact stated that while driving at approximately 30 MPH, several warning lights would flash on the instrument panel as the speedometer would fail to operate. The contact stated that the speedometer would read 0 MPH while the vehicle was in motion. The contact notified the dealer after the failure and had the vehicle towed to their location. The contact was informed that the soft set connection wires were loose and needed repair. The vehicle was repaired and the vehicle was returned to the contact; however, the failure returned a few days later upon start of the vehicle. The vehicle was then towed to Burns Honda(325 NJ-73, Marlton, NJ 08053) where a diagnostic determined a defect with the dash harness. The manufacturer had yet to be notified of the failure. The vehicle had yet to be repaired and remained in the possession of the dealer. The failure mileage was ~~1188~~ 1188

The vehicle was taken to Davis Honda the first time. (closest)
All warning lights started to cycle such as: Brake, Brakes may fail, lights may fail, TPMS, mitigation may fail, call dealership, call for service and the engine light was on, speedometer showing 0mph. So many more warnings. The second time happened 3 days after picking up from Davis. fixing it. That's when it was taken to Burns.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



40 Route 130 West Burlington, NJ 08016
 PO Box 1488
 Phone: (609) 386-2600

SERVICE DEPARTMENT HOURS
 7:00 a.m. to 7:00 p.m.
 Monday - Friday
 8:00 a.m. to 4:00 p.m. Saturday

R/O Open Date	R/O Number
05/10/23	
R/O Close Date	
05/11/23	Pre-Invoice
Mileage In	Mileage Out
1188	1190
Service Advisor / Tag #	
JESSELYN DAVIS/551	
Vehicle Identification Number	
2HKRS4H76PH	
Delivery Date	In-Service Date
	05/10/23
License Number	

BRISTOL, PA		Work Phone	
Year	Make	Home Phone	
2023	HONDA		
	Model	Body	
	CR-V		
		Color	SILVER

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Cell: [REDACTED]	
#1 - CEL: CLIENT REQUEST CHECK ENGINE LIGHT DIAGNOSTICS \$169.00 C/S: ALL LIGHTS CYCLING ON DASH. VEHICLE TOWED IN. Caused by SOFT SET CONNECTION AT C116 FOR BCAN Tech: MARK C BAXTER (416) PERFORMED CONNECTION REFRESH (TECH LINE REF # 4599766) Sub Total: .00	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

Vehicle Info

Filename : Live Data
 Date : 5/11/2023 7:48 AM
 Model Year : 2023MY
 Model : CR-V
 VIN : 2HKRS4H76PH [REDACTED]

ODO : 1188 mile
 Dealer No : 207223
 RO Number : [REDACTED]

Integrated Driver Support System

DTCs

U0100-00 Lost Communication With the PCM (PGM-FI System)
 U0100-F1 Lost Communication With the PCM (PGM-FI System) (Multipurpose Camera Unit)
 U0101-00 Lost Communication With the PCM/TCM
 U0101-F1 Lost Communication With the PCM/TCM (Multipurpose Camera Unit)
 U0401-68 (PCM (PGM-FI System) Malfunction)
 U0416-68 (VSA Brake Actuator Malfunction)
 U0418-68 (Electric Servo Brake System/Electric Brake Booster System Malfunction)
 U0420-68 (EPS Control Unit Malfunction)

PGM-FI

Confirmed DTCs

U0104 F-CAN Malfunction(ECM/PCM-ACC/Multi Purpose Camera Unit)
 U0122 F-CAN Malfunction(ECM/PCM-VSA Control Module Unit)
 U0129 F-CAN Malfunction(ECM/PCM-Servo Unit)
 U0131 F-CAN Malfunction(ECM/PCM-EPS)
 U0146 F-CAN Malfunction(ECM/PCM-CAN Gateway)
 U0151 F-CAN Malfunction(ECM/PCM-SRS)
 U0155 F-CAN Malfunction(ECM/PCM-Gauge Control Module)

Pending DTCs

No DTC

AT

Confirmed DTCs

U0122 Lost Communication With Vehicle Dynamics Control Module
 U0129 Lost Communication With Brake System Control Module
 U0146 F-CAN Malfunction (TCM-CAN Gateway)
 U0151 Lost Communication With SRS Unit
 U0155 Lost Communication With Gauge Control Module

Pending DTCs

No DTC

Parking Sensor

DTCs

U0100-00 Lost Communication With The PCM/TCM
 U0101-00 Lost Communication With The PCM/TCM
 U0401-68 PCM/TCM Malfunction
 U0416-68 VSA Modulator-Control Unit Malfunction
 U0418-68 Electric Servo Brake System/Electric Brake Booster System Malfunction

Electric Brake Booster

DTCs

U0100-00 CAN Communication Failure With ECM/PCM
 U0101-00 CAN Communication Failure With TCM
 U0416-68 (VSA System Malfunction)

ABS/VSA

DTCs

U0100-00 CAN Communication Failure with ECM/ISU
 U0101-00 CAN Communication Failure with PCM/TCM

Blind Spot Information

DTCs

B18EA (Left Side BSI Radar Unit Received PCM (A/T System) Failure Information)
 B1E9A (Right Side BSI Radar Unit Received PCM (A/T System) Failure Information)

CAN Gateway

DTCs

U0100-00 F-CAN Malfunction (CAN Gateway - PCM/ECM/MG ECU) Bus A
 U0101-00 F-CAN Malfunction (CAN Gateway - Transmission Control Module)

EPS

DTCs

U0416-68 (VSA System Malfunction)
 U1483-68 (LKAS Malfunction (Indicator value check))

Honda Multi-Point Vehicle Inspection Checklist



RO# [REDACTED]

VIN 2HKRS4H76PH [REDACTED]

Advisor Daniel Rodriguez

Technician Corby Adair

Created On 6/2/2023

Checked and OK at this time

May Require Future Attention

Requires immediate attention

Interior/Exterior	
<input checked="" type="checkbox"/>	Headlights (check high and low beams)
<input checked="" type="checkbox"/>	Taillights
<input checked="" type="checkbox"/>	Turn signals
<input checked="" type="checkbox"/>	Brake lights
<input checked="" type="checkbox"/>	Hazard warning lights
<input checked="" type="checkbox"/>	Interior light
<input checked="" type="checkbox"/>	Windshield washer spray, wiper operation and wiper blades
<input checked="" type="checkbox"/>	Windshield condition
<input checked="" type="checkbox"/>	Parking brake
<input checked="" type="checkbox"/>	Horn operation
<input checked="" type="checkbox"/>	Key operation
Battery Performance (see attached ED-18 printout)	
<input checked="" type="checkbox"/>	Battery Performance <u>Good</u>
State Inspection	
<input checked="" type="checkbox"/>	Expiration Month/Date <u>N/A</u>
Under Hood	
<input checked="" type="checkbox"/>	Oil Leak
<input checked="" type="checkbox"/>	Cabin air filter
<input checked="" type="checkbox"/>	Exhaust condition
<input checked="" type="checkbox"/>	Engine air filter
<input checked="" type="checkbox"/>	Radiator hoses
<input checked="" type="checkbox"/>	Drive belt condition
Suspension	
<input checked="" type="checkbox"/>	Control arm bushing condition
<input checked="" type="checkbox"/>	Stabilizer link condition
<input checked="" type="checkbox"/>	Ball joint condition
<input checked="" type="checkbox"/>	Tie rod end condition
<input checked="" type="checkbox"/>	Drive shaft condition
<input checked="" type="checkbox"/>	Front shock/strut condition
<input checked="" type="checkbox"/>	Rear shock/strut condition

Tire Tread Depth (measured in 1/32")	
<input checked="" type="checkbox"/>	LF <u>10</u>
<input checked="" type="checkbox"/>	RF <u>10</u>
<input checked="" type="checkbox"/>	LR <u>10</u>
<input checked="" type="checkbox"/>	RR <u>10</u>
<input checked="" type="checkbox"/>	Tire Pressure All wheels <u>32</u>
Abnormal Wear Pattern of Tires	
<input type="checkbox"/>	LF
<input type="checkbox"/>	RF
<input type="checkbox"/>	LR
<input type="checkbox"/>	RR
Brake Condition (measured in MM)	
<input checked="" type="checkbox"/>	LF <u>2</u>
<input checked="" type="checkbox"/>	RF <u>2</u>
<input checked="" type="checkbox"/>	LR <u>2</u>
<input checked="" type="checkbox"/>	RR <u>2</u>
<input checked="" type="checkbox"/>	Brake lines/Hoses/Parking brake cable
Fluids	
<input checked="" type="checkbox"/>	Transmission fluid condition
<input checked="" type="checkbox"/>	Brake fluid condition
<input checked="" type="checkbox"/>	Coolant condition
A/C System	
<input checked="" type="checkbox"/>	A/C compressor condition
<input checked="" type="checkbox"/>	A/C condenser condition
<input checked="" type="checkbox"/>	A/C vent temperature
Power Steering System	
<input type="checkbox"/>	Power Steering Pump
<input type="checkbox"/>	Power Steering Line
<input checked="" type="checkbox"/>	Power Steering Rack





325 Route 73 N. • Marlton, NJ 08053
 Ph: (856) 983-2626 • Fax: (856) 983-4424

INVOICE

SERVICE DEPARTMENT HOURS
 7:00 a.m. to 7:00 p.m.
 Monday - Friday
 7:00 a.m. to 5:00 p.m. Saturday

R/O Open Date	R/O Number
05/15/23	
R/O Close Date	Status
06/02/23	Pre-Invoice
Mileage In	Mileage Out
1218	1225
Service Advisor / Tag #	
Daniel Rodrigue/6200	
Vehicle Identification Number	
2HKRS4H76PH	
Delivery Date	In-Service Date
12/30/22	12/30/22
Color	License Number
METEORITE	

BRISTOL, PA		Work Phone	Daniel Rodrigue/6200	
		Home Phone	Vehicle Identification Number	
			2HKRS4H76PH	
Year	Make	Model	Body	Color
2023	HONDA	CR-V	EX-L AWD	METEORITE

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Cell: [REDACTED] Email: [REDACTED] #1 - DIAG: DIAGNOSIS CHECK OUT CHECK ENGINE LIGHT ON. CUSTOMER STATES DAVIS CHECKED IT OUT AND THERE WERE LOOSE CONNECTION. THEN AFTERWARDS ALL LIGHTS CAME ON AGAIN. CHECK AND ADVISE. Caused by warranty tow bill Tech: Corby Adair (744) Corrected by (06601) (06801) INSTRUMENT PANEL WIRE HARNESS - REPLACE S/B: 16-095 Tech: Corby Adair (744) Work performed by CIOFFI'S TOWING SERVICE INC : 36241946 Installed : Qty: 0	Warranty Warranty Warranty Warranty
#2 - MPI: MULTI-POINT INSPECTION - \$27.80 - FREE W/ SERVICE! Tech: Corby Adair (744) Performed multi-point inspection. Sub Total: .00	
#3 * Customer Reports: [OTHER]: DASHBOARD HARNESS, CONNECTION IN C116 BAD , REPLACE HARNESS Caused by Diagnosed p1227 and found loose pin fit at c116 for outside air temp sensor. Upon closed	

SHOP SUPPLY CHARGE: A charge equal to 5% of the total cost of labor and parts, not to exceed \$17.00, will be added to the Repair Order for shop supplies used in connection with the repair. Shop supplies refer to miscellaneous expenses associated with working on vehicles, including but not limited to hazardous waste removal, solvents, lubricants, minor hardware, rags, protective materials, licensing, and legal document retention. STORAGE CHARGES: I understand that a storage charge equal to \$35.00 will be assessed and shall accrue daily if I fail to pick up the vehicle within 5 working days from the date I am notified that the work on the vehicle has been completed or after the communication of an estimate if I fail to authorize repairs. PARTS AND PARTS WARRANTY: Replaced Parts will be returned to you if you request their return before we commence the repairs, provided that they are not impractical to return by virtue of their size, weight or similar factors. In addition, we are not required to return those parts and components which must be returned to the manufacturer or distributor or are sold on an exchange basis. The only warranties on parts and accessories are those that may be offered by the vehicle or parts manufacturer or distributor and only such manufacturer or distributor shall be liable for performance under such warranties. LABOR WARRANTY: Dealer guarantees the labor performed in the repair shop has been competently performed and that any defect which occurs as the result of the removal or installation of parts will be corrected without charge by this repair shop for a period of 12 months or 12,000 miles from the date of the repair, whichever first occurs. AUTHORIZATION: I authorize dealer to perform work indicated, including operating the vehicle and relieving data from it as needed to inspect the vehicle and complete this work. The Dealership is not responsible for loss or damage to the vehicle or articles left in the vehicle in case of fire, theft, hail, wind, or any other cause beyond its control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I agree to pay for the work and materials I authorize upon completion. An express mechanic's lien is hereby acknowledged to secure the cost of labor, materials, and any other authorized charges.	LABOR PARTS DEDUCTIBLE SUBLET SHOP SUPPLIES HAZARDOUS MATERIALS SALES TAX OR TAX I.D. SPECIAL ORDER DEPOSIT DISCOUNTS TOTAL DUE
CUSTOMER: X _____ Date: _____	NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.



325 Route 73 N. • Marlton, NJ 08053
 Ph: (856) 983-2626 • Fax: (856) 983-4424

INVOICE

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R/O Open Date	R/O Number
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Mileage In	Mileage Out
1218	1225
Service Advisor / Tag #	
Daniel Rodrigue/6200	
Vehicle Identification Number	
2HKRS4H76PH	
Delivery Date	In-Service Date
12/30/22	12/30/22
Color	License Number
METEORITE	

BRISTOL, PA				Work Phone	Daniel Rodrigue/6200	
				Home Phone	Vehicle Identification Number	
					2HKRS4H76PH	
Year	Make	Model	Body	Delivery Date	In-Service Date	
2023	HONDA	CR-V	EX-L AWD	12/30/22	12/30/22	
					Color	License Number
					METEORITE	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
inspection found male pin slightly bent which caused female pin to loosen up. Tech: Corby Adair (744) Corrected by (06401) (06601) UNDER HOOD/ENGINE HARNESS - REPLACE Tech: Corby Adair (744) Corrected by (06601) (06801) INSTRUMENT PANEL WIRE HARNESS - REPLACE S/B: 16-095 Tech: Corby Adair (744) Freight: U0080517 Installed 32117-3A0-A20 :HARN, INSTRUMENT Qty: 1 2HKRS4H76PH410535 Installed 32200-3A0-A20 :HARN, ENGINE ROOM Qty: 1 Replaced dash harness and engine room harness. No dtcs returned and outside air temp sensor is working as designed.	Warranty Warranty Warranty Warranty Warranty
#4 * NOTED: NOTED ADDED OPERATION Tech: Jonathan Rivera (764) Installed 80525-TBA-A01 :SENSOR, AMBIENT Installed 77210-3A0-A01ZA :LID ASSY. *NH900L*	SRV POLICY SRV POLICY SRV POLICY
***** * Front or Rear Brake Job including resurfacing of brake * * rotors \$20 off. Regularly priced at \$344.99 for Front * * and \$369.99. Wiper Inserts \$19.99 regular 24.99. rear * * Insert \$9.99 regularly \$12.49 *	

<p>SHOP SUPPLY CHARGE: A charge equal to 5% of the total cost of labor and parts, not to exceed \$17.00, will be added to the Repair Order for shop supplies used in connection with the repair. Shop supplies refer to miscellaneous expenses associated with working on vehicles, including but not limited to hazardous waste removal, solvents, lubricants, minor hardware, rags, protective materials, licensing, and legal document retention.</p> <p>STORAGE CHARGES: I understand that a storage charge equal to \$35.00 will be assessed and shall accrue daily if I fail to pick up the vehicle within 5 working days from the date I am notified that the work on the vehicle has been completed or after the communication of an estimate if I fail to authorize repairs.</p> <p>PARTS AND PARTS WARRANTY: Replaced Parts will be returned to you if you request their return before we commence the repairs, provided that they are not impractical to return by virtue of their size, weight or similar factors. In addition, we are not required to return those parts and components which must be returned to the manufacturer or distributor or are sold on an exchange basis. The only warranties on parts and accessories are those that may be offered by the vehicle or parts manufacturer or distributor and only such manufacturer or distributor shall be liable for performance under such warranties.</p> <p>LABOR WARRANTY: Dealer guarantees the labor performed in the repair shop has been competently performed and that any defect which occurs as the result of the removal or installation of parts will be corrected without charge by this repair shop for a period of 12 months or 12,000 miles from the date of the repair, whichever first occurs.</p> <p>AUTHORIZATION: I authorize dealer to perform work indicated, including operating the vehicle and retrieving data from it as needed to inspect the vehicle and complete this work. The Dealership is not responsible for loss or damage to the vehicle or articles left in the vehicle in case of fire, theft, hail, wind, or any other cause beyond its control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I agree to pay for the work and materials I authorize upon completion. An express mechanic's lien is hereby acknowledged to secure the cost of labor, materials, and any other authorized charges.</p>	LABOR	
	PARTS	
	DEDUCTIBLE	
	SUBLET	
	SHOP SUPPLIES	
	HAZARDOUS MATERIALS	
	SALES TAX OR TAX I.D.	
	SPECIAL ORDER DEPOSIT	
	DISCOUNTS	
	TOTAL DUE	
CUSTOMER: X	Date:	

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

