

<p>Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline</p>		FOR AGENCY USE ONLY 100148	
		Date Received 17-MAY-2023	Repository <input type="checkbox"/> Reference No. 11522413
OWNER INFORMATION (Type or Print)			
Name		Daytime Telephone Number	
Address		E-mail Address	
City South Charleston	State WV	ZIP Code	Evening Telephone Number
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 3FA6POH76HR		MAKE FORD	Model Year 2017
Date Purchased	Dealer's Name and Telephone Number Napleton Hyundai 3145480956	Engine: No: Cylinders	Fuel Type:
Original Owner <input type="checkbox"/>	Dealer's City Hazelwood	STATE MO	ZIP Code 63042
Transmission Type	<input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Multiple Failure: Incident Date(s) 17-MAY-2023
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Components Codes: 030000 SERVICE BRAKES, HYDRAULIC		Failure Mileage 101000.0	Failure Speed
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make BRIDGESTONE	Tire Model (Name or Number) ALENZA SPORT A/S	Tire Size (Example P215/65R15) 235/55R20 102V	
DOT No. (Example: DOTMAL 9ABC036) 1W28AALA15019	<input checked="" type="checkbox"/> Original Requirement <input type="checkbox"/> Prior Repair	Failure Location: PASSENGER SIDE FRONT	
Tire Component Code 190000 TIRES	Tire Failure Type: CRACK		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)</i>			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths
		Reported to Police N	
<p>Narrative Description of Incident(s), Crash(es), Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p> <p>The contact owns a 2017 Ford Fusion. The contact received notification of NHTSA Campaign Number: 23V162000 (Service Brakes, Hydraulic) however, the part to do the recall repair was not yet available. The local dealer was contacted. The contact stated that the manufacturer had exceeded a reasonable amount of time for the recall repair. The manufacturer was not made aware of the issue. The contact stated that while driving at an undisclosed speed, the brakes seized. The vehicle was towed to the dealer. The vehicle was not repaired. The failure mileage was 101,000. VIN tool confirms parts not available.</p>			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
<p>The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>			

Hi my name is [REDACTED] and i have a 2017 Ford Fusion and its still not running right when i hit my brakes my whole car shakes my Rpm gage jumps up and down i dont run my air or anything its should not do that my transmisson shatters i missed 2 weeks of work because of this i had to

pay 315 dollar tow bill they let my car sit for a week before they touched it then i had to pay 108 dollars before they would release my car to me i was not offered a Loaner or a Rental and i also dont have a Life time warranty like they say and i had to use my car payment to pay for the tow bill + the bill at the dealer ship ~~to~~ when i call its either the phone just rings or i hav to leave a message

nobody Returns my phone calls or i get told different stories so i dont know what to do or what to believe & where i work at i make 13.75 an hour & i missed 2 weeks of work because of this that's 1,100 dollars something has to be done how they are treating people its not Right or fair the 2 weeks of work

i missed the tow bill & what i had to pay the dealership before they Released my car to me all together is 1,583 dollars -if you have any questions or concerns feel free to call me at [REDACTED]

Thank you
[REDACTED]

P.S. they also Refused me a car fax i

Believe the car was in a accident before i got it the Back door is a different color gray

and also the Bank in buying the car through which is Chase Bank there even Refusing to help me they keep telling me that i have to deal with it but im paying 24,000 dollars on this car and the Dealership and the Bank Refuse's to help me the car is Not Safe but what choice do i have i

have to work me & my mother in Law traded a 2015 ford fusion for this car which was the first car we got through them & it took both to get that focus but when we traded it in they automatic took her off without asking and took her 5,000 dollars and put it toward this one without asking she wasnt asked anything we found out after the deal was done

July 6 2023