

April 21, 2023

To: National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE  
Washington, D.C. 20590

Subject: Safety issues in the 2023 Subaru Forester

I want to call your attention to two problem areas that represent a significant safety hazard in the 2023 Subaru Forester.

First, the blind spot monitor system, which consists of a blinking yellow light in the side view mirror without any audible alert. The problem is that whenever you use a turn signal there is a flashing yellow light displayed in the side view mirror, even if there is no car in the blind spot. If there is a car in the blind spot the driver gets a second flashing yellow light, but no audible alert. Having a warning light that is barely distinguishable from a normal situation is a terrible design. Either the warning light should be flashing red or an audible alert provided to alert the driver of a likely collision.

The second problem is a distracting dashboard display. There is an ECO display that is constantly flashing, moving and changing colors. It diverts the driver's attention to something that is essentially meaningless. The dealership said it is there to help drivers drive economically and it cannot be disabled. It is ridiculous to divert driver's attention from watching the road to watching the dashboard for best MPG. At the very least there should be an option to turn off this display.

I hope this letter leads to changes that would improve the safety of the 2023 Subaru Forester. The good news is that significant improvement could likely be made with minor changes to vehicle software. To not do something to address these issues would simply be irresponsible.

Sincerely,

[Redacted Signature]

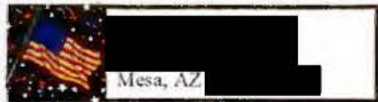
Mesa, AZ

[Redacted Address]  
[Redacted Phone] (Home)  
[Redacted Phone] (Cell)

Note - I sent these same issues to Subaru of America on 4/10/23. They have not responded

VIN: JF2SKAPC2PH [Redacted]

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Early Day  
April 23



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