

From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOO \(NHTSA\)](#)
Subject: FW: Complaint 11522024 update info
Date: Wednesday, June 21, 2023 2:31:51 PM
Importance: High

From: [REDACTED]
Sent: Wednesday, June 21, 2023 2:25 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: Complaint 11522024 update info
Importance: High

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Please add this to complaint #11522024.

06/05/2023

Additional information for this complaint:

After checking a 2016 Ford Edge for this issue I found that the same swelling of the lug nut covers was present. Production of the Ford edge model exceeds 100,000 units for each of these years. If the owner of an affected vehicle has a flat they would not be able to remove the tire for replacement. This would be a safety concern because the owner would be stranded on the highway. They would also be spending an extended period of time trying to remove the wheel with the FMC supplied lug nut wrench which will not fit the swelled lug nuts. In a congested or remote area this would be a safety concern.

Since sample size covers 2016-2019 this is a condition that has existed of a number of years and may exist for past

and current models using the same lug nuts. It is my belief that there should be a safety recall. The durability testing of this particular supplied part to FMC does not appear to have been verified sufficiently. The Production Part Approval Process has obviously failed to identify this condition.

For further discussion of this matter please reply to:

[REDACTED]



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