

[REDACTED]
Amelia, VA
[REDACTED]

Administrator, National Highway
Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590

RE: Safety Recall Notice 23S12/NHTSA Recall 23V162
2014 Fusion
VIN 3FA6P0H75ER [REDACTED]

Dear Madam or Sir:

We received the attached notice yesterday. This is to advise that we have already had the right break line rupture will we were out. We have fixed both the right and left break lines.

It would have been nice to have had this notice prior to this happening to us. We were not sure if we needed to notify you that our car has already been fixed by us.

Sincerely,
[REDACTED]

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Ford Motor Company
Ford Customer Service Division
P. O. Box 1904
Dearborn, Michigan 48121-1904



April 2023



AMELIA COURT HOUSE, VA [REDACTED]

*** IMPORTANT SAFETY RECALL ***

Safety Recall Notice 23S12 / NHTSA Recall 23V162

2014 Fusion

Your Vehicle Identification Number (VIN): 3FA6P0H75ER [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Ford Motor Company has determined that a defect that relates to motor vehicle safety exists in your vehicle, with the VIN shown above.

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Our commitment, together with your dealer, is to provide you with the highest level of service and support.

What is the issue? On your vehicle, brake fluid may leak from one or both front brake flexible hoses. If the amount of brake fluid is depleted below a predetermined level, the brake fluid warning indicator light will illuminate.

What is the risk? If the brake fluid leaks, your vehicle may experience an increase in brake pedal travel together with a reduction in the rate of deceleration over time, increasing the risk of a crash.

What will Ford and your dealer do? Ford Motor Company is working closely with its suppliers to produce parts for this repair. When parts become available, Ford Motor Company will notify you via mail to schedule a service appointment with your dealer for repairs to be completed free of charge (parts and labor). Parts are anticipated to be available 3rd Quarter 2023.

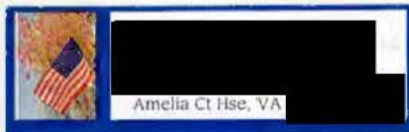
What should you do? When parts are available, Ford Motor Company will send a letter to inform you that parts are available and to contact your dealer to schedule a repair. Ford has not issued instructions to stop driving your vehicle under this safety recall. When parts are available, you should contact your dealer for an appointment to have your vehicle remedied as soon as practicable. If you do not already have a servicing dealer, you can access ford.com/support for dealer addresses, maps, and driving instructions. If you are still having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. S.E., Washington, D.C. 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to NHTSA.gov. Reference NHTSA Safety Recall 23V162.

Please note: Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

NOTE: You can receive information about Recalls and Customer Satisfaction Programs through our FordPass App. The app can be downloaded through the App Store or Google Play. In addition, there are other features such as reserving parking in certain locations and controlling certain functions on your vehicle (lock or unlock doors, remote start) if it is equipped to allow control.

Thank you for your attention to this important matter.

Ford Customer Service Division



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NEF

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Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590

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