

From: [Ambrose, Ann-Marie L](#)
To: [EVOQ \(NHTSA\)](#); [Robertson, Faithia \(NHTSA\)](#); [Lewis, Brenton](#)
Cc: [NHTSA ODI CED](#); [Strasser-King, Marion C](#)
Subject: ODI-11519233
Date: Thursday, November 9, 2023 5:36:46 PM

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From: [REDACTED]
Sent: Wednesday, November 8, 2023 5:42 PM
To: nhtsa.webmaster@dot.gov
Subject: Please forward to ODI/11519233

[External Email]

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Good afternoon will you please forward ,the information that,I was told by the Mercedes Benz,service adviser,that Mercedes benz only install rebuilt engine In a car,this was quoted to me at Mercedes Benz of Marietta,this is why there are two, prces,because I guess they thought of was going n g to pay forty something thousand dollar,out of my pocket,,i didn't approved a rebuilt engine,this was advised to me,and they expected me to pay for that.and to pay for the parks to put the engine back together,in paid four thousand and some odd dollars to have a engine diagnostic test on the engine at Mercedes benz of Marietta,The dealership were told about this engine and other issues with this car,I gave a down payment of forty five thousand dollars,One Mercedes Benz dealership, advised me they would check to see if this car was return by a customer,but he never got back to me.

Thank You

[REDACTED]
[REDACTED]
[REDACTED]

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