

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

[REDACTED]
Sarasota, FL [REDACTED]

April 7, 2023

FAC US LLC Customer Center

P.O. Box 21-8004

Auburn Hills, MI 48321-8004

To Whom It May Concern,

My policy when filing a complaint of importance is to establish a paper trail. This correspondence is beyond a warranty issue. It is the first step in my journey to seek a resolution to the following mechanical defects experience with a 2017 Jeep Renegade Latitude FWD (VIN: ZACCJABB1H[REDACTED]). In 2017, I purchased a new 2017 Jeep Renegade (2.4-liter 14 multi-air engine) from Sunset Jeep in Sarasota. Soon afterwards, I received an official notification from Jeep warning of sudden engine stalling while driving the vehicle. At that time, I brought the car to the service department at Sunset Jeep (941-203-6368) and was assured that my 2017 Jeep Renegade was safe to drive.

Yesterday, while driving my 2017 Jeep Renegade (its odometer reads 49,560 miles) at 70 miles per hour on interstate 75, without notice or warning the engine suddenly shut down (read completely shut off with a total loss of power). This occurred while driving in the middle lane at 2:00 AM. I was not injured, nor was my vehicle damaged. However, if such event occurred on this otherwise highly congested speedway untold devastation tantamount to serious injury, costly destruction, and death would be inescapable! I barely made it safely to the shoulder of the road. I remained traumatized in my vehicle until I finally realized this event was not an illusion. I immediately exited interstate 75 and drove home on the lessor dangerous side roads.

Several questions arise. Has Jeep Corporation failed to provide safe driving cars devoid of inherently dangerous engine malfunctions? The above nightmare was not an aberration. Jeep Corporation was well aware of this defect for many years beforehand and its serious/deadly consequences. I am afraid to drive this vehicle even though it has been carefully maintained and serviced. I am especially aware that next time my vehicle's engine shuts off, I might not be so lucky. What are Jeep Corporation's legal and moral responsibilities in the matter described above. Kindly respond immediately to this inquiry in the hope of a quick resolution.

[REDACTED]

P.s. An oral report was made via phone conversation with Jeep customer care center on 7-7-2023. File # [REDACTED]

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[REDACTED]
Sarasota, FL. [REDACTED]

April 7, 2023

To Administrator, NHTSA,

As a matter of concern, see attached correspondence regarding the mechanical defect (vehicle automatically shutting off while driving) regarding my 2017 Jeep Renegade. It appears that the [REDACTED] vehicles remain a danger to public safety.

[REDACTED]

Sarasota, FL

TAMPA FL 335
SAINT PETERSBURG FL
7 APR 2023 PM 4 L



ADMINISTRATOR, NHTSA
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WASHINGTON D.C. 20590

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