



OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

**From:** [4ME](#)  
**To:** [EVOQ \(NHTSA\)](#); [Robertson, Faithia \(NHTSA\)](#); [Lewis, Brenton](#)  
**Cc:** [NHTSA ODI CED](#); [Marion Strasser-King](#); [AnnMarie Ambrose](#)  
**Subject:** ODI-11518040  
**Date:** Friday, April 21, 2023 4:10:57 PM  
**Attachments:** 

---

**CAUTION:** This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

**From:**   
**Sent:** Thursday, April 20, 2023 12:34 PM  
**To:** [nhtsa.webmaster@dot.gov](mailto:nhtsa.webmaster@dot.gov) <[nhtsa.webmaster@dot.gov](mailto:nhtsa.webmaster@dot.gov)>  
**Subject:** ODI 11518040

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

CUSTOMER #:

# Lancaster Hyundai

5260 Main Street  
East Petersburg, PA 17520  
717-569-6467

\*ACCOUNTING\*

DUPLICATE 1  
PAGE 1

LANCASTER, PA

HOME: CONT: \*\* PRE-INVOICE \*\*  
BUS: CELL: SERVICE ADVISOR: 271 DAVID COREY

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
ELITE-WHIT	13	HYUNDAI VELOSTER	KMHTC6AE9DU		93477/93478	

DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
20OCT12 DD		20OCT2017	17:00 13NOV18		VARI	CASH	15NOV18

R.O. OPENED      READY      OPTIONS: DLR:      ENG: 1.6L\_TURBO

14:16 13NOV18      09:27 15NOV18

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
------	--------	------	------	-------	-------	------	------	------	------	-----	-------

A NEW CUSTOMER. GET VIN# EMAIL, ETC

99 MISC

737IAHUS 0.00 0.00 0 0 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

B C/S VALVE TAP NOISE NOTED AT EVERY RPM. ALSO HEARING FUEL PUMP NOISE.

INSPECT AND ADVISE.

100 TECH TO CHECK VEHICLE FOR CUSTOMER CONCERN.

737 CHU 0.18 0.80 1640 7995 79.95 79.95

PARTS: 0.00 LABOR: 79.95 OTHER: 0.00 TOTAL LINE B: 79.95

VERSION 1 (EMP# 737,15NOV18 09:09): 93478

VERSION 2 (EMP# 271,15NOV18 09:23): 93478 CHECKED VEHICLE. SCANNED

FOR CODES. NO CODES. DIAGNOSED SYSTEM AND FOUND NOISE COMING FROM

INTERNAL ENGINE ROD KNOCK. VEHICLE WILL NEED NEW ENGINE ASSY.

C HYUNDAI VEHICLE WALK AROUND AND MULTI-POINT INSPECTION

HMPI HYUNDAI VEHICLE WALK AROUND AND MULTI-POINT

INSPECTION

737IAHUS 0.00 0.00 0 0 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

Our entire staff works hard to make sure you are COMPLETELY SATISFIED!

Up to this point, have we achieved this goal?

Yes      No      (circle one)

Email address \_\_\_\_\_

DATE	START	FINISH	DURATION	TYPE	TECH	LINE(S)	CHG
11-15-18	08:58	09:09	0.18	W	737	B	

ACCOUNT	SALE	COST	CONTROL	ACCOUNT	SALE	COST	CONTROL
---------	------	------	---------	---------	------	------	---------

1640  
\*\*\*\*\*

0  
\*\*\*\*\*

COST, SALE, & COMP TOTALS      1640      7995      0

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

I HEREBY ACKNOWLEDGE RECEIPT OF A COPY HEREOF.

X \_\_\_\_\_

DESCRIPTION	TOTALS
LABOR AMOUNT	79.95
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	79.95
LESS INSURANCE	0.00
SALES TAX	4.80
<b>PLEASE PAY THIS AMOUNT</b>	<b>84.75</b>

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER #:

LANCASTER, PA

WORKORDER

PAGE 1

# Lancaster Hyundai

5260 Main Street  
East Petersburg, PA 17520  
717-569-6467

HOME: [REDACTED] CONT: [REDACTED]  
BUS: [REDACTED] CELL: [REDACTED] SERVICE ADVISOR: 271 COREY, DAVID

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
ELITE-WHIT	13	HYUNDAI VELOSTER	KMHTC6AE9DU	[REDACTED]	0/	[REDACTED]	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
20OCT12 DD		20OCT2017	17:00 13NOV18		VARI	CASH	
R.O. OPENED		READY	OPTIONS: DLR: [REDACTED]		ENG: 1.6L_TURBO		
13NOV2018 14:16							

### VEHICLE SERVICE HISTORY

CLSD DTE

RO# S/A MILEAGE OP CODE TECH... TYPE DESCRIPTION

LINE #	OP	CODE	TECH...	TYPE	DESCRIPTIONS/INSTRUCTIONS
# A	99			CHU	NEW CUSTOMER. GET VIN# EMAIL, ETC
# B	100			CHU	C/S VALVE TAP NOISE NOTED AT EVERY RPM. ALSO HEARING FUEL PUMP NOISE. INSPECT AND ADVISE.
# C	HMPI			IAHUS	HYUNDAI VEHICLE WALK AROUND AND MULTI-POINT INSPECTION

### TERMS

CASH [ ] DISCOUNT [ ] MC [ ]

VISA [ ] MAC [ ] OTHER [ ]

I AUTHORIZE YOU TO COMPLETE REPAIRS WITHOUT AN ESTIMATE  I AUTHORIZE REPAIRS NOT IN EXCESS OF \$

I ACCEPT THE ESTIMATE AND AUTHORIZE THOSE REPAIRS

ANY WARRANTIES ON THE ITEM/ITEMS SOLD HEREBY ARE THOSE MADE BY THE MANUFACTURER. THE SELLER, LANCASTER COUNTY MOTORS, INC., HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND LANCASTER COUNTY MOTORS, INC. NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THIS ITEM/ITEMS.

DATE REPAIRS WERE APPROVED			DATE REPAIRS COMPLETED			PUT X IN BOX BELOW IF TRANSIENT
MO.	DAY	YR.	MO.	DAY	YR.	
						<input type="checkbox"/>

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS MADE  
I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

CHECK HERE TO SAVE PARTS

NOT RESPONSIBLE FOR ANY ITEMS LEFT IN CAR

X  
CUSTOMER SIGNATURE

PRELIMINARY ESTIMATE \$ \_\_\_\_\_

REVISED ESTIMATE (1)	DATE	TIME	BY
REVISED ESTIMATE (2)			
REVISED ESTIMATE (3)			

AUTHORIZED BY

X  
CUSTOMER SIGNATURE

CUSTOMER #:

# Lancaster Hyundai



5260 Main Street  
East Petersburg, PA 17520  
717-569-6467

\*INVOICE\*

DUPLICATE 1  
PAGE 1

LANCASTER, PA

HOME:

CONT:

BUS:

CELL:

SERVICE ADVISOR: 271 DAVID COREY

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
ELITE-WHIT	13	HYUNDAI VELOSTER	KMHTC6AE9DU		93477/93478	

DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
20OCT12 DD		20OCT2017	17:00 13NOV18		VARI	CASH	15NOV18

R.O. OPENED	READY	OPTIONS:	DLR:	ENG:1.6L_TURBO
14:16 13NOV18	09:27 15NOV18			

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A NEW CUSTOMER. GET VIN# EMAIL, ETC  
99 MISC

737IAHUS 0.00 (N/C)  
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

B C/S VALVE TAP NOISE NOTED AT EVERY RPM. ALSO HEARING FUEL PUMP NOISE.  
INSPECT AND ADVISE.

100 TECH TO CHECK VEHICLE FOR CUSTOMER CONCERN.  
737 CHU 0.80 79.95 79.95  
PARTS: 0.00 LABOR: 79.95 OTHER: 0.00 TOTAL LINE B: 79.95

93478 CHECKED VEHICLE. SCANNED FOR CODES. NO CODES. DIAGNOSED SYSTEM AND FOUND NOISE COMING FROM INTERNAL ENGINE ROD KNOCK. VEHICLE WILL NEED NEW ENGINE ASSY.

C HYUNDAI VEHICLE WALK AROUND AND MULTI-POINT INSPECTION  
HMPI HYUNDAI VEHICLE WALK AROUND AND MULTI-POINT INSPECTION

737IAHUS 0.00 (N/C)  
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

Our entire staff works hard to make sure you are COMPLETELY SATISFIED!  
Up to this point, have we achieved this goal?

Yes No (circle one)

Email address \_\_\_\_\_

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

DESCRIPTION	TOTALS
LABOR AMOUNT	79.95
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	79.95
LESS INSURANCE	0.00
SALES TAX	4.80
<b>PLEASE PAY THIS AMOUNT</b>	<b>84.75</b>

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

I HEREBY ACKNOWLEDGE RECEIPT OF A COPY HEREOF.  
X \_\_\_\_\_

CUSTOMER #:

# Lancaster Hyundai

5260 Main Street  
East Petersburg, PA 17520  
717-569-6467

\*ACCOUNTING\*

DUPLICATE 1  
PAGE 1

LANCASTER PA

HOME: CONT: \*\* PRE-INVOICE \*\*  
BUS: CELL: SERVICE ADVISOR: 271 DAVID COREY

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
ELITE-WHIT	13	HYUNDAI VELOSTER	KMHTC6AE9DU		93477/93478	

DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
20OCT12 DD		20OCT2017	17:00 13NOV18		VARI	CASH	15NOV18

R.O. OPENED	READY	OPTIONS:	DLR	ENG:
14:16 13NOV18	09:27 15NOV18			1.6L_TURBO

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
------	--------	------	------	-------	-------	------	------	------	------	-----	-------

A NEW CUSTOMER. GET VIN# EMAIL, ETC  
99 MISC

737IAHUS	0.00	0.00	0	0	0.00	0.00	
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A:	0.00

B C/S VALVE TAP NOISE NOTED AT EVERY RPM. ALSO HEARING FUEL PUMP NOISE.  
INSPECT AND ADVISE.

100 TECH TO CHECK VEHICLE FOR CUSTOMER CONCERN.

737	CHU	0.18	0.80	1640	7995	79.95	79.95
PARTS:	0.00	LABOR:	79.95	OTHER:	0.00	TOTAL LINE B:	79.95

VERSION 1 (EMP# 737,15NOV18 09:09): 93478  
VERSION 2 (EMP# 271,15NOV18 09:23): 93478 CHECKED VEHICLE. SCANNED  
FOR CODES. NO CODES. DIAGNOSED SYSTEM AND FOUND NOISE COMING FROM  
INTERNAL ENGINE ROD KNOCK. VEHICLE WILL NEED NEW ENGINE ASSY.

C HYUNDAI VEHICLE WALK AROUND AND MULTI-POINT INSPECTION  
HMPI HYUNDAI VEHICLE WALK AROUND AND MULTI-POINT  
INSPECTION

737IAHUS	0.00	0.00	0	0	0.00	0.00	
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE C:	0.00

Our entire staff works hard to make sure you  
are COMPLETELY SATISFIED!

Up to this point, have we achieved this goal?

Yes No (circle one)

Email address \_\_\_\_\_

DATE	START	FINISH	DURATION	TYPE	TECH	LINE(S)	CHG
11-15-18	08:58	09:09	0.18	W	737	B	

ACCOUNT	SALE	COST	CONTROL	ACCOUNT	SALE	COST	CONTROL
		1640				0	
		*****				*****	

COST, SALE, & COMP TOTALS 1640 7995 0

DESCRIPTION	TOTALS
LABOR AMOUNT	79.95
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	79.95
LESS INSURANCE	0.00
SALES TAX	4.80
<b>PLEASE PAY THIS AMOUNT</b>	<b>84.75</b>

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

I HEREBY ACKNOWLEDGE RECEIPT OF A COPY HEREOF.

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE) **X** \_\_\_\_\_

CUSTOMER #:

# Lancaster Hyundai

5260 Main Street  
East Petersburg, PA 17520  
717-569-6467

WORKORDER

LANCASTER, PA

PAGE 1

HOME [REDACTED]  
BUS: [REDACTED]

CONT: [REDACTED]  
CELL: [REDACTED]

SERVICE ADVISOR: 271 COREY, DAVID

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
ELITE-WHIT	13	HYUNDAI VELOSTER	KMHTC6AE9DU [REDACTED]	[REDACTED]	0/ [REDACTED]	[REDACTED]	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
20OCT12 DD		20OCT2017	17:00 13NOV18		VARI	CASH	
R.O. OPENED		READY	OPTIONS: DLR: [REDACTED] ENG: 1.6L_TURBO				
13NOV2018 14:16							

### VEHICLE SERVICE HISTORY

CLSD DTE

RO# S/A MILEAGE OP CODE TECH... TYPE DESCRIPTION

LINE #	OP CODE	TECH...	TYPE	DESCRIPTIONS/INSTRUCTIONS
# A	99		CHU	NEW CUSTOMER. GET VIN# EMAIL, ETC
# B	100		CHU	C/S VALVE TAP NOISE NOTED AT EVERY RPM. ALSO HEARING FUEL PUMP NOISE. INSPECT AND ADVISE.
# C	HMPI		IAHUS	HYUNDAI VEHICLE WALK AROUND AND MULTI-POINT INSPECTION

### TERMS

CASH [ ] DISCOUNT [ ] MC [ ]

VISA [ ] MAC [ ] OTHER [ ]

I AUTHORIZE YOU TO COMPLETE REPAIRS WITHOUT AN ESTIMATE

I AUTHORIZE REPAIRS NOT IN EXCESS OF \$

I ACCEPT THE ESTIMATE AND AUTHORIZE THOSE REPAIRS

ANY WARRANTIES ON THE ITEM/ITEMS SOLD HEREBY ARE THOSE MADE BY THE MANUFACTURER. THE SELLER, LANCASTER COUNTY MOTORS, INC., HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND LANCASTER COUNTY MOTORS, INC. NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THIS ITEM/ITEMS.

DATE REPAIRS WERE APPROVED			DATE REPAIRS COMPLETED			PUT X IN BOX BELOW IF TRANSIENT
MO.	DAY	YR.	MO.	DAY	YR.	
						<input type="checkbox"/>

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS MADE  
I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

CHECK HERE TO SAVE PARTS

NOT RESPONSIBLE FOR ANY ITEMS LEFT IN CAR

X  
CUSTOMER SIGNATURE

PRELIMINARY ESTIMATE \$ \_\_\_\_\_

REVISED ESTIMATE (1)	DATE	TIME	BY
REVISED ESTIMATE (2)			
REVISED ESTIMATE (3)			

AUTHORIZED BY

X  
CUSTOMER SIGNATURE

CUSTOMER #:



\*INVOICE\*



Lancaster Hyundai

5260 Main Street
East Petersburg, PA 17520
717-569-6467

DUPLICATE 1
PAGE 1

LANCASTER, PA

HOME:

CONT:

BUS:

CELL:

SERVICE ADVISOR: 271 DAVID COREY

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN / OUT, TAG. Row 1: ELITE-WHIT, 13, HYUNDAI VELOSTER, KMHTC6AE9DU, 93477/93478.

Table with columns: DEL. DATE, PROD. DATE, WARR. EXP., PROMISED, PO NO., TYPE, PAYMENT, INV. DATE. Row 1: 20OCT12 DD, 20OCT2017, 17:00, 13NOV18, VARI, CASH, 15NOV18.

R.O. OPENED 14:16 13NOV18 READY 09:27 15NOV18 OPTIONS: DLR: ENG:1.6L\_TURBO

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL
A NEW CUSTOMER. GET VIN# EMAIL, ETC 99 MISC

737IAHUS 0.00 (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

B C/S VALVE TAP NOISE NOTED AT EVERY RPM. ALSO HEARING FUEL PUMP NOISE. INSPECT AND ADVISE.

100 TECH TO CHECK VEHICLE FOR CUSTOMER CONCERN. 737 CHU 0.80 79.95 79.95
PARTS: 0.00 LABOR: 79.95 OTHER: 0.00 TOTAL LINE B: 79.95

93478 CHECKED VEHICLE. SCANNED FOR CODES. NO CODES. DIAGNOSED SYSTEM AND FOUND NOISE COMING FROM INTERNAL ENGINE ROD KNOCK. VEHICLE WILL NEED NEW ENGINE ASSY.

C HYUNDAI VEHICLE WALK AROUND AND MULTI-POINT INSPECTION HMPI HYUNDAI VEHICLE WALK AROUND AND MULTI-POINT INSPECTION

737IAHUS 0.00 (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

Our entire staff works hard to make sure you are COMPLETELY SATISFIED! Up to this point, have we achieved this goal?

Yes No (circle one)

Email address

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER.

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter.

Table with columns: DESCRIPTION, TOTALS. Rows include LABOR AMOUNT (79.95), PARTS AMOUNT (0.00), GAS, OIL, LUBE (0.00), SUBLET AMOUNT (0.00), MISC. CHARGES (0.00), TOTAL CHARGES (79.95), LESS INSURANCE (0.00), SALES TAX (4.80), PLEASE PAY THIS AMOUNT (84.75).

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

I HEREBY ACKNOWLEDGE RECEIPT OF A COPY HEREOF. X