

CL-11517571-1000

ODITEAM
NHTSA
1200 New Jersey Avenue SE
Washington, DC 20590

I submitted a complaint (11517571) regarding my Tesla 2016 model X (VIN 5YJXCDE26GF [REDACTED] with a complete loss of power steering referencing your 20V062000 Recall. I submitted my claim on 4/18/2023.

I had to have the car fixed and TESLA did not reimburse me for the cost of the power steering repair. I had to drive my car to the TESLA dealership 88 miles one way (to Raleigh) without power steering to get it fixed. I requested reimbursement from TESLA referencing the 20V062000 NHTSA recall and TESLA refused reimbursement.

I have called your questions and information phone number from NHTSA about my request for reimbursement, she gave me your address to check on the status of my claim. I am worried my car still has an issue with steering, since the "repair" from TESLA, my steering clicks when a turn left or right. I will contact TESLA again regarding my high level of concern.

My phone number is [REDACTED]

Email address is [REDACTED]

Thank you for your time and consideration,

[REDACTED]



Stokesdale, NC

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PIEDMONT TRIAD AREA
16 MAY 2023 PM 4 L



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