

U.S. Department of Transportation National Highway Traffic Safety Administration	Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline	FOR AGENCY USE ONLY 100148 Date Received: 17-APR-2023 JUN 08 2023	Repository <input type="checkbox"/> Reference No. 11517443
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CONTACT INFORMATION (Type or Print)

Name: [REDACTED] Daytime Telephone Number: [REDACTED] Email Address: [REDACTED]

Address: [REDACTED]

City: Kinnelon State: Nj ZIP Code: [REDACTED] Evening Telephone Number: [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: KMHDU46D99U [REDACTED] MAKE: HYUNDAI Model: ELANTRA Model Year: 2009

Date Purchased: [REDACTED] Dealer's Name and Telephone Number: [REDACTED] Engine: No. Cylinders: [REDACTED] Fuel Type: [REDACTED]

Original Owner: Dealer's City: North Aurora STATE: IL ZIP Code: 60542

Transmission Type: [REDACTED] Antilock Brakes Cruise Control Powertrain: [REDACTED] Multiple Failure: [REDACTED] Incident Date(s): 12-APR-2023

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Components Codes: 010000 STEERING Failure Mileage: 135000.0 Failure Speed: 35

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]

DOT No. (Example: DOTMAL 9ABC036) Original Requirement Prior Repair Failure Location: [REDACTED]

Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]

Seat Type: [REDACTED] Installation System: [REDACTED]

Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION
(Please describe in detail the incident(s), failure(s), crash(es), injury(ies).)

Crash: Yes No Fire: Yes No Number of Persons Injured: [REDACTED] Number of Deaths: [REDACTED] Reported to Police: N

Narrative Description of Incident(s), Crash(es), Injury(ies).
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

The contact [REDACTED] 2009 Hyundai Elantra. The contact stated while driving 35 MPH, the steering wheel became firm, and the ESP warning light illuminated. The contact pulled over on the side of the road and turned off and restarted the vehicle, and the vehicle operated normally. The vehicle was taken to an independent mechanic and the mechanic stated that the power steering assist module needed to be replaced. The vehicle was not repaired. The manufacturer was not contacted. The failure mileage was 135,000.

CORRECTIONS TO THIS QUESTIONNAIRE:

[REDACTED] IS THE CONTACT REPORTING THE ISSUE, NOT THE OWNER. VEHICLE WAS BEING DRIVEN BY HER GRANDSON. WHILE GOING APPROXIMATELY 35 MILES PER HOUR, THE STEERING WHEEL LOCKED. HE ABRUPTLY STOPPED BY BRAKING IN THE MIDDLE OF THE ROAD. AFTER SHUTTING OFF ENGINE, CAR WAS RESTARTED & STEERING UNLOCKED!

Kinnelon, N.J.

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24 MAY 2023 PM 3 L



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