

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                     |                                                                                                                                                                                                    |                                      |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------|
| <p style="text-align: center;"><b>Vehicle Owner's Questionnaire</b><br/>To Report Vehicle Safety Defects<br/>1-888-DASH-2-DOT<br/>(1-888-327-4236)<br/>INTERNET: www.nhtsa.dot.gov/hotline</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                     | <p style="text-align: center;">FOR AGENCY USE ONLY 1001-48</p> <p>Date Received: 11-APR-2023<br/><b>JUN 15 2023</b></p> <p>Repository: <input type="checkbox"/></p> <p>Reference No.: 11516561</p> |                                      |
| <p style="text-align: center;"><b>OWNER INFORMATION (Type or Print)</b></p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                     |                                                                                                                                                                                                    |                                      |
| Name: [REDACTED]                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                     | Daytime Telephone Number: [REDACTED]                                                                                                                                                               |                                      |
| Address: [REDACTED]                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                     | E-mail Address: [REDACTED]                                                                                                                                                                         |                                      |
| City: Sonora                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | State: CA                                                                           | ZIP Code: [REDACTED]                                                                                                                                                                               | Evening Telephone Number: [REDACTED] |
| <p><small>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</small></p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                     |                                                                                                                                                                                                    |                                      |
| <b>VEHICLE INFORMATION</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                     |                                                                                                                                                                                                    |                                      |
| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 3C7WDNBL4CG [REDACTED]                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                     | MAKE: RAM                                                                                                                                                                                          | Model Year: 2012                     |
| Date Purchased:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Dealer's Name and Telephone Number:                                                 |                                                                                                                                                                                                    | Engine: No. Cylinders:               |
| Original Owner: <input type="checkbox"/>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Dealer's City:                                                                      | STATE:                                                                                                                                                                                             | Fuel Type:                           |
| Transmission Type: <input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Powertrain:                                                                         | Multiple Failure:                                                                                                                                                                                  | Incident Date(s): 21-MAR-2023        |
| <b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                     |                                                                                                                                                                                                    |                                      |
| Vehicle Components Codes: 06D000 ENGINE (PWS)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                     | Failure Mileage: 73031.0                                                                                                                                                                           | Failure Speed: 55                    |
| <b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                     |                                                                                                                                                                                                    |                                      |
| Tire Make:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Tire Model (Name or Number):                                                        | Tire Size (Example P215/65R15):                                                                                                                                                                    |                                      |
| DOT No. (Example: DOTM1 9ABC036)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | <input type="checkbox"/> Original Requirement <input type="checkbox"/> Prior Repair | Failure Location:                                                                                                                                                                                  |                                      |
| Tire Component Code:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Tire Failure Type:                                                                  |                                                                                                                                                                                                    |                                      |
| <b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                     |                                                                                                                                                                                                    |                                      |
| Make:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Date Manufactured:                                                                  | Model No./Name:                                                                                                                                                                                    |                                      |
| Seat Type:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Installation System:                                                                |                                                                                                                                                                                                    |                                      |
| Child Seat Component Code:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Failed Part:                                                                        |                                                                                                                                                                                                    |                                      |
| <b>APPLICABLE INCIDENT INFORMATION</b><br><small>(Please describe in detail the incident(s), failure(s), crash(es), injury(ies).)</small>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                     |                                                                                                                                                                                                    |                                      |
| Crash: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Fire: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No           | Number of Persons Injured:                                                                                                                                                                         | Number of Deaths:                    |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                     | Reported to Police: N                                                                                                                                                                              |                                      |
| <p><b>Narrative Description of Incident(s), Crash(es), Injury(ies).</b><br/>Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).</p> <p>The contact owns a 2012 Dodge Ram. The contact stated that while driving at approximately 55 mph the vehicle started making noise coming from the engine compartment. The smoke originates from the engine compartment and the exhaust pipe in the rear of the vehicle and when the accelerator was depressed the vehicle did not accelerate. Additionally, the check engine safety warning light became illuminated. The contact stated that the vehicle veered to the side of the road where the vehicle was turned off but the engine continued to run. The vehicle was towed to a dealer where the Engine, Intake system, and Exhaust needed to be replaced. The manufacturer was notified. The failure mileage was 73,031.</p> |                                                                                     |                                                                                                                                                                                                    |                                      |
| <p><small>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.</small></p> <p style="text-align: right;"><small>ATTACH ADDITIONAL SHEETS IF NECESSARY</small></p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                     |                                                                                                                                                                                                    |                                      |
| <p><small>The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</small></p>                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                     |                                                                                                                                                                                                    |                                      |

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Please See attached document.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382

Official Business  
Penalty for Private Use \$300



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IN THE  
UNITED STATES



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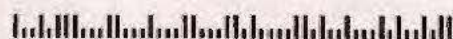
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US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NEF-100  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382



Think your vehicle  
has a safety defect?



If so:

Use the enclosed  
form to file a report.

or visit:

**www.safercar.gov**

or call:

**Vehicle Safety Hotline**  
**888-327-4236**



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration



[REDACTED]  
Sonora, CA [REDACTED]  
[REDACTED]

6/1/2023

National Highway Traffic Safety Administration  
Office of Defects Investigation  
1200 New Jersey Avenue SE  
West Building  
Washington, DC 20590

Subject: Report on 2012 Dodge Ram 5500 - 13A/NHTSA 23v-060 Issue (VIN:  
3c7WDNBL4C [REDACTED])

Dear Sir/Madam,

I am writing to bring to your attention a significant concern regarding my 2012 Dodge Ram 5500 with the Vehicle Identification Number (VIN) 3c7WDNBL4CG [REDACTED]. This vehicle has experienced a problem similar to the one described in the 13A/NHTSA 23v-060 recall. Although my vehicle is not covered under the aforementioned recall, it exhibits the same engine and design flaws that have resulted in safety issues.

One of the initial symptoms I noticed was smoke emanating from the vent located near the windshield when the vehicle was turned off. Over time, this issue worsened and eventually led to a failure in the heater bolt grid relay. As a direct consequence, the engine experienced catastrophic failure, creating a hazardous situation on the road.

Given the striking similarities between my vehicle's situation and the recall, I strongly believe that an investigation into this matter is warranted. The engine and design flaws present in the 13A/NHTSA 23v-060 recall seem to be prevalent in my 2012 Dodge Ram 5500 with VIN 3c7WDNBL4CG [REDACTED] as well, posing a potential risk to both the vehicle occupants and other road users.

I kindly request that the National Highway Traffic Safety Administration conduct a thorough examination of the issues related to the 2012 Dodge Ram 5500 with VIN 3c7WDNBL4CG3 [REDACTED] and consider including it within the scope of the existing recall, or initiate a separate investigation and subsequent recall if deemed necessary. It is essential to ensure the safety of Dodge Ram 5500 owners, including myself, and prevent further instances of engine failure and associated hazards.

I have enclosed supporting documents, including maintenance records and invoices, that

demonstrate the issues I have encountered with my vehicle (VIN: 3c/WDNBL4CG3 [REDACTED]). These documents provide evidence of the consistent and significant problems I have faced, indicating the urgent need for further action.

I appreciate your attention to this matter and your commitment to promoting vehicle safety. Should you require any additional information or have any further questions, please do not hesitate to contact me at the provided contact details.

Thank you for your prompt consideration of this report.

Sincerely,

[REDACTED]

[REDACTED]  
[REDACTED]  
Sonora, Ca. 95370

SACRAMENTO CA 957

5 JUN 2023 PM 3 L



National Highway Traffic Safety Administration  
Office of Defects Investigation  
1200 New Jersey Ave. SE  
West Building  
Washington, DC 20590

20590-

