

3/17/2023

CL-11516461-1000

Dear Administrator

Writing to request
assistance with
getting a solution
to a recall to
a remedy with
a defect to my
2011 BMW. The
Montgomery Alabama
Authorized BMW
Center was
notified in
2022.



Y228314-2

01-089-388976

1 of 2



[Redacted]

In addition the
vehicle has experience
problems (not working)
since the 2023
tornado in my yard
in January.

Please see the enclosed
information regarding
the safety recall
and notify me at
the following address

[Redacted]

Selma, AL

BMW



IMPORTANT SAFETY RECALL

This notice applies to your vehicle, WBAPH5C51BA [REDACTED]
Recall Campaign No. 22V-119: PCV Valve Heater

Remedy is
Unavailable

[REDACTED]
SELMA, AL [REDACTED]



April 2022

Dear BMW Owner / Lessee:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. BMW AG has decided that a defect, which relates to motor vehicle safety, exists in certain Model Year 2006 – 2013 BMW 1 Series, 3 Series, 5 Series, Z4, X3 SAV, and X5 SAV vehicles. Our records indicate that you are the owner of a potentially affected vehicle.

Why are we contacting you?

We are informing you of a safety recall on your vehicle although we are not able to perform the remedy at this time. We will notify you with a follow-up letter as soon as we are able to perform this safety recall. **Please note that this specific vehicle (see VIN above) may have been repaired as a part of a prior safety recall (17V-673 / 19V-273).** Unfortunately, after extensive analysis, your vehicle needs to have a new remedy performed.

What could happen?

The vehicle's PCV valve heater, which is only activated in cold weather climates, may not have been produced to specifications by the supplier. Over time, this could lead to overheating in the engine compartment. In some cases, this could lead to a fire.

If you see smoke from the engine compartment, or smell smoke, or a plastic burning odor, carefully move away from traffic and pull over to a safe location as soon as possible. All occupants should carefully exit the vehicle and move to a safe location away from traffic. Do not continue to drive the vehicle. Dial 911 in the event of an emergency or contact BMW Roadside Assistance at 1-800-332-4269 immediately to have your vehicle brought to the nearest authorized BMW center. BMW will reimburse you for the towing service if the issue is confirmed to be related to this recall.

If you are not the only driver of this vehicle, please advise all other drivers and passengers of this important information. If you are a vehicle lessor, Federal Regulations require you to forward this notice to your lessee within ten days.

What will BMW do?

The remedy is currently being developed. When the remedy is available, it will be performed free of charge.

What if I have additional questions?

For the latest updates, to read the FAQs, and the topics below, please visit bmwusa.com/recall.

Address change or sold the vehicle?



Click "Manage recall notices and contact information" to let us know.

Looking for information about possible reimbursement if you already had this repair performed at your own expense?



Click "Reimbursement for Prior Customer Pay Repairs Related to a Safety Recall (TREAD Act)"

Company
BMW
of North America, LLC
BMW Group Company

Mailing Address
PO Box 1227
Westwood NJ 07675-
1227

Telephone
(800) 525-7417

Fax
(201) 930-8362

E-mail
CustomerRelations@
bmwusa.com

Internet
bmwusa.com

Should you have any questions about this recall, please contact your authorized BMW center. If you need additional assistance, please contact BMW Customer Relations.

If your BMW center is unable to remedy the defect without charge or within a reasonable period of time, you may notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

Please be assured that your safety is important to us, and we sincerely apologize if this recall causes any inconvenience.

Sincerely,

BMW of North America, LLC

Spanish translation on back side
Traducción en español en el lado inverso

Selma, AL

MONTGOMERY AL 360

18 MAR 2023 PM 3 L



NEF

Administrator, National Highway
Traffic Safety Administration
1200 New Jersey Ave., S.E.
Washington, DC

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