

February 20, 2023

Administrator

National Traffic Safety Administration

1200 New Jersey Avenue S.E.

Washington, D.C. 20590

Reference NHTSA Safety Recall 22S73

Dear Administrator:

I received a letter from the Ford Motor Company letting me know that my vehicle was to be recalled VIN: 1FMCU0G69M [REDACTED]. The letter arrived January 20, 2023, and when I read about the risk I was concerned, especially since I had just returned from a 400-mile round trip to Kansas.

I waited a week and when I received no call from Joe Cooper Ford where I purchased the car, I contacted the service department and was told it would be another 10 days at least because they were waiting on the parts.

After a month, I decided to call again and then found out it would not be until April when they expect the parts. I do not like driving long distances wondering if my engine is going to catch on fire! This is the second recall of this vehicle, and it is making me wonder if I made a mistake in buying it! I bought the Escape because I wanted a safe vehicle - I am [REDACTED] and am still driving because I am able and although I do not take cross-country trips any longer, I do drive to Kansas and other parts of Oklahoma, so I do want to feel like I have a dependable vehicle.

Thanks for your attention to this matter.

Sincerely,

[REDACTED]

Shawnee, OK [REDACTED]

Shawnee, OK

OKLAHOMA CITY OK 730

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NATIONAL TRAFFIC SAFETY ADM.
1200 NEW JERSEY AVE S.E.
WASHINGTON, D.C.
20590

ATTN: ADMINISTRATOR

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