

National Highway Traffic Administration – 1200 New Jersey Av. SE - ATT: Administrator

Washington, DC 20590

3/1/23

Enclosed please find copy of my recent correspondence to VW of America & copy of their Safety Recall Notice. All pertinent information is contained in this letter.

I reiterate that Time is of the Essence regarding the driver air bag danger. VW is not giving any options to Owners & Drivers of the vehicles involved in this recall. Can NHTA do anything to force VW to move quickly & responsibly to replace &/or repair the defective air bags. The air bags are the issue – but the entire vehicles are a hazard because of this issue.

If you can offer any advice on how to proceed further with this matter – it would be greatly appreciated.

[REDACTED]  
[REDACTED] South – Surtside Beach, SC [REDACTED]

Volkswagen of America, Inc., 3800 Hamlin Rd., Auburn Hills, MI 48326-Att:Customer Care

3/1/23

I am writing this letter in response to your Interim Safety Recall notice I recently received.

I question your seeming lack of concern for the issue of Air Bag propellant degradation which may result in serious injury or death. There is no mention of a temporary solution to the problem for drivers & owners of these vehicles. These Air Bags have posed the same problem for years- my car is 6 years old – so it was manufactured with these defective Air Bags. Logic would imply that you chose to ignore the very real possibility that a critical safety hazard was waiting to happen. I call this Gross Negligence.

Now would be the time to decide how to protect the owners & drivers of these potential vehicular Death Trap.

You've also managed to put me in a situation which has degraded the value of my VW on many levels:

I cannot sell my car at this time nor can I return it to the dealer - any dealer as a trade in. This is a financial loss to me every day that passes without resolution to this issue.

VW of America is guilty of Reckless Endangerment & lack of consideration to all of us who are concerned or scared and are victims through no fault of our own. This should be considered a Time is of the Essence matter. You should be offering substitute transportation for as long as it takes to figure it all out. The auto industry is a sophisticated, well oiled machine, worth Billions of dollars. You know this could be a non-issue – So Fix It!!!!!!!!!!!!!!

[REDACTED]

[REDACTED] South – Surfside Beach – SC [REDACTED]

CC – of this correspondence –Safety Recall Notice sent to Administrator, National Highway Traffic Safety Administration

**IMPORTANT SAFETY RECALL**

FEBRUARY 2023

[REDACTED]  
SURFSIDE BEACH, SC [REDACTED]

This notice applies to your vehicle:

3VWS17ATXG [REDACTED]  
2016 VOLKSWAGEN BEETLE  
NHTSA: 22V945

Volkswagen Recall: 69EM – Driver Frontal Airbag

**INTERIM SAFETY RECALL NOTICE FOR YOUR VEHICLE**  
**A recall repair is not yet available**

This notice is sent to you in accordance with the *National Traffic and Motor Vehicle Safety Act*. Volkswagen has decided that a defect, which relates to motor vehicle safety, exists in certain 2015-2016 model year Volkswagen vehicles. Our records show that you are the owner of a vehicle affected by this action.

**Why we sent you this letter.** This is an interim safety recall notice about a recall for your vehicle. It contains important information you need to know, even though a repair is not yet available. Please share this letter with everyone who drives your vehicle.

**About this recall:** The driver's side air bag inflator may explode due to propellant degradation occurring after long-term exposure to high absolute humidity, high temperatures, and high temperature cycling. An inflator explosion may result in sharp metal fragments striking the driver or other occupants resulting in serious injury or death.

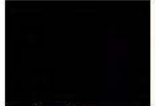
**A recall repair is not yet available.** We will send another letter as soon as the recall work can be completed on your vehicle and once parts supply permits.

**What you can do now:** Please do not contact your dealer about this recall; they do not yet have the parts available to schedule this recall repair for you. As always, if you are experiencing any issues with your vehicle, please reach out to your authorized Volkswagen dealer for assistance.

Your safety and that of your passengers is our highest priority, and we are working to make a recall repair available as soon as possible. We apologize for any inconvenience this letter may cause.

Sincerely,

Volkswagen Customer Protection



Surt

COLUMBIA SC 290

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NATIONAL HIGHWAY TRAFFIC ADMINISTRATION  
1200 NEW JERSEY AV #  
WASHINGTON, DC 20590

ATT: ADMINISTRATOR

