

03/09/2023

Administrator

I received two letters, January 2023 and February 2023, letting me know that my car, a 2021 Bronco Sport has a recall, NHTSA RECALL 22V859, that may have my fuel injector crack and may cause a fire or a bad accident. I tried calling several times, your Ford Dealer in Buena Park and Palm Springs, Ca and was told that there are no parts to fix this problem and I would have to leave my car for several days with NO RENTAL. I explained, I'm [REDACTED] years old and have no other car, nor do I have anyone to get me around. When they pointed out that Ford Motors had no parts and the dealers did not know when to expect them, maybe months, I was very nervous about my wife and I driving. In addition, no rental would be available. To be honest, this upset me to find out that Ford does not care about their customers and is forcing me to sell the car and go elsewhere. What would happen if the injector cracked and caused a bad accident or end my life or my wife's. Then would Ford take action?

I know your not going to do anything, but I had to say something. Please pass on to Ford

This will be my last Ford

[REDACTED]  
Beaumont, CA [REDACTED]

2021 BRONCO SPORT VIN #3FMCR9C69MR [REDACTED]

*RL*

Seamont, CA

SN BERNARDINO CA 923

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