

RL-11513677-1000



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**



June 2, 2023

[REDACTED]
Holmdel, NJ [REDACTED]

NEF-109 br
Ref. No. 11513677

Dear [REDACTED]:

Thank you for the letter about your model year (MY) 2020 Jeep Grand Cherokee vehicle equipped with Goodyear Fortera HL P245/70R17 tires. Your letter was forwarded to the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation. I am pleased to respond.

NHTSA is the Federal agency responsible for improving safety on our Nation's roadways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects, such as in their design, construction, or performance. Among other activities, we also monitor the completion rates and adequacy of manufacturers' recall campaigns.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. We reviewed our database to identify whether a safety defect trend exists with Goodyear Fortera HL P245/70R17 tires. At this time, NHTSA has not identified sufficient evidence to open a safety defect investigation or to initiate a recall. However, we entered your information into NHTSA's database, where it will be used with other reports to identify any safety defect trends that may require our attention. You can learn more about NHTSA's investigation and recall process on our website at https://www.nhtsa.gov/sites/nhtsa.dot.gov/files/documents/mvdefectsandrecalls_808795.pdf. We encourage you to continue working with Goodyear, Jeep, and your local dealer if you require further assistance in this matter.

In addition, tires are often damaged or fail due to environmental conditions, road hazards, and age. NHTSA recommends that vehicle owners check tire pressures and avoid imposing harsh environmental conditions on the tires (e.g., prolonged exposure to sunlight; sitting in standing water, mud, or snow or in one place for extended periods of time) to help prevent cracking.

If you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, please complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236. Also, you may review owners' complaints, safety recalls, manufacturers' service bulletins, etc. on our website.

Sincerely,

[REDACTED]

Randy Reid, Chief
Consumer Engagement Division
Office of Defects Investigation
Enforcement