

From: [REDACTED]
To: [EVOQ \(NHTSA\)](#)
Subject: Re: Follow up to ODI Complaint ---11513351
Date: Wednesday, April 19, 2023 9:07:39 AM

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

My complaint concerned the Adult safety belt/drivers side. The lap strap was not the issue. The problem was the shoulder/chest strap failed to engage during a major crash. I never mentioned a child restraint. The car I was driving was a 2016 Lexus 460 LS. The car was totaled and I fractured a vertebrae and damaged others that require surgery. Thank you for responding and I do apologize for not explaining better.

Sent from my iPhone

On Apr 19, 2023, at 7:52 AM, EVOQ (NHTSA) <EVOQ@dot.gov> wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation

[REDACTED]