

From: [REDACTED]
To: [EVOQ \(NHTSA\)](mailto:EVOQ@dot.gov)
Subject: Re: FW: Follow up to ODI Complaint ----- 11512416-----
Date: Friday, May 5, 2023 8:56:52 AM

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Also I have taken the car to century kia due to on going issues with the car and it costs 867 dollars and after that I had to take it back to Kia and this time my starter kit lock when service tech advice me that he will have it diagnostic to see what the problem is the first time. Now ray said that I will need to pay again 750 which I am on fixed income and I had to borrow 500 from my grandson because I have on going issue with my doctor due long term covid19. Thanks for looking into this.

On Tue, May 2, 2023, 10:27 AM EVOQ (NHTSA) <EVOQ@dot.gov> wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to [\(202\) 366-1767](tel:(202)366-1767). Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation