

MAY 04 2023

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				Form Approved: O.M.B. No. 2127-008	
 U.S. Department of Transportation National Highway Traffic Safety Administration				FOR AGENCY USE ONLY 1001AB	
				Date Received 13-MAR-2023	Repository ☐ Reference No. 11511565
OWNER INFORMATION (Type or Print)				Daytime Telephone Number	
Name				Email Address	
Address				Evening Telephone Number	
City Allentown		State NH	ZIP Code		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53871 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1G6F5DY2KD		MAKE JAYCO	Model PRECEPT	Model Year 2020	
Date Purchased	Dealer's Name and Telephone Number		Engine: No. Cylinders	Fuel Type:	
Original Owner ☐	Dealer's City: Mesa		STATE AZ	ZIP Code	
Transmission Type	☐ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failures:	Incident Date(s) 15-MAR-2020	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 160000 STRUCTURE, 350000 EQUIPMENT			Failure Mileage 2000.0	Failure Speed 65	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM1 9ABCO35)	☐ Original Requirement ☐ Prior Repair		Failure Location:		
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:	Model No./Name:			
Seat Type:	Installation System:				
Child Seat Component Code:	Failed Part:				
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths	Reported to Police N	
Narrative Description of Incident(s), Crash(es), Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).					
The contact owns a 2020 Jayco Precept RV constructed on a 2019 Ford F-53 chassis. The contact stated that while driving at approximately 65 MPH, the screws used to secure the brackets holding the 300-pound refrigerator failed, and the refrigerator became unsecured, causing the 25-foot long passenger's side slider to detach. The cause of the failure was not yet determined. The contact stated that the failure had previously occurred on multiple occasions and the passenger's side slide brake and Hydraulic pump were replaced. Additionally, the overhead passenger's side bed had detached from the wall nearly causing injuries to his wife. The local dealer and manufacturer were notified of the failures. The failure mileage was 2,000.					
Include, if available, Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974 (Public Law 93-579). This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

MO-102 10/10/2015

Retail Installment Contract and Security Agreement

Seller Name and Address

Camping World RV Sales - Springfield
373 E Evergreen Road
Strafford, MO 65757

Buyer(s) Name(s) and Address(es)

[REDACTED]
[REDACTED]
ALLENSTOWN, NH [REDACTED]

Summary

No. [REDACTED]
Date 10/22/2019

☐ Business, commercial or agricultural purpose Contract.

Truth-in-Lending Disclosure

Annual Percentage Rate	Finance Charge	Amount Financed	Total of Payments	Total Sale Price
The cost of your credit as a yearly rate.	The dollar amount the credit will cost you.	The amount of credit provided to you or on your behalf.	The amount you will have paid when you have made all scheduled payments.	The total cost of your purchase on credit, including your down payment of
6.25 %	\$ 103,389.40	\$ 136,253.00	\$ 239,642.40	\$ 44,200.00 \$ 283,842.40

Payment Schedule. Your payment schedule is:

No. of Payments	Amount of Payments	When Payments are Due
240	\$ 998.51	Monthly, beginning on 12/6/2019
N/A	N/A	NOT APPLICABLE
N/A	N/A	NOT APPLICABLE

Security. You are giving us a security interest in the Property purchased.

Late Charge. If you fail to pay your scheduled payment, in full, within 15 days of its due date, you agree to pay: 1. a late charge of \$5.00, if the amount of your scheduled payment is \$25.00 or less; 2. otherwise, a late charge of 5% of the amount of your scheduled payment, subject to a minimum late charge of \$10.00 and a maximum late charge of \$25.00.

Prepayment. If you pay off this Contract early, you ☐ may ☒ will not have to pay a Minimum Finance Charge.

Contract Provisions. You can see the terms of this Contract for any additional information about nonpayment, default, any required repayment before the scheduled date, and prepayment refunds and penalties.

Description of Property

Year	Make	Model	Style	Vehicle Identification Number	Odometer Mileage
2020	PRECEPT	34G CLASS A	ClassA	1F66F5DY2K0 [REDACTED]	607
Other: [REDACTED]					
☒ New ☐ Used ☐ Demo					
2020 PRECEPT 34G CLASS A ClassA 1F66F5DY2K0 [REDACTED]					

Description of Trade-In

2004 MANDALAY COACH 38A
[4UZABFDC64C [REDACTED]

Conditional Delivery

☐ Conditional Delivery. If checked, you agree that the following agreement regarding securing financing ("Agreement") applies: N/A

N/A. The Agreement is part of this Contract. The Agreement will no longer control after the assignment is accepted. If there are any conflicts between the terms of the Agreement and the Contract, the terms of this Contract will apply.

Sales Agreement

Payment. You promise to pay us the principal amount of \$ 136,253.00 plus finance charges accruing on the unpaid balance at the rate of 6.25 % per year from the date of this Contract until paid in full. You agree to pay this Contract according to the payment schedule and late charge provisions shown in the Truth-in-Lending Disclosure. You also agree to pay any additional amounts according to the terms and conditions of this Contract.

Down Payment. You also agree to pay or apply to the Cash Price, on or before the date of this Contract, any cash, rebate and net trade-in value described in the Itemization of Amount Financed.

☐ You agree to make deferred down payments as set forth in your Payment Schedule.

☐ **Minimum Finance Charge.** You agree to pay a minimum finance charge of \$ 0.00 if you pay this Contract in full before we have earned that much in finance charges.

Retail Installment Contract-MO Not for use in transactions secured by a dwelling.

Camper's Business
2020-2021 Rights and Responsibilities Company
This document contains the terms of the contract between the parties and is not to be used for any other purpose.

Customers Initial Here

Itemization of Amount Financed

a. Price of Vehicle, etc. (incl. sales tax of \$ 0.00) \$ 164,000.00

b. Service Contract, paid to:
Assurant \$ 10,365.00

c. Cash Price (a+b) \$ 174,365.00

d. Trade-in allowance \$ 53,858.95

e. Less: Amount owing, paid to (includes m):
SERVICE CREDIT UNION \$ 9,658.95

f. Net trade-in (d-e; if negative, enter \$0 here and enter the amount on line m) \$ 44,200.00

g. Cash payment \$ 0.00

h. Manufacturer's rebate \$ 0.00

i. Deferred down payment \$ 0.00

j. Other down payment (describe)
N/A \$ 0.00

k. Down Payment (f+g+h+i+j) \$ 44,200.00

l. Unpaid balance of Cash Price (c-k) \$ 130,165.00

m. Financed trade-in balance (see line f) \$ 0.00

n. Paid to public officials, including filing fees \$ 0.00

o. Insurance premiums paid to insurance company(ies) \$ 0.00

p. Administrative Fee \$ 199.00

AN ADMINISTRATIVE FEE IS NOT AN OFFICIAL FEE AND IS NOT REQUIRED BY LAW BUT MAY BE CHARGED BY A DEALER. THIS ADMINISTRATIVE FEE MAY RESULT IN A PROFIT TO DEALER. NO PORTION OF THIS ADMINISTRATIVE FEE IS FOR THE DRAFTING, PREPARATION, OR COMPLETION OF DOCUMENTS OR THE PROVIDING OF LEGAL ADVICE. THIS NOTICE IS REQUIRED BY LAW.

q. To: GAP paid to Safe Guard \$ 1,495.00

r. To: Paint Protection paid to First Place Finish \$ 1,545.00

s. To: Tire & Wheel Protection paid to Safe Guard \$ 1,095.00

t. To: Roadside Assistance paid to Good Sam \$ 899.00

u. To: Travel Assistance paid to Good Sam \$ 855.00

v. To: N/A \$ 0.00

w. To: N/A \$ 0.00

x. To: N/A \$ 0.00

y. To: N/A \$ 0.00

z. To: N/A \$ 0.00

aa. Total Other Charges/Amts Paid (m thru z) \$ 6,088.00

bb. Prepaid Finance Charge \$ 0.00

cc. Amount Financed (l+aa-bb) \$ 136,253.00

We may retain or receive a portion of any amounts paid to others.

Insurance Disclosures

Credit Insurance. Credit life and credit disability (accident and health) are not required to obtain credit and are not a factor in the credit decision. We will not provide them unless you sign and agree to pay the additional premium. If you want such insurance, we will obtain it for you (if you qualify for coverage). We are quoting below only the coverages you have chosen to purchase.

Credit Life
☐ Single ☐ Joint ☒ None

Premium \$ 0.00 Term N/A

Insured N/A

Credit Disability
☐ Single ☐ Joint ☒ None

Premium \$ 0.00 Term N/A

Insured N/A

Your signature below means you want (only) the insurance coverage(s) quoted above. If "None" is checked, you have declined the coverage we offered.

By: [REDACTED] DOB [REDACTED]

By: [REDACTED] DOB [REDACTED]

By: N/A DOB [REDACTED]

You have the right to cancel credit insurance within 15 days of buying it and receive a full refund or credit for the credit insurance premium.

Property Insurance. You must insure the Property securing this Contract. You understand that you are free to insure your Property with whatever licensed company, agent or broker you may choose; that you may do so at any time after the date of this loan; that you have not cancelled any existing insurance on your Property if you owned it before this loan; and that this loan cannot be denied you simply because you did not purchase your insurance through us. **YOU MAY NOT NEED TO PURCHASE CREDIT PROPERTY INSURANCE, AND YOU MAY HAVE OTHER INSURANCE WHICH WE WILL ACCEPT WHICH COVERS THE PROPERTY SECURING THIS LOAN. YOU SHOULD EXAMINE ANY OTHER INSURANCE WHICH YOU HAVE IN ORDER TO DETERMINE IF THIS COVERAGE IS NECESSARY.**

This premium is calculated as follows:

☐ \$ 0.00 Deductible, Collision Cov. \$ 0.00

☐ \$ 0.00 Deductible, Comprehensive \$ 0.00

☐ Fire-Theft and Combined Additional Cov. \$ 0.00

☐ N/A \$ 0.00

Liability insurance coverage for bodily injury and property damage caused to others is not included in this Contract unless checked and indicated.

☐ **Single-Interest Insurance.** You must purchase single-interest insurance as part of this sale transaction. You may purchase the coverage from a company of your choice, reasonably acceptable to us. If you buy the coverage from or through us, you will pay \$ N/A for N/A of coverage.

[This area intentionally left blank.]

Rate, Installment Contract-DO Not for use in transactions secured by a dwelling.

Service Guarantees
©2023 The Right to Finance and Company
THE RIGHT TO FINANCE AND COMPANY, INC. 10000 W. 10TH AVENUE, SUITE 100, DENVER, CO 80202

C 10/10/2016

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Customers Initial Here

Additional Protections

You may buy any of the following voluntary protection plans. They are not required to obtain credit, are not a factor in the credit decision, and are not a factor in the terms of the credit or the related sale of the Vehicle. The voluntary protections will not be provided unless you sign and agree to pay the additional cost.

Your signature below means that you want the described item and that you have received and reviewed a copy of the contract(s) for the product(s). If no coverage or charge is given for an item, you have declined any such coverage we offered.

☒ **Service Contract**

Term 84 months
Price \$ 10,365.00
Coverage VSC

☒ **Gap Waiver or Gap Coverage**

Term 120 months
Price \$ 1,495.00
Coverage GAP

☒ **Paint Protection**

Term 60 months
Price \$ 1,545.00
Coverage FIRST PLACE FINISH

[REDACTED] 10/22/2019
Date

[REDACTED] 10/22/2019
Date

N/A

By: N/A

Date

Additional Terms of the Sales Agreement

Definitions. "Contract" refers to this Retail Installment Contract and Security Agreement. The pronouns "you" and "your" refer to each Buyer signing this Contract, and any guarantors, jointly and individually. The pronouns "we", "us" and "our" refer to the Seller and any entity to which it may transfer this Contract. "Vehicle" means each motor vehicle described in the Description of Property section. "Property" means the Vehicle and all other property described in the Description of Property and Additional Protections sections.

Purchase of Property. You agree to purchase the Property from Seller, subject to the terms and conditions of this Contract. Seller will not make any repairs or additions to the Vehicle except as noted in the Description of Property section.

You have been given the opportunity to purchase the Property and described services for the Cash Price or the Total Sale Price. The "Total Sale Price" is the total price of the Property if you buy it over time.

General Terms. The Total Sale Price shown in the Truth-In-Lending Disclosure assumes that all payments will be made as scheduled. The actual amount you will pay will be more if you pay late and less if you pay early.

We do not intend to charge or collect, and you do not agree to pay, any finance charge or fee that is more than the maximum amount permitted for this sale by state or federal law. If you pay a finance charge or fee that exceeds that maximum amount, we will first apply the excess amount to reduce the principal balance and, when the principal has been paid in full, refund any remaining amount to you.

You understand and agree that some payments to third parties as a part of this Contract may involve money retained by us or paid back to us as commissions or other remuneration.

You agree that the Property will not be used as a dwelling.

Prepayment. You may prepay this Contract in full or in part at any time. See *Minimum Finance Charge* section. Any partial prepayment will not excuse any later scheduled payments. If we get a refund of any unearned insurance premiums that you paid, you agree that we may subtract the refund from the amount you owe, unless otherwise provided by law.

Returned Payment Charge. If you make any payment required by this Contract that is returned or dishonored, you agree to pay a fee of \$25, plus any charge by the depository institution for the dishonored or returned payment.

Governing Law and Interpretation. This Contract is governed by the law of Missouri and applicable federal law and regulations.

If any section or provision of this Contract is not enforceable, the other terms will remain part of this Contract. You authorize us to correct any clerical error or omissions in this Contract or in any related document.

Name and Location. Your name and address set forth in this Contract are your exact legal name and your principal residence. You will provide us with at least 30 days notice before you change your name or principal residence.

Telephone Monitoring and Calling. You agree that we may from time to time monitor and record telephone calls made or received by us or our agents regarding your account to assure the quality of our service. In order for us to service the account or to collect any amounts you may owe, and subject to applicable law, you agree that we may from time to time make calls and send text messages to you using prerecorded/artificial voice messages or through the use of an automatic dialing device at any telephone number you provide to us in connection with your account, including a mobile telephone number that could result in charges to you.

Default. You will be in default on this Contract if any one of the following occurs (except as prohibited by law):

- ◆ You fail to make a payment as required by this Contract.
- ◆ We believe the prospect of payment, performance, or the ability to realize upon the collateral is significantly impaired.

If you default, you agree to pay our costs for collecting amounts owing, including court costs and fees for repossession, repair, storage and sale of the Property securing this Contract. You also agree to pay reasonable attorneys' fees not in excess of 15% of the unpaid debt after default and referral to an attorney not a salaried employee of ours.

If an event of default occurs as to any of you, we may exercise our remedies against any or all of you.

Remedies. If you default on this Contract, we may exercise the remedies provided by law and this Contract after we have given you any notice and opportunity to cure your default that the law requires. Those remedies include:

- ◆ We may require you to immediately pay us, subject to any refund required by law, the remaining unpaid balance of the amount financed, finance charges and all other agreed charges.
- ◆ We may pay taxes, assessments, or other liens or make repairs to the Property if you have not done so, provided we give you prior notice and a reasonable opportunity to perform. We are not required to make any such payments or repairs. You will repay us that amount when we tell you to do so. That amount will earn finance charges from the date we pay it at the rate described in the Payment section until paid in full.
- ◆ We may require you to make the Property available to us at a place we designate that is reasonably convenient to you and us.
- ◆ We may immediately take possession of the Property by legal process or self-help, but in doing so we may not breach the peace or unlawfully enter onto your premises.
- ◆ We may then sell the Property and apply what we receive as provided by law to our reasonable expenses and then toward what you owe us.
- ◆ Except when prohibited by law, we may sue you for additional amounts if the proceeds of a sale do not pay all of the amounts you owe us.

By choosing any one or more of these remedies, we do not give up our right to later use another remedy. By deciding not to use any remedy, we do not give up our right to consider the event a default if it happens again.

You agree that if any notice is required to be given to you of an intended sale or transfer of the Property, notice is reasonable if mailed to your last known address, as reflected in our records, at least 10 days before the date of the intended sale or transfer (or such other period of time as is required by law).

You agree that we may take possession of personal property left in or on the Property securing this Contract and taken into possession as provided above. You may have a right to recover that property.

If the Property has an electronic tracking device, you agree that we may use the device to find the vehicle.

Obligations Independent. Each person who signs this Contract agrees to pay this Contract according to its terms. This means the following:

- ◆ You must pay this Contract even if someone else has also signed it.
- ◆ We may release any co-buyer or guarantor and you will still be obligated to pay this Contract.
- ◆ We may release any security and you will still be obligated to pay this Contract.
- ◆ If we give up any of our rights, it will not affect your duty to pay this Contract.
- ◆ If we extend new credit or renew this Contract, it will not affect your duty to pay this Contract.

Warranty. Warranty information is provided to you separately.

Security Agreement

Security. To secure your payment and performance under the terms of this Contract, you give us a security interest in the Vehicle, all accessories, attachments, accessories, and equipment placed in or on the Vehicle and in all other Property. You also assign to us and give us a security interest in proceeds and premium refunds of any insurance and service contracts purchased with this Contract.

Duties Toward Property. By giving us a security interest in the Property, you represent and agree to the following:

- ◆ You will defend our interests in the Property against claims made by anyone else. You will keep our claim to the Property ahead of the claim of anyone else. You will not do anything to change our interest in the Property.
- ◆ You will keep the Property in your possession and in good condition and repair. You will use the Property for its intended and lawful purposes.
- ◆ You agree not to remove the Property from the U.S. without our prior written consent.
- ◆ You will not attempt to sell the Property, transfer any rights in the Property, or grant another lien on the Property without our prior written consent.
- ◆ You will pay all taxes and assessments on the Property as they become due.
- ◆ You will notify us with reasonable promptness of any loss or damage to the Property.
- ◆ You will provide us reasonable access to the Property for the purpose of inspection. Our entry and inspection must be accomplished lawfully, and without breaching the peace.

Agreement to Provide Insurance. You agree to provide property insurance on the Property protecting against loss and physical damage and subject to a maximum deductible amount indicated in the *Insurance Disclosures* section, or as we will otherwise require. You will name us as loss payee on any such policy. Generally, the loss payee is the one to be paid the policy benefits in case of loss or damage to the Property. In the event of loss or damage to the Property, we may require additional security or assurances of payment before we allow insurance proceeds to be used to repair or replace the Property. You agree that if the insurance proceeds do not cover the amounts you still owe us, you will pay the difference. You will keep the insurance in full force and effect until this Contract is paid in full.

Unless you provide evidence of the insurance coverage required by this Contract, we may purchase insurance at your expense to protect our interests in the Property. This insurance may, but need not, protect your interests. The coverage that we purchase may not pay any claim that you make or any claim that is made against you in connection with the Property. You may later cancel any insurance purchased by us, but only after providing evidence that you have obtained insurance as required. If we purchase insurance for the Property, you will be responsible for the costs of that insurance, including the insurance premium, interest and any other charges we may impose in connection with the placement of the insurance, until the effective date of the cancellation or expiration of the insurance. The costs of the insurance may be added to your total outstanding balance or obligation. The costs of the insurance may be more than the cost of insurance you may be able to obtain on your own.

Gap Waiver or Gap Coverage. In the event of theft or damage to the Vehicle that results in a total loss, there may be a gap between the amount due under the terms of the Contract and the proceeds of your insurance settlement and deductibles. You are liable for this difference. You have the option of purchasing Gap Waiver or Gap Coverage to cover the gap liability, subject to all conditions and exclusions in the Gap Waiver or Gap Coverage agreements.

Notices

Note. If the primary use of the Vehicle is non-consumer, this is not a consumer contract, and the following notice does not apply. **NOTICE. ANY HOLDER OF THIS CONSUMER CREDIT CONTRACT IS SUBJECT TO ALL CLAIMS AND DEFENSES WHICH THE DEBTOR COULD ASSERT AGAINST THE SELLER OF GOODS OR SERVICES OBTAINED PURSUANT HERETO OR WITH THE PROCEEDS HEREOF. RECOVERY HEREUNDER BY THE DEBTOR SHALL NOT EXCEED AMOUNTS PAID BY THE DEBTOR HEREUNDER.**

If you are buying a used vehicle: The information you see on the window form for this vehicle is part of this contract. Information on the window form overrides any contrary provisions in the contract of sale.

Si compra un vehículo usado: La información que ve adherida en la ventanilla forma parte de este contrato. La información contenida en el formulario de la ventanilla prevalece por sobre toda otra disposición en contrario incluida en el contrato de compraventa.

Oral agreements or commitments to loan money, extend credit or to forbear from enforcing repayment of a debt including promises to extend or renew such debt are not enforceable. To protect you (borrower(s)) and us (creditor) from misunderstanding or disappointment, any agreements we reach covering such matters are contained in this writing, which is the complete and exclusive statement of the agreement between us, except as we may later agree in writing to modify it.

Emissions Inspection Notice. If the vehicle is subject to Missouri emissions inspection and the Seller sells it to you without prior inspection and approval, you may: (1) return the Vehicle within 10 days, provided it has no more than 1,000 additional miles since the time of sale, to have the Seller repair the Vehicle and provide an emissions certificate and sticker within five working days if the Vehicle fails, upon inspection, to meet the emissions standards, or (2) enter into any mutually acceptable agreement with the Seller.

Third Party Agreement

(This section applies ONLY to a person who will have an ownership interest in the Property but is NOT a Buyer obligated to pay this Contract ("Third Party Owner").)

In this section only, "you" means only the person signing this section.

By signing below you agree to give us a security interest in the Property described in the *Description of Property* section. You also agree to the terms of this Contract except that you will not be liable for the payments it requires. Your interest in the Property may be used to satisfy the Buyer's obligation. You agree that we may renew, extend or change this Contract, or release any party or Property without releasing you from this Contract. We may take these steps without notice or demand upon you.

You acknowledge receipt of a completed copy of this Contract.

NOT APPLICABLE

N/A

By: NOT APPLICABLE

Date

Signature of Third Party Owner (NOT the Buyer)

Signature Notices

The Annual Percentage Rate may be negotiable with the Seller. The Seller may assign this Contract and retain its right to receive a part of the Finance Charge.

☐ **Electronic Signature Acknowledgment.** You agree that (i) you viewed and read this entire Contract before signing it, (ii) you signed this Contract with one or more electronic signatures, (iii) you intend to enter into this Contract and your electronic signature has the same effect as your written ink signature, (iv) you received a paper copy of this Contract after it was signed, and (v) the authoritative copy of this Contract shall reside in a document management system held by Seller in the ordinary course of business. You understand that Seller may transfer this Contract to another company in the electronic form or as a paper version of that electronic form which would then become the authoritative copy. Seller or that other company may enforce this Contract in the electronic form or as a paper version of that electronic form. You may enforce the paper version of the Contract copy that you received.

Signatures

Entire Agreement. Your and our entire agreement is contained in this Contract. There are no unwritten agreements regarding this Contract. Any change to this Contract must be in writing and signed by you and us.

By: [REDACTED] 10/22/2019
Date

By: [REDACTED] 10/22/2019
Date

By: N/A N/A
Date

Notice to the Buyer. Do not sign this Contract before you read it or if it contains any blank spaces. You are entitled to an exact copy of the Contract you sign. Under the law you have the right to pay off in advance the full amount due and to obtain a partial refund of the time price differential.

By signing below, you agree to the terms of this Contract. You received a copy of this Contract and had a chance to read and review it before you signed it.

Buyer

By: [REDACTED] 10/22/2019
Date

By: [REDACTED] 10/22/2019
Date

By: N/A N/A
Date

Seller

By: [Signature] 10/22/2019
Date

By: Camping World RV Sales - Springfield

Assignment. This Contract and Security Agreement is assigned to Bank Of America, N.A.

PO Box 2759, Jacksonville, FL 32203-2759

the Assignee, phone 800-215-6195. This assignment is made under the terms of a separate agreement made between the Seller and Assignee.

☐ This Assignment is made with recourse.

Seller

10/22/2019

By: Camping World RV Sales - Springfield

Date

Retail Installment Contract (IC) Not for use in transactions secured by a dwelling.

Bankers Systems
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07/10/2015

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Customers Initial Here

WORLDWIDE RV
4660 E MAIN ST
MESA AZ 85205
(PH) 480-832-5600
[HTTP://WWW.WORLWDWIDERV.COM](http://www.worldwideriv.com)

WO # [REDACTED]

Customer Name: [REDACTED]

Phone#(res): [REDACTED]

Email: [REDACTED]

Cell Phone: [REDACTED]

Completed Date:

Invoice#:

Author: RAD

Stock Desc: 2019 PRECEPT 34G

Serial#: 1F66F5DY2K0 [REDACTED]

Chassis#:

Miles/Hrs: 1980

Key#: 485

Location: MS

Warranty Date: 22 OCT 19

Purchased Date:

Date In: 24 FEB 20

Promised Date: 13 MAR 20

Scheduled Date:

License#:

Trim:

Promised Time:

Promised Date: 13 MAR 20

Job #2 - Warranty

CUSTOMER STATES THE AWNING ARM IS BROKEN AND NEEDS REPLACED

Other Services

Code	Description	Qty	Price	Total
MP	MISC PARTS	1.00	N/C	N/C

Subtotal for Job #2: 0.00**Job #3 - Warranty**

CUSTOMER STATES THE MOTORIZED AWNING END CAP IS BROKEN AND NEEDS REPLACED

Parts

Part #	Description	Qty	Price	Total
95-8577	IDLER AWNING KIT	1.00	N/C	N/C
95-7244	F/HALF TRAVEL'R ADJ PITCH	1.00	N/C	N/C

Subtotal for Job #3: 0.00

Labor Summary**Work Order Labor Totals:**Total
N/C

Parts Total: 0.00
 Labour Total: 0.00
 Sublet Total: 0.00
 Extras Total: 0.00

WORK ORDER TOTAL: 0.00

WMMV will charge an estimate fee of \$150. The charge will be waived if WMMV completes the work.
 WMMV will charge \$150.00 diagnostic fee. This charge will be waived if work is covered by warranty or the repair task.

I Acknowledge repairs to this vehicle above, and only require a bill for complete repairs should they exceed the amount authorized.

On the 13th I reserve the right on a written estimate, under the Vehicle Repair Act.

I hereby authorized the above work to be done with the necessary material and hereby grant you and/or your employee permission to operate the vehicle herein described, on the streets, highways or elsewhere for the purpose of seeking and/or obtaining an expressed opinion on the vehicle acknowledged on the above vehicle to provide the dollar amount of repairs.

I understand any part and/or labor NOT WARRANTED by the manufacturer or dealer will be charged to me.

All parts removed will be discarded unless otherwise instructed.

WMMV is not responsible for damage to vehicle or contents in case of fire, theft, or any other cause beyond our control.

WMMV is not responsible for refrigerated food items there must be removed from the refrigerator.

Any lost complete boxes can be shut with.

I understand that WMMV will not have the resources to plug in my EV to maintain the battery charge.

Any service will be billed on 15 of labor charges for a minimum of \$50.

I acknowledge my vehicle will be picked up if all work that waiting period is complete. I will make a future appointment to have parts put in case all of those parts arrive at WMMV. WMMV will charge me \$2 per day if not picked up.
 I acknowledge that I understand WMMV technicians will not be able to work on my vehicle immediately. I understand WMMV's policy to have my work done at within 72 hours to diagnosis and order parts.
 I hereby acknowledge the 15 day vehicle completion period.

Customer Signature: _____

Date: 13 Mar 2020

GANDER RV - MESA
2222 E. MAIN ST.
MESA AZ 85213
(PH) 1-800-560-3303 (FAX) 1-480-610-4249

WO #: [REDACTED] (Appointment Date: 09 DEC 2019 - Time: 08:00am)

Customer Name: [REDACTED]

WO Date: 18 NOV 19

First Name: [REDACTED]

Tag#: R666

ExtW Co: GS EXTW

Address: [REDACTED]

Author: JESSICA.CAMPBELL

ExtW No:

ALLENSTOWN, NH

Stock No: [REDACTED]

Promised Date: 14 JAN 20

Postal/Zip: [REDACTED]

Year: 2020

Completed Date: 09 JAN 20

Phone#(res): [REDACTED]

Manufacturer: JAYCO

Invoice#:

Phone#(bus): [REDACTED]

Brand: PRECEPT

Cell Phone: [REDACTED]

Model: 34G

Email: [REDACTED]

Length:

Serial#: 2L1UG0138

Chassis#: 1F66F5DY2K0 [REDACTED]

Miles/Hrs: 1873

Purchased Date: 24 OCT 19

Warranty Date: 24 OCT 19

InService Date: 09 JAN 20

Job #0 - Warranty

LIVE IN WAITER-WARRANTY

Subtotal for Job #0: 0.00

Job #1 - Warranty

COMPLAINT: C/S DASH RADIO WILL NOT EJECT CD PLAYER

AUTH 799608 - 0.50

CAUSE: radio does not let cd out, internal failure. found also had low flicker on screen ,pulled checked all wires

CORRECTION: remove and replace radio ,wire up test 1.0 hour 259

Labor

Code	Description	Mechanic	Total
UAL	UN-APPROVED LABOR	259	N/C
ST	STRAIGHT TIME	259	N/C

Parts

Part #	Description	Qty	Price	Total
543088	RADIO,SOUNDSTREAM 6.20 LCD	1.00	N/C	N/C

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: C/S SHELVES IN PANTRY LEFT OF FRIDGE HAVE BROKEN PLASTIC BRACKETS.

CUST REQUEST MODIFICATION BE MADE SHELVES NEED MORE SUPPORT NOT FUNCTIONAL.

AUTH 799608 - 1.0

CAUSE: plastic shelf wall holders broken ,also shelves are cut at and angle not wide enuff

CORRECTION: remove replace all 4 wall shelf mounts and all 3 shelves 1.5 hour 259

Labor

Code	Description	Mechanic	Total
UAL	UN-APPROVED LABOR	259	N/C
ST	STRAIGHT TIME	259	N/C

Parts

Part #	Description	Qty	Price	Total
274599	BRACKETS SHELF BRN	4.00	N/C	N/C

[REDACTED] shelves 28 3/8" x 27 1/2"

3.00

N/C

N/C

Subtotal for Job #2:

0.00

Parts Total:

0.00

Labour Total:

0.00

Sublet Total:

0.00

Extras Total:

0.00

WORK ORDER TOTAL:

0.00

DATE VEHICLE DROPPED OFF _____

DATE OF APPOINTMENT _____

REPAIR COMPLETION DATE _____

OWNER NOTIFIED OF COMPLETION @ TIME _____ DATE _____

DATE RELEASED/COLLECTED _____

I/WE, THE UNDERSIGNED, ACKNOWLEDGE THE FOREGOING AS FACTUAL AND I/WE
HEREBY ACKNOWLEDGE RECEIPT OF THE COMPLETED WORKORDER. I/WE HAVE
INSPECTED MY/OUR VEHICLE AND HAVE EXAMINED THE WORK DONE. I/WE CONFIRM
THAT THE WORK HAS BEEN COMPLETED TO MY/OUR SATISFACTION.

SIGNATURE OF OWNER _____

checking acct

CAMPING WORLD RV SALES - OCALA
14200 S. US HWY 441
SUMMERFIELD FL 34491
(PH) 352-351-1374

Promised Date: 24 NOV 20

WO # [REDACTED] (Appointment Date: 23 NOV 2020 - Time: 09:00am)

Customer Name: [REDACTED] WO Date: 23 NOV 20

[REDACTED] Tag#: 10242

Address: [REDACTED] Author: DERON.HOELLE

ALLENSTOWN, NH

Postal/Zip: [REDACTED] Year: 2020

Phone#(res): [REDACTED] Manufacturer: JAYCO

Phone#(bus): [REDACTED] Brand: PRECEPT

Cell Phone: [REDACTED] Model: 34G

Email: [REDACTED] Length:

Serial#: 2L1UG0138

Chassis#: 1F66F5DY2K0 [REDACTED]

Miles/Hrs: 8616

Purchased Date: 24 OCT 19

Warranty Date: 24 OCT 19

InService Date: 23 NOV 20

First Name: [REDACTED]

ExtW Co: GS EXTW

ExtW No:

Promised Date: 24 NOV 20

Completed Date: 23 NOV 20

Invoice# [REDACTED]

Job #1 - External

COMPLAINT: NO WATER PRESSURE ON HOT WATER SIDE PLENTY OF PRESSURE ON COLD

CAUSE: 1 - NO WATER PRESSURE ON HOT WATER SIDE PLENTY OF PRES

CORRECTION: remove lines and clean with air hose and check valve clogged from heater cleaned with cloth so clean and install back sujet 1hr for job deron qc unit and aprove

Labor

Code	Description	Mechanic	Total
L1	NO HOT PRESSURE	AL	13.50
L1	CLEAN SYSTEM	AL	121.50

Other Services

Code	Description	Qty	Price	Total
PPE	PERSONAL PROTECTION EQUIPMENT	1.00	8.71	8.71
SS3	SHOP SUPPLIES	1.00	24.30	24.30

Subtotal for Job #1: 168.01

Parts Total:	0.00
Labour Total:	135.00
Sublet Total:	0.00
Extras Total:	33.01
Tax Total:	11.77
WORK ORDER TOTAL:	179.78

DATE VEHICLE DROPPED OFF _____

DATE OF APPOINTMENT _____

REPAIR COMPLETION DATE _____

OWNER NOTIFIED OF COMPLETION @ TIME _____ DATE _____

DATE RELEASED/COLLECTED _____

I/WE, THE UNDERSIGNED, ACKNOWLEDGE THE FOREGOING AS FACTUAL AND I/WE
HEREBY ACKNOWLEDGE RECEIPT OF THE COMPLETED WORKORDER. I/WE HAVE
INSPECTED MY/OUR VEHICLE AND HAVE EXAMINED THE WORK DONE. I/WE CONFIRM
THAT THE WORK HAS BEEN COMPLETED TO MY/OUR SATISFACTION.
DEALER REGISTRATION MV89346

SIGNATURE OF OWNER _____

Customer Signature : _____

Date: 23 Nov 2020

abo

** TRANSACTION RECORD **

Tran. #: 1032

Terminal #: 009

Device ID: 01

RRN: 155000000000

PURCHASE

XXXXXXXXXX [REDACTED]

Visa

Entry Method: Chip

Amount USD\$179.78

11/23/2020 12:34:59 PM

00-001 045284

CWRV1127CS01/CWRV1127CC0

APPROVED 045284

AID: A0000000031010

App Name: VISA DEBIT

TVR: 8080008000

TSI: 6800

Customer Copy

*Disht
checking acct.*

CAMPING WORLD RV SALES - OCALA
14200 S. US HWY 441
SUMMERFIELD FL 34491
(PH) 352-351-1374

W/O [REDACTED]
Promised Date:
28 APR 22

WO # [REDACTED] (Appointment Date: 21 APR 2022 - Time: 09:00am)

Customer Name: [REDACTED]

Address [REDACTED]
ALLENSTOWN, NH

Postal/Zip: [REDACTED]

Phone#(res): [REDACTED]

Phone#(bus): [REDACTED]

Cell Phone: [REDACTED]

Email: [REDACTED]

WO Date: 20 APR 22

Tag#: 40400

Author: KELLY WALKER

Stock No: [REDACTED]

Year: 2020

Manufacturer: JAYCO

Brand: PRECEPT

Model: 34G

Length:

Serial#: 2L1UG0138

Chassis#: 1F66F5DY2K [REDACTED]

Miles/Hrs: 19851

Purchased Date: 24 OCT 19

Warranty Date: 24 OCT 19

InService Date: 20 APR 22

First Name: [REDACTED]

ExtW Co: GS EXTW

ExtW No:

Promised Date: 28 APR 22

Completed Date:

Invoice#:

Job #1 - External

COMPLAINT: C/S THAT REFER S CAVING IN THE SLIDE FLOOR - REAR END - C/S THAT IT IS
GOUGING THE FLOOR

CAUSE: Floor is caved in right underneath reefer causing floor to bow and rip lino

CORRECTION: Suggest - Jack up slide room, install angle iron/steel plate to front of slide room, cut down
wood trim, reinstall & test operation. No repair done to vinyl floor. Slide motor is failing.

Labor Code	Description	Mechanic	Total
MC	EST ON SLIDE	325610	149.00
MC	TEMP REPAIR SLIDE	325610	819.50

Parts Part #	Description	Qty	Price	Total
CWPI19173	ANGLE STEEL/UGUARD	1.00	52.99	52.99

Other Services Code	Description	Qty	Price	Total
DFRT	SHIPPING & HANDLING	1.00	0.00	0.00
	RECOVERY			
PPE	PERSONAL PROTECTION	1.00	0.00	0.00
	EQUIPMENT			
SSI3	SHOP SUPPLIES	1.00	16.36	16.36

Subtotal for Job #1: 1,037.86

Job #2 - External

C/S THAT REFER ORIGINALLY FELL OUT OF THE HOLE DUE TO TOP BRACKET BREAKING C/S
THAT THIS CAUSED THE SLIDE TO BE TWISTED

Subtotal for Job #2: 0.00

Job #3 - External

C/S THAT WHEN REFER FELL OUT - IT CAUSED FIBERGLASS CRACK AT LOWERT FRONT END OF
SLIDE - SHOULD BE WARR

Labor Code	Description	Mechanic	Total
W	WARRANTY DIAG AND TAKE PICTURES	325610	15.90

Customer #: [REDACTED]

Subtotal for Job #3: 15.90

Job #4 - External

COMPLAINT: C/S THAT BATH VENT SCREEN TABLS BROKEN - SCREEN IN SHOWER - RPL

CORRECTION: order new

Labor Code	Description	Mechanic	Total
EST	REPLACE		0.00

Parts Part #	Description	Qty	Price	Total
CWPI8131	VT.LINE VENT-WH	1.00	58.99	58.99

Subtotal for Job #4: 58.99

Parts Total:	111.98
Labour Total:	984.40
Sublet Total:	0.00
Extras Total:	16.36
Tax Total:	77.89
WORK ORDER TOTAL:	1,190.63

DATE VEHICLE DROPPED OFF _____

DATE OF APPOINTMENT _____

REPAIR COMPLETION DATE _____

OWNER NOTIFIED OF COMPLETION & TIME _____ DATE _____

DATE RELEASED/COLLECTED _____

I/WE, THE UNDERSIGNED, ACKNOWLEDGE THE FOREGOING AS FACTUAL AND I/WE HEREBY ACKNOWLEDGE RECEIPT OF THE COMPLETED WORKORDER. I/WE HAVE INSPECTED MY/OUR VEHICLE AND HAVE EXAMINED THE WORK DONE. I/WE CONFIRM THAT THE WORK HAS BEEN COMPLETED TO MY/OUR SATISFACTION.
DEALER REGISTRATION MV99346

SIGNATURE OF OWNER _____

Customer Signature : _____

Date: 22 Apr 2022

W/O [REDACTED]
Promised Date:
28 APR 22

Customer #: [REDACTED]

CWRV SALES OCALA
14200 S HWY 441
SUMMERFIELD, FL 34491
352-342-9589

Term ID: 100

Sale - Approved

Date: 04/22/22

Time: 15:15:00

Card Type: Visa

Entry Method: Manual

Card #: XXXXXXXXXXXX [REDACTED]

Invoice #: [REDACTED]

Approval Code: 899590

Amount	\$1,190.63
---------------	-------------------

I agree to pay the above total amount according to the card issuer agreement. (Merchant agreement if credit voucher)

Customer Copy

CAMPING WORLD RV SALES - CHICHESTER
165 DOVER RD
CHICHESTER NH 03258
(PH) 603-798-4030

Promised Date:
09 AUG 21

WO #: [REDACTED] (Appointment Date: 21 JUN 2021 - Time: 09:45am)

Customer Name: [REDACTED]

Address: [REDACTED]
ALLENSTOWN, NH

Postal/Zip: [REDACTED]

Phone#(res): [REDACTED]

Phone#(bus): [REDACTED]

Cell Phone: [REDACTED]

Email: [REDACTED]

WO Date: 21 JUN 21

Tag#: 2225

Author: KELSEY.CAMPBELL

Stock No: [REDACTED]

Year: 2020

Manufacturer: JAYCO

Brand: PRECEPT

Model: 34G

Length:

Serial#: 2L1UG0138

Chassis#: 1F66F5DY2K0 [REDACTED]

Miles/Hrs: 14207

Purchased Date: 24 OCT 19

Warranty Date: 24 OCT 19

InService Date: 21 JUN 21

First Name: [REDACTED]

ExtW Co: GS EXTW

ExtW No:

Promised Date: 09 AUG 21

Completed Date: 25 JUN 21

Invoice#: [REDACTED]

Job #989004 - External

COMPLAINT: Gas RV Oil Change

CAUSE: 1001 PER CUSTOMER REQUEST

CORRECTION: Performed as requested. Changed oil and filter and verified level. Complete

Subtotal for Job # [REDACTED]

149.82

Job #2 - External

COMPLAINT: *CUSTOMER STATES L BRACKET HOLDING TOP OF FRIDGE CAME LOOSE, AND APPEARS TO HAVE BENT SLIDE. SCREWS CAME OUT OF BRACKET. CUSTOMER STATES FRIDGE IS OPENING WHILE TRAVELLING. DIAGNOSE AND TAKE PICTURES. CUSTOMER HAS GOOD SAM EXTENDED WARRANTY.

CAUSE: This concern seems to be directly related to slide concern

CORRECTION: See notes for slide

Subtotal for Job # [REDACTED]

69.50

Job #3 - External

COMPLAINT: CHECK SLIDE, DIAGNOSE AND TAKE PICTURES FOR GOOD SAM EXTENDED WARRANTY.

CAUSE: The entire floor/decking that the refer sits on has fallen down out of position. The decking is roughly 1/2 lower than its original position. This pulled the top bracket out of the refer and caused the refer to twist outward while in travel and damaged mount, decking, and lower decor facia. Customer states this also caused slide itself to rack to smash back against the wall and in turn caused crack in exterior sidewall. The decking now rests so much lower that it is causing the room itself to bind in the opening and struggles to operate. In a few instances I had to pause the operation to allow motor to cool in order to continue operation.

CORRECTION: The entire decking sits so much lower it is binding slide in operation. I will need to remove the entire refer from the compartment it rests in in order to rebuild and support the deck it sits on. This needs to be back in position in order for everything to realign and operate. I can not see how the decking is currently setup as refer is in the way. Once decking is properly supported the refer will need to be reinstalled and room retested. Im unable to determine if the excessive strain on motor has caused any damage at this point as concern still persists. The sidewall crack will need to be handled by a body shop. (Req 3.0 to remove refer and determine path with the decking. If Im able to resupport and brace just this

area or if it is a single section of decking it may be necessary to reevaluate as slide itself may need to come out. Unfortunately it is not clear which path will need to be taken at this time. I have a call into Jayco support for more info. Tech on phone could not immediately answer question and I was redirected to voicemail for engineering.)

Subtotal for Job # [REDACTED] 69.50

Job [REDACTED] - External

COMPLAINT: 45 Point Inspection
(CHECK AND ADVISE)

CAUSE: 1001 PER CUSTOMER REQUEST

CORRECTION: Inspected per attached sheet
Estimated Amount: 309.99

Subtotal for Job [REDACTED] 299.99

Job #5 - External

*THIS APPOINTMENT IS SET UP AS A LONG-TERM WAITER- CUSTOMERS LIVE IN UNIT, AND
TYPICALLY SPEND THE NIGHT WHILE THEY ARE HERE FOR SERVICE**

Subtotal for Job # [REDACTED] 18.71

Job #6 - External

COMPLAINT: NHSI

CAUSE: 1001 PER CUSTOMER REQUEST

CORRECTION: Motor home passes NH state inspection 6-21-21

Note.. the halo around the driver fog is only partially illuminating during inspection. If this item fails it would fail inspection. After pulling off lift the remaining portion of light did go out.. advise customer this should be replaced as it is technically an inspection item.

Subtotal for Job # [REDACTED]: 79.95

Job #EXT - External

AGREEMENT #

DED \$

CLAIM #

TOTAL PAYBLE

CUSTOMER IS RESPONSIBLE FOR THEIR DED,

SHIPPING AND SHOP SUPPLIES (18% OF ALL LABOR BILLED CAPPED AT \$125.00) ANY AND ALL
RETRO FITTING. IF THEY CONTRACT DOES NOT COVER THE CONCERN, CUSTOMER WILL BE
RESPONSIBLE FOR THE DIAGNOSE CHARGE.

WARRANTY:

PARTS -1 YEAR

LABOR -1 YEAR

SEALANT -90 DAYS

Subtotal for Job #EXT: 0.00

Job #1 - External

TOILET BROKEN

Subtotal for Job #1: 0.00

Promised Date:
09 AUG 21

Parts Total:	49.82
Labour Total:	618.94
Sublet Total:	0.00
Extras Total:	18.71
WORK ORDER TOTAL:	687.47

DATE VEHICLE DROPPED OFF _____

DATE OF APPOINTMENT _____

REPAIR COMPLETION DATE _____

OWNER NOTIFIED OF COMPLETION @ TIME _____ DATE _____

DATE RELEASED/COLLECTED _____

I/WE, THE UNDERSIGNED, ACKNOWLEDGE THE FOREGOING AS FACTUAL AND I/WE
HEREBY ACKNOWLEDGE RECEIPT OF THE COMPLETED WORKORDER. I/WE HAVE
INSPECTED MY/OUR VEHICLE AND HAVE EXAMINED THE WORK DONE. I/WE CONFIRM
THAT THE WORK HAS BEEN COMPLETED TO MY/OUR SATISFACTION.

SIGNATURE OF OWNER _____

Customer Signature : _____

Date: 08 Jul 2022

Promised Date
09 AUG 21

UNRECEIVED

Customer Copy

Page 1 of 2

CWRV SALES CHICHESTER
165 DOVER RD
CHICHESTER, NH 03258
603-798-4030

Term ID: 100

Sale - Approved

Date: 06/21/21

Time: 16:22:01

Card Type: Visa

Entry Method: Manual

Card #: XXXXXXXXXXXX [REDACTED]

Invoice #: [REDACTED]

Approval Code: 058636

Amount

\$687.47

I agree to pay the above total amount according to the card
issuer agreement. (Merchant agreement if credit voucher)

THANK YOU

Customer Copy

class A customs
Elkhart, IN PH: 574-206-0101

From:
Class A Customs
1130 County Road 6 West
Elkhart, IN 46514
United States
(574) 206-0101

<http://www.classAcustoms.com>

Ship to:

[REDACTED]
Wildwood, FL [REDACTED]
United States

Contact Information:
toho4911@yahoo.com
(603) 703-7948

Invoice / Packing Slip

Quantity	Item #	Item Name	Date	Record #
			Mar-19-2019	[REDACTED]
			Price	Subtotal
2	182930737499	*NO GARNISH* 71112 Liang's 14" RV roof vent 12v FAN lid WHITE putty TAPE & SCREWS	\$32.95	\$65.90
			Subtotal:	\$65.90
			Shipping & Handling (FedEx SmartPost):	\$0.00
			Sales Tax	N/A
			Seller discounts (-) or charges (+):	\$0.00
			Total:	\$65.90

Thank you for your purchase!

COLD SPRINGS RV
530 SO STARK HWY.
WEARE, NH 03281-5518
Phone: 603-529-2222 / 603-529-1888

Repair Order Invoice

Doc Number: [REDACTED]
Service Writer: BRI AMROL
Date Printed: 08/02/2022
Date Promised: 07/11/2022
Cashier: BRI AMROL
Cashier Date: 08/02/2022

[REDACTED]
ALLENSTOWN, NH [REDACTED]

Customer Information

Cell Phone: [REDACTED]

Summary

Unit	Job	Job T
2019 JAYCO PRECEPT	MAIN KITCHEN SLIDE - C	\$74

Job Subtotal:	\$74
Misc:	\$3
Job Labor Subtotal:	\$74
Tax:	\$
Total:	\$77
Less Deposits:	\$
Cash:	(\$77)
Total Due:	\$

ALL WORK CASH ON DELIVERY

I am authorized to order the above listed work, including the labor, parts and materials for the Recreational Vehicle described above. I agree to pay regular rates in cash or on acceptable terms to you, upon the completion of the work ordered. One half hour minimum. If I fail to pay for the completed work, I understand you will have a mechanic's lien upon the unit to secure payment for the work and I expressly waive all rights to claim exemption under the State L. If collection is made by a suit or any other method required, I agree to pay interest until paid in full, also collection costs, including reasonable Attorney's fee.

I agree not to hold your Company liable for loss or damage caused by theft, fire, vandalism or any other cause beyond your Company's control to real or personal property delivered to the Company for repair, sale or storage. The Company employees may operate the above-described Recreational Vehicle and motor vehicle for purpose of testing, inspecting or delivery at my risk. Units not picked up within 5 days of completion will assess storage fees of \$10/day, unless prior arrangements have been made. Please schedule pick up of your RV during business hours.

Authorized by X _____

CUSTOMER'S CLEAR RECEIPT

The above described property has been received and after having examined the work done, the material furnished, both the work and materials have been found to be satisfactory.

X _____

Email Address _____ () (for Text Appt Reminders)

Cell Phone _____ () (for Text Appt Reminders)

Credit card: MC VISA AM/EX OTHER _____ exp date: _____

Card holder _____

Card number _____

Signature: _____

Detail**Unit** 2019 JAYCO PRECEPT F-53 Motor Home

Chassis

Color:

Keyboard:

VIN/Serial No:1F66F5DY2K0 [REDACTED]

Plate:

Odom/Hrs In:22,599

Out:22,599

MAIN KITCHEN SLIDE - C

Description: CUSTOMER STATES FLOOR HAS NO SUPPORT FRIDGE FALLS FORWARD - WOULD LIKE QUOTE TO PULL SLIDE AND ADD SUPPORT - CAMPING WORLD HAS REPAIRED THIS CONCERN TWICE UNIT CURRENTLY HAS A PIECE OF PLYWOOD UNDER FRIDGE

CASE [REDACTED]
1-800-263-8267
OLIVIA EXT 1260

REPAIR MADE BY CAMPING WORLD
A STEEL PLATE WAS ADDED UNDER ROOM

Resolution: 08/02/2022 10:45 AM (PAUL MAGNARELLI)
Worked strictly with the refrigerator platform and opening only.
Fabricated an anti tip bracket for the fridge and secured it to the wall behind the fridge
Secured fridge to anti tip bracket
Secured fridge base to platform using brackets and hardware
Reinstalled lower facias
Completed

08/01/2022 9:27 AM (PAUL MAGNARELLI)
There is no reason to pull the room, slide room floor is solid and in good shape
The sub floor that the fridge rests on has compressed and caved in
I recommend removing the fridge and adding more structure (basically rebuilding the floor of the fridge opening)
.5 to RR fridge
3 hrs to reinforce/repair refrigerator subfloor

Recommend: 8/1/22 CUSTOMER APPROVED VIA - BA**Labor**

Description	Technician	Hours	Tot
DIAG \ ESTIMATE	PAUL MAGNARELLI	1	\$140
REPAIR	PAUL MAGNARELLI	4	\$560
Labor Subtotal			\$740
Job Subtotal			\$740

All Jobs Subtotal:	\$740
Shop Supplies:	\$3
Tax:	\$
Total:	\$770
Less Deposits:	\$
Cash:	(\$770)
Total Due:	\$


ASSURANT®
Administrative Office

 VPS Claims
 P.O. Box 20899
 St. Petersburg, FL 33742
www.assurant.com
CLAIM AUTHORIZATION DETAIL

Claim Number	[REDACTED]
Authorization Number	A1527674
Authorization Date	05/17/2022 (US or Canada Locale)
Loss Date	04/25/2022 (US or Canada Locale)
Policy Number	[REDACTED]
Policy Status	Active
Repair Order Number	[REDACTED]
Customer Name	[REDACTED]
Service Center/Dealer Name	CAMPING WORLD RV SALES OCALA
Email Address	Dillon.brisson@campingworld.com

VIN Number	Year	Make	Model	Odometer
1F66F5DY2K0 [REDACTED]	2020		JAYCO	19,851

APPROVED TOTALS

(+) Parts	\$1,203.62
(+) Labor	\$745.00
(+) Service	\$0.00
Sub-Total	\$1,948.62
(-) Deductible	\$50.00
(+) Taxes	\$0.00
Total (USD)	\$1,898.62

Payment Requirements: Please submit all required details to the Assurant's Customer Service fax, (727) 561-9730, or email, vscustomerservice@assurant.com. To help ensure prompt payment processing (i.e. within 2 hours of documentation receipt), please follow the payment requirements below.

- All repairs must be completed prior to submitting for payment.
- Supply the final invoice with the customer signature.
 - Either a customer signed final invoice is required for payment,
 - Or the final invoice and accompanying customer signed work order/estimate.
 - Payment will not be processed if the only documentation supplied is an estimate.
- Required vehicle and invoice information: vehicle year, make and model, VIN, odometer (if applicable), repair facility name and address, repair order number, repair date, contract holder name, part numbers, part prices, labor breakdown (per job) and taxes (if applicable).
- Additional invoices required (if services were rendered): tow, sublet, rental/loaner invoices.

Fraud Notice: Any person who knowingly presents a false or fraudulent claim for the payment of a loss may be subject to consequences as provided by applicable law, which can include criminal charges. Additionally, the Administrator may permanently remove from its authorized vendor list any facility that is found to be submitting false or fraudulent

**ASSURANT®****Administrative Office**

VPS Claims
P.O. Box 20899
St. Petersburg, FL 33742
www.assurant.com

APPROVAL DETAILS**Part(s)**

Item #	Part #	Item Authorized	Qty	Requested Parts Price	Approved Parts Price	Total Parts Price
	368446	SLIDE OUT MOTOR	1	\$1,118.53	\$1,118.53	\$1,118.53
	152551	CW / DISCONNECT SWITCH.	1	\$104.89	\$85.09	\$85.09
Total Parts Price (USD)						\$1,203.62

Labor

Item #	Description	Requested Labor Hrs	Approved Labor Hrs	Labor Rate	Labor Total
	REPLACE SLIDE MOTOR ASSY	3.5	3.5	\$149.00	\$521.50
	RR DISCONNECT SWITCH.	1.5	1.5	\$149.00	\$223.50
Total Labor Amount (USD)					\$745.00

Payment Requirements: Please submit all required details to the Assurant's Customer Service fax, (727) 561-9730, or email, vsccustomersevice@assurant.com. To help ensure prompt payment processing (i.e. within 2 hours of documentation receipt), please follow the payment requirements below.

- All repairs must be completed prior to submitting for payment.
- Supply the final invoice with the customer signature.
 - Either a customer signed final invoice is required for payment,
 - Or the final invoice and accompanying customer signed work order/estimate.
 - Payment will not be processed if the only documentation supplied is an estimate.
- Required vehicle and invoice information: vehicle year, make and model, VIN, odometer (if applicable), repair facility name and address, repair order number, repair date, contract holder name, part numbers, part prices, labor breakdown (per job) and taxes (if applicable).
- Additional invoices required (if services were rendered): tow, sublet, rental/loaner invoices.

Fraud Notice: Any person who knowingly presents a false or fraudulent claim for the payment of a loss may be subject to consequences as provided by applicable law, which can include criminal charges. Additionally, the Administrator may permanently remove from its authorized vendor list any facility that is found to be submitting false or fraudulent

CAMPING WORLD RV SALES - CHICHESTER
165 DOVER RD
CHICHESTER NH 03258
(PH) 603-798-4030

Promised Date:
08 JUL 22

WO # [REDACTED] (Appointment Date: 08 JUL 2022 - Time: 09:45am)

Customer Name: [REDACTED]

WO Date: 08 JUL 22

First Name: [REDACTED]

Address: [REDACTED]

Tag#: 3360

ExtW Co: GS EXTW

Allenstown, NH

Author: KELSEY.CAMPBELL

ExtW No:

Postal/Zip: [REDACTED]

Stock No: [REDACTED]

Promised Date: 08 JUL 22

Phone#(res): [REDACTED]

Year: 2020

Completed Date:

Phone#(bus): [REDACTED]

Manufacturer: JAYCO

Invoice#:

Cell Phone: [REDACTED]

Brand: PRECEPT

Email: [REDACTED]

Model: 34G

Length:

Serial#: 2L1UG0138

Chassis#: 1F66F5DY2K0 [REDACTED]

Miles/Hrs: 22053

Purchased Date: 24 OCT 19

Warranty Date: 24 OCT 19

InService Date: 08 JUL 22

Job #1 - External

CUSTOMER STATES SLIDE ISSUE. MASTER SWITCH DOES NOT OPERATE SLIDE. CUSTOMER STATES OCALA FL CW HAS WORKED ON THE SLIDE AND EVER SINCE THERE ARE ISSUES (THEY REPLACED THE RELAY SWITCH AND HYDRAULIC PUMP ON THE SLIDE). THE FRIDGE FELL OUT OF POSITION WHILE IN TRANSIT AND TWISTED THE SLIDE. THERE IS A CRACK INSIDE THE CAMPER AS A RESULT OF THIS. REQUESTING ELECTRICAL DIAG. DIAGNOSE/ADVISE

Subtotal for Job #1: 54.61

Job #2 - External

COMPLAINT: CUSTOMER SUSPECTS BATTERY DISCONNECT SWITCH INOP. CHECK BATTERY VOLTAGE. DIAGNOSE/ADVISE

CAUSE: The battery disconnect switch is not operating as designed. The reason the unit works when on genset or shore power is because the converter is feeding power to interior. The solenoid is energized only on one side and switch posts are hot all the time preventing use of switch. Solenoid looks newer and appears wired correctly but wont jump power through it. I believe this is cause of radio and camera issue also which is why I didnt punch on that job

CORRECTION: Need to replace the solenoid and retest system. (Request 1.0)

Subtotal for Job #2: 79.50

Job #3 - External

CUSTOMER STATES DASH RADIO & BACKUP CAMERA INOP WHILE IN TRANSIT. BOTH ONLY WORK ON ELECTRIC POWER OR WHEN GENERATOR IS ON. DIAGNOSE/ADVISE

Subtotal for Job #3: 0.00

Job #EXT - External

AGREEMENT #

DED \$

CLAIM #

TOTAL PAYBLE

CUSTOMER IS RESPONSIBLE FOR THEIR DED, SHIPPING AND SHOP SUPPLIES (18% OF ALL LABOR BILLED CAPPED AT \$125.00) ANY AND ALL RETRO FITTING. IF THEY CONTRACT DOES NOT COVER THE CONCERN, CUSTOMER WILL BE RESPONSIBLE FOR THE DIAGNOSE CHARGE. WARRANTY:

PARTS -1 YEAR
LABOR -1 YEAR
SEALANT -90 DAYS

Subtotal for Job #EXT: 0.00

Parts Total: 0.00
Labour Total: 79.50
Sublet Total: 0.00
Extras Total: 54.61
WORK ORDER TOTAL: 134.11

DATE VEHICLE DROPPED OFF _____

DATE OF APPOINTMENT _____

REPAIR COMPLETION DATE _____

OWNER NOTIFIED OF COMPLETION @ TIME _____ DATE _____

DATE RELEASED/COLLECTED _____

I/WE, THE UNDERSIGNED, ACKNOWLEDGE THE FOREGOING AS FACTUAL AND I/WE
HEREBY ACKNOWLEDGE RECEIPT OF THE COMPLETED WORKORDER. I/WE HAVE
INSPECTED MY/OUR VEHICLE AND HAVE EXAMINED THE WORK DONE. I/WE CONFIRM
THAT THE WORK HAS BEEN COMPLETED TO MY/OUR SATISFACTION.

SIGNATURE OF OWNER _____

Customer Signature : _____

Date: 08 Jul 2022

Promised Date
08 JUL 22

4/28/2023 5:21 PM FROM: [REDACTED]

TO: +12023661767

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ASSURANT®
Administrative Office

VPS Claims

P.O. Box 20899

St. Petersburg, FL 33742

www.assurant.com
APPROVAL DETAILS
Part(s)

Item #	Part #	Item Authorized	Qty	Requested Parts Price	Approved Parts Price	Total Parts Price
	0200096	BATTERY DISCONNECT SWITCH	1	\$208.66	\$201.76	\$201.76
Total Parts Price (USD)						\$201.76

Labor

Item #	Description	Requested Labor Hrs	Approved Labor Hrs	Labor Rate	Labor Total
	REPLACE BATTERY DISCONNECT SWITCH	1.5	1.5	\$159.00	\$238.50
	H				
Total Labor Amount (USD)					\$238.50

Payment Requirements: Please submit all required details to the Assurant's Customer Service fax, (727) 561-9730, or email, vsccustomerservice@assurant.com. To help ensure prompt payment processing (i.e. within 2 hours of documentation receipt), please follow the payment requirements below.

- All repairs must be completed prior to submitting for payment.
- Supply the final invoice with the customer signature.
 - Either a customer signed final invoice is required for payment,
 - Or the final invoice and accompanying customer signed work order/estimate.
 - Payment will not be processed if the only documentation supplied is an estimate.
- Required vehicle and invoice information: vehicle year, make and model, VIN, odometer (if applicable), repair facility name and address, repair order number, repair date, contract holder name, part numbers, part prices, labor breakdown (per job) and taxes (if applicable).
- Additional invoices required (if services were rendered): tow, sublet, rental/loaner invoices.

Fraud Notice: Any person who knowingly presents a false or fraudulent claim for the payment of a loss may be subject to consequences as provided by applicable law, which can include criminal charges. Additionally, the Administrator may permanently remove from its authorized vendor list any facility that is found to be submitting false or fraudulent information.

CAMPING WORLD RV SALES - CHICHESTER
165 DOVER RD
CHICHESTER NH 03258
(PH) 603-798-4030

Promised Date
27 JUL 22

WO # [REDACTED] (Appointment Date: 08 JUL 2022 - Time: 09:45am)

Customer Name: [REDACTED]

Address: [REDACTED]

ALLENSTOWN, NH

Postal/Zip: [REDACTED]

Phone#(res): [REDACTED]

Phone#(bus): [REDACTED]

Cell Phone: [REDACTED]

Email: [REDACTED]

WO Date: 08 JUL 22

Tag#: 3366

Author: KELSEY.CAMPBELL

Stock No: [REDACTED]

Year: 2020

Manufacturer: JAYCO

Brand: PRECEPT

Model: 34G

Length:

Serial#: 2L1UG0138

Chassis#: 1F66F5DY2K0 [REDACTED]

Miles/Hrs: 22561

Purchased Date: 24 OCT 19

Warranty Date: 24 OCT 19

InService Date: 08 JUL 22

First Name: [REDACTED]

ExtW Co: GS EXTW

ExtW No:

Promised Date: 27 JUL 22

Completed Date:

Invoice#:

Job #1 - External

COMPLAINT: CUSTOMER STATES SLIDE ISSUE. MASTER SWITCH DOES NOT OPERATE SLIDE. CUSTOMER STATES OCALA FL CW HAS WORKED ON THE SLIDE AND EVER SINCE THERE ARE ISSUES (THEY REPLACED THE RELAY SWITCH AND HYDRAULIC PUMP ON THE SLIDE). THE FRIDGE FELL OUT OF POSITION WHILE IN TRANSIT AND TWISTED THE SLIDE. THERE IS A CRACK INSIDE THE CAMPER AS A RESULT OF THIS. REQUESTING ELECTRICAL DIAG. DIAGNOSE/ADVISE

CORRECTION: NEED TO GO TO JAYCO

Subtotal for Job #1: 0.00

Job #2 - External

COMPLAINT: CUSTOMER SUSPECTS BATTERY DISCONNECT SWITCH INOP. CHECK BATTERY VOLTAGE. DIAGNOSE/ADVISE

CAUSE: The battery disconnect switch is not operating as designed. The reason the unit works when on genset or shore power is because the converter is feeding power to interior. The solenoid is energized only on one side and switch posts are hot all the time preventing use of switch. Solenoid looks newer and appears wired correctly but wont jump power through it. I believe this is cause of radio and camera issue also which is why I didnt punch on that job
Appears tech was given incorrect part to work

CORRECTION: Need to replace the solenoid and retest system. (Request 1.0)

Replaced solenoid with new part. Returned wiring back to match this solenoid. Secured and tested. Cameras, radio, lighting, and slide all operate as designed now. Verified charge and disconnect operation. Brought customer out to show all is working and switch operating as designed. Repair complete

Subtotal for Job #2: 0.00

Job #3 - External

CUSTOMER STATES DASH RADIO & BACKUP CAMERA INOP WHILE IN TRANSIT. BOTH ONLY WORK ON ELECTRIC POWER OR WHEN GENERATOR IS ON. DIAGNOSE/ADVISE

Subtotal for Job #3: 0.00

Job #EXT - External

AGREEMENT #

DED \$

CLAIM

TOTAL PAYBLE

CUSTOMER IS RESPONSIBLE FOR THEIR DED,
SHIPPING AND SHOP SUPPLIES (18% OF ALL LABOR BILLED CAPPED AT \$125.00) ANY AND ALL
RETRO FITTING. IF THEY CONTRACT DOES NOT COVER THE CONCERN, CUSTOMER WILL BE
RESPONSIBLE FOR THE DIAGNOSE CHARGE.

WARRANTY:

PARTS -1 YEAR

LABOR -1 YEAR

SEALANT -90 DAYS

Promised Date:
27 JUL 22

Subtotal for Job #EXT:

0.00

Parts Total: 0.00

Labour Total: 0.00

Sublet Total: 0.00

Extras Total: 0.00

Deductible: 50.00

WORK ORDER TOTAL:

50.00

DATE VEHICLE DROPPED OFF _____

DATE OF APPOINTMENT _____

REPAIR COMPLETION DATE _____

OWNER NOTIFIED OF COMPLETION @ TIME _____ DATE _____

DATE RELEASED/COLLECTED _____

I/WE, THE UNDERSIGNED, ACKNOWLEDGE THE FOREGOING AS FACTUAL AND I/WE
HEREBY ACKNOWLEDGE RECEIPT OF THE COMPLETED WORKORDER. I/WE HAVE
INSPECTED MY/OUR VEHICLE AND HAVE EXAMINED THE WORK DONE. I/WE CONFIRM
THAT THE WORK HAS BEEN COMPLETED TO MY/OUR SATISFACTION.

SIGNATURE OF OWNER _____

Customer Signature : _____

Date: 27 Jul 2022

Checking Debit

