

From: [Logan White](#)
To: [EVOQ \(NHTSA\)](#)
Subject: Re: FW: Follow up to ODI Complaint ----- 11511169-----
Date: Sunday, April 30, 2023 6:59:06 PM
Attachments: [NHTSA Complaint.pdf](#)

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On Thu, Apr 27, 2023 at 7:38 AM EVOQ (NHTSA) <EVOQ@dot.gov> wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to [\(202\) 366-1767](tel:(202)366-1767). Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation



U.S. Department of Transportation

**DOT Auto Safety Hotline
Vehicle Owner's
Questionnaire To Report
Vehicle Safety Defects**

1-888-DASH-2-DOT

FOR AGENCY USE ONLY 100148

Date Received
Form Approved: O.M.B No.2127-0008

Repository

10-MAR-2023 **National Highway
Traffic Safety Administration
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline**

E-mail Address

OWNER INFORMATION (Type or Print)

Daytime Telephone Number
Reference No. 11511169

white.logan23@gmail.com **Name** Logan White
Address 5125 Gela Ct

City
Virginia Beach
720-435-9050

State

VA

ZIP Code 23455

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number

Located at bottom of windshield on driver's
side 4T1F31AKXLU530119

MAKE
TOYOTA
Model

CAMRY HYBRID
Model Year 2020

Dealer's Name and Telephone Number Checkered Flag Toyota 7577032099			Engine: 2.5L 4CYL No: Cylinders
Dealer's City Virginia Beach	STATE VA	ZIP Code 23462	

Date Purchased Fuel Type:

Original Owner

Transmission Type: CVT Powertrain Multiple Failure: Incident Date(s)

- ☒ Antilock Brakes
 - ☒ Cruise Control
- 01-DEC-2022

FAILED COMPONENT(S)/PART(S) INFORMATION

Failure Mileage
115000.0

Vehicle Components Codes: 150000 SEAT BELTS
Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)

Original Requirement
Prior Repair

DOT No. (Example: DOTMAL 9ABC036)
Failure Location:

Tire Component Code
Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:

Seat Type: Installation System:

Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)

Crash
Yes ☒ No

Fire
Yes ☒ No

Number of Persons Injured
Number of Deaths Reported to Police
N

Narrative Description of Incident(s), Crash(es), Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

The contact owns a 2020 Toyota Camry Hybrid. The contact stated that the driver’s side front seat belt failed to latch and lock into the belt buckle. The contact took the vehicle to the dealer who stated that the seat belt buckle assembly needed to be replaced. The vehicle had not been repaired. The passenger’s side seat buckle also started to fail to latch and lock into the buckle as needed. The manufacturer was not made aware of the failure. The approximate failure mileage was 115,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY **The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic. Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency’s action.**