

2/24/23

This is unacceptable! The Repair or Replacement of  
a defective air bag that can explode + cause bodily injury  
on Roads has to be a major priority! Period.

\* I Am sending the 2nd Letter to the Highway Safety Admin.  
And Secty. Budgeted for further, immediate Action.

I Am dealing with enough stress + anxiety and do not  
need the added fear of driving a car with a defect  
that could explode anytime due to V.W. lack of  
engineering or proper safety test -

[REDACTED]

\* What is your Dept. doing to speed up an immediate  
repair or removal of these hazardous bags ????

This is a dangerous patented that can cause all kinds  
of problems for the driver, passenger + others on the road

Please impose a fine or sanction or further production  
of V.W.'s until they can verify a SAFE Air Bag installation of  
the model being cited (2015-16)

I shall await your response for action!

[REDACTED]

FEBRUARY 2023

CLEVELAND, OH

This notice applies to your vehicle:

3VWF17AT5GM

2016 VOLKSWAGEN BEETLE

NHTSA: 22V945

Volkswagen Recall: 69EM – Driver Frontal Airbag

## INTERIM SAFETY RECALL NOTICE FOR YOUR VEHICLE

### A recall repair is not yet available

This notice is sent to you in accordance with the *National Traffic and Motor Vehicle Safety Act*. Volkswagen has decided that a defect, which relates to motor vehicle safety, exists in certain 2015-2016 model year Volkswagen vehicles. Our records show that you are the owner of a vehicle affected by this action.

**Why we sent you this letter.** This is an interim safety recall notice about a recall for your vehicle. It contains important information you need to know, even though a repair is not yet available. Please share this letter with everyone who drives your vehicle.

**About this recall:** The driver's side air bag inflator may explode due to propellant degradation occurring after long-term exposure to high absolute humidity, high temperatures, and high temperature cycling. An inflator explosion may result in sharp metal fragments striking the driver or other occupants resulting in serious injury or death.

**A recall repair is not yet available.** We will send another letter as soon as the recall work can be completed on your vehicle and once parts supply permits.

**What you can do now:** Please do not contact your dealer about this recall; they do not yet have the parts available to schedule this recall repair for you. As always, if you are experiencing any issues with your vehicle, please reach out to your authorized Volkswagen dealer for assistance.

Your safety and that of your passengers is our highest priority, and we are working to make a recall repair available as soon as possible. We apologize for any inconvenience this letter may cause.

Sincerely,

Volkswagen Customer Protection



Volkswagen of America, Inc., 3800 Hamlin Road, Auburn Hills, MI 48326

If you should have any questions about this communication, please reach out to us using your preferred method of communication at [www.vw.com/contact](http://www.vw.com/contact) or by calling us at 800-893-5298. If you still cannot obtain satisfaction, you may file a complaint with: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

To check your vehicle's eligibility for repair under this or any other recall/service campaign, please visit [www.vw.com/owners/recalls](http://www.vw.com/owners/recalls) and enter your Vehicle Identification Number (VIN) into the Recall/Service Campaign Lookup tool.

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten (10) days of receipt. If you have changed your address or sold the vehicle, please fill out the enclosed prepaid Owner Reply card and mail it to us so we can update our records.

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Cleveland, OH

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National Highway Traffic Safety Admin  
1200 New Jersey Ave. S.E.  
Washington, DC 20590

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