

**From:** [REDACTED]  
**To:** [EVOO \(NHTSA\)](#)  
**Subject:** Re: Follow up to ODI Complaint ----- 11509877-----  
**Date:** Wednesday, May 3, 2023 4:49:23 PM  
**Attachments:** [REDACTED]

**CAUTION:** This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hello

The form is filled correctly but to add it it.

I received a letter from Ford Motor Company about an “IMPORTANT SAFETY RECALL” back in January 2023.

The issue is on my daughter 2021 Ford Bronco that there is a possibility that a fuel injector may crack, which may result in fuel accumulating on the top of the engine

The risk being, that the fuel and/ or vapor that accumulates near a sufficiently hot surface may ignite resulting in an under-hood fire, increasing the risk of injury.

It's May 3rd and still no part has become available.

I was told that Ford is only allowed to order 2 parts per week for this recall due to a part shortage?????

I find that, almost 5 months after this recall has been issued, that this reason I'm being told is beyond unacceptable.

I feel this is playing Russian Roulette with my daughter, she needs a her car and no other option has been presented to me, for a temporary solution until this part is to become available for her recall repair.

Something needs to be done NOW. This is beyond unprofessional and unacceptable, that a consumer has to wait until a part becomes available for a safety recall 5 months into it, with still no clear date until the recall can be done!?!?

I look forward to your response and solution.

Thank you

Sincerely

[REDACTED]

Sent from my iPhone

On Apr 18, 2023, at 5:04 AM, EVOQ (NHTSA) <EVOQ@dot.gov> wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to [dataquality@dot.gov](mailto:dataquality@dot.gov) or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation