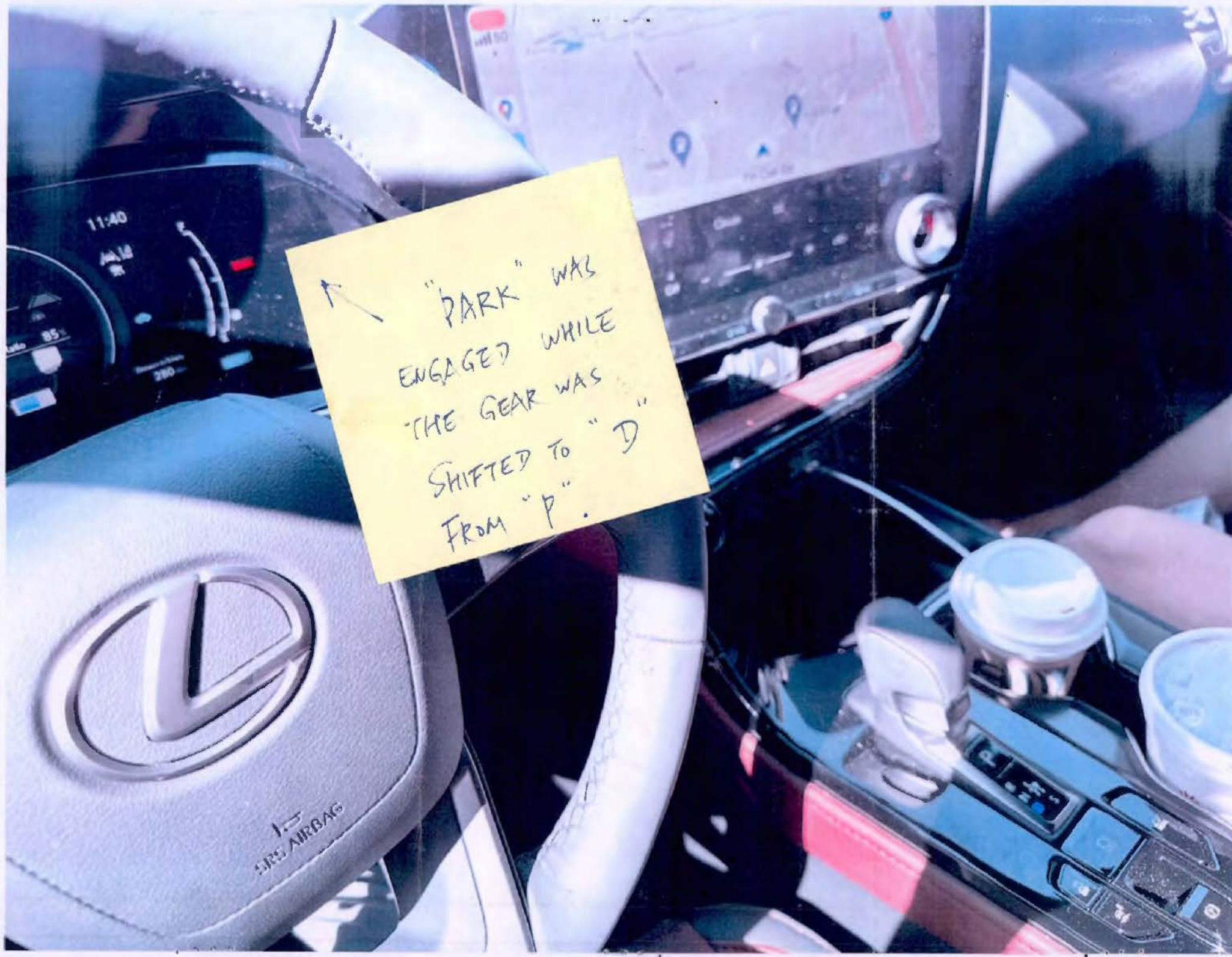


U.S. Department of Transportation National Highway Traffic Safety Administration				Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
Name [REDACTED] Address [REDACTED] City Katy State TX ZIP Code [REDACTED]				Date Received 02-MAR-2023 AUG 17 2023		Repository ☐	
				Daytime Telephone Number [REDACTED]		Reference No. 11509821	
Evening Telephone Number [REDACTED]				Email Address [REDACTED]			
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 212GKCEZ0NC [REDACTED]				MAKE LEXUS		Model NX350H	
Date Purchased 08/15/2023		Dealer's Name and Telephone Number NORTH SIDE LEXUS (HOUSTON) 281-569-3300 832-3871326		Engine: No. Cylinders 4		Model Year 2022	
Original Owner ☒		Dealer's City SPRING, TEXAS		STATE TX		ZIP Code 77386	
Transmission Type ☐ Antilock Brakes ☐ Cruise Control		Powertrain		Multiple Failure:		Incident Date(s) 02-OCT-2022 Sept 10, 2022 FIRST INCIDENT	
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Components Codes: 100000 POWER TRAIN TRANSMISSION GEAR				Failure Mileage 905		Failure Speed ≤ 10 mph	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)			
DOT No. (Example: DOTM1 9ABC036)		☐ Original Requirement ☐ Prior Repair		Failure Location:			
Tire Component Code				Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:		Model No./Name:			
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
APPLICABLE INCIDENT INFORMATION (Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)							
Crash ☒ Yes ☐ No		Fire ☐ Yes ☒ No		Number of Persons Injured		Number of Deaths	
						Reported to Police N	
Narrative Description of Incident(s), Crash(es), Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).							
The contact owns a 2022 Lexus NX350. The contact stated while at the carwash and shifting from park (P) to drive (D) the vehicle failed to respond, causing the vehicle behind to hit the rear of his vehicle. The tailgate and the rear bumper sustained minor damage. There was no warning light illuminated. The air bags did not to deploy. There was no injury sustained. The contact shifted into park, turned off, and restarted the vehicle, and the vehicle responded as needed. The contact stated that the failure had been reoccurring. The dealer was not notified of the failure. The manufacturer was notified of the failure and sent out a field technician, who diagnosed that no issues were found. The manufacturer later sent an email to the contact, stating that the incident occurred due to the fact that he panicked. The vehicle was not repaired. The failure mileage was unknown.							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.				ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							



↑ "PARK" WAS
ENGAGED WHILE
THE GEAR WAS
SHIFTED TO "D"
FROM "P".