

From: [Ambrose, Ann-Marie L](#)
To: [EVOQ \(NHTSA\)](#); [Robertson, Faithia \(NHTSA\)](#); [Lewis, Brenton](#)
Cc: [NHTSA ODI CED](#); [Strasser-King, Marion C](#)
Subject: ODI-11509811
Date: Thursday, June 6, 2024 4:38:02 PM

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From: [REDACTED]
Sent: Wednesday, June 5, 2024 2:03 PM
To: nhtsa.webmaster@dot.gov
Subject: [EXTERNAL] - TRACKING NUMBER 11509811

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This goes back to my complaint of last year with regards to my Chrysler town and country minivan. After 10 breakdowns and 7 vehicle tows this week someone finally figured out the problem being a DEFECTIVE TIPM module. Chrysler did not respond to my letters and from what i can tell your group also ignored me and failed to act on my complaint. Yet in looking on the internet today Chrysler has known of this problem FOR YEARS. I AND OTHERS ALMOST died when my vehicle just stopped when driving 75 mph on the interstate. Are you going to hold Chrysler responsible ?? Or are you just going to ignore me, after all i am just an old man from Iowa. Will Chrysler pay the bill for having this resolved. ??

sincerely

[REDACTED]

Thank you

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