



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

01-MAR-2023

Repository ☐

Reference No.
11509758

OWNER INFORMATION (Type or Print)

Name

Address

City

Malibu

State

CA

ZIP Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

SBM11AAA1DW

MAKE

MCLAREN

Model

MP4-12C

Model Year

2013

Date Purchased

Dealer's Name and Telephone Number

Engine: 3.8

No: Cylinders 8

Fuel Type:

GAS

Original Owner

Dealer's City Beverly Hills

STATE

CA

ZIP Code

90211

Transmission Type



Antilock Brakes



Cruise Control

Powertrain

REAR WHEEL DRIVE

Multiple Failure:

Incident Date(s)

01-FEB-2018

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Components Codes: 120000 EXTERIOR LIGHTING

Failure Mileage

4900.0

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9 ABC036)



Original Requirement



Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)

Crash



Yes ☒

No

Fire



Yes ☒

No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

The contact owns a 2013 McLaren MP4-12C. The contact stated that mold was developing in the lens covering the headlights, causing the headlights to be foggy. The contact stated that the failure was affecting his vision of the roadway while driving and was causing a glare for oncoming drivers. The vehicle was taken to the dealer, where it was diagnosed that the headlight housings needed to be replaced. The manufacturer was notified of the failure and covered the replacement of the headlights housing; however, the failure persisted, and the headlight housings were replaced with the same model of headlight housings. The vehicle was not repaired. The failure mileage was approximately 4,900.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.