



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**



March 28, 2023

Floral Park, NY [REDACTED]

NEF-109 ela  
Ref. No. 11509475

Dear [REDACTED]:

Thank you for the letter about your model year (MY) 2015 Hyundai Sonata vehicle. The New York Office of the Attorney General forwarded your letter to the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation. I am pleased to respond.

NHTSA is the Federal agency responsible for improving safety on our Nation's roadways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects, such as in their design, construction, or performance. Among other activities, we also monitor the completion rates and adequacy of manufacturers' recall campaigns.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. The Office of Defects Investigation (ODI) has received reports similar to yours and is reviewing all available data concerning allegations related to anti-theft and security features in MY 2012 through MY 2021 Hyundai Sonata vehicles. While we continue to review this issue, no investigation has been opened nor determinations reached at this time. However, we entered your information into our database where it will be used with other reports to identify any safety defect trends that may require our attention. You can learn more about NHTSA's investigation and recall process on our website at [www.nhtsa.gov/sites/nhtsa.dot.gov/files/documents/mvdefectsandrecalls\\_808795.pdf](http://www.nhtsa.gov/sites/nhtsa.dot.gov/files/documents/mvdefectsandrecalls_808795.pdf). We encourage you to continue to work with Hyundai and your dealer to explore the potential for an amicable resolution to your problem.

If you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, please complete an electronic Vehicle Owner's Questionnaire online at [www.nhtsa.gov](http://www.nhtsa.gov) or call the Vehicle Safety Hotline at 888-327-4236. Also, you may review owners' complaints, safety recalls, manufacturers' service bulletins, etc., on our website.

Sincerely,

Randy Reid, Chief  
Consumer Engagement Division  
Office of Defects Investigation  
Enforcement