

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

EQ-11509372-2417

From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVQQ \(NHTSA\)](#)
Subject: FW: 11509372-1
Date: Friday, March 17, 2023 2:31:49 PM
Attachments: [REDACTED]

From: [REDACTED]
Sent: Friday, March 17, 2023 11:39 AM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: 11509372-1

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Sent from my iPhone

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 To Report Vehicle Safety Defects
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

27-FEB-2023

Repository ☐Reference No.
11509372**OWNER INFORMATION (Type or Print)**

Name

Address

City

Brick Township

State

NJ

ZIP Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
5J8TC2H60KLMAKE
ACURAModel
RDXModel Year
2019Date Purchased
1-31-2019Dealer's Name and Telephone Number
Open Road Acura 732-238-3030Engine
No. Cylinders

Fuel Type

Original Owner
☒Dealer's City
East BrunswickSTATE
NJZIP Code
08816

4

Gas

Transmission Type

☐ Antilock Brakes
☐ Cruise Control

Powertrain

Multiple Failures

Incident Date(s)
26-FEB-2023**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Components Codes: 131000 VISIBILITY-WINDSHIELD

Tailgate Rear Window
Spontaneously Shattered
Debris Trapped in Tailgate

Failure Mileage
47936.0

Failure Speed

Parked
Driveway

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1 9ABC035)

☐ Original Requirement
☐ Prior Repair

Failure Location

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make

Date Manufactured

Model No./Name

Seat Type

Installation System

Child Seat Component Code

Failed Part

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

N/A

Number of Deaths

N/A

Reported to Police

N

Narrative Description of Incident(s), Crash(es), Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

The contact owns a 2019 Acura RDX. The contact stated that while his vehicle was parked inside his garage, the rear tailgate window shattered. The vehicle was not diagnosed nor repaired by an independent mechanic or dealer. The manufacturer was made aware of the failure. The failure mileage was 47,936.

Car was parked in driveway under
surveillance camera video
forwarded to NHTSA

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.