

OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

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|---|-------------------------------------|
| FOR AGENCY USE ONLY 100148                                |                                     |
| Date Received<br><b>27-FEB-2023</b><br><b>MAR 30 2023</b> | Repository <input type="checkbox"/> |
| Reference No.<br>11509344                                 |                                     |

National Highway Traffic Safety Administration  
 1-888-NHTSA-4-HELP (1-888-327-4236)  
 INTERNET: www.nhtsa.dot.gov/hotline

**OWNER INFORMATION (Type or Print)**

Name: [REDACTED]  
 Address: [REDACTED]  
 City: Medford State: OR ZIP Code: [REDACTED]  
 Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]  
 Evening Telephone Number: [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 2FMPK4K89J [REDACTED]  
 MAKE: FORD Model: EDGE Model Year: 2018  
 Date Purchased: 12-29-2018 Dealer's Name and Telephone Number: BUTLER FORD / 541.482.2521  
 Engine: No. Cylinders: 6 Fuel Type: REGULAR  
 Original Owner:  Dealer's City: Ashland STATE: OR ZIP Code: 97520  
 Transmission Type: AUTOMATIC Antilock Brakes:  Cruise Control:  Powertrain: AWD Multiple Failure: — Incident Date(s): 20-FEB-2023

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Components Codes: 134000 VISIBILITY:SUN/MOON ROOF ASSEMBLY Failure Mileage: 74600.0 Failure Speed: PARKED

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]  
 DOT No. (Example: DOTM4L 9ABC036): [REDACTED] Original Requirement:  Prior Repair:  Failure Location: [REDACTED]  
 Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]  
 Seat Type: [REDACTED] Installation System: [REDACTED]  
 Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

**APPLICABLE INCIDENT INFORMATION**  
 (Please describe in detail the incident(s), failure(s), crash(es), injury(ies).)

Crash:  Yes  No Fire:  Yes  No  
 Number of Persons Injured: N Number of Deaths: N Reported to Police: N

**Narrative Description of Incident(s), Crash(es), Injury(ies).**  
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

The contact owns a 2018 Ford Edge. The contact stated that a crack extending approximately 4 feet had developed in the large glass sunroof panel. The contact indicated that no object had struck the sunroof to cause the crack. The local dealer was notified of the failure. The manufacturer was not yet contacted. The failure mileage was 74,600. MANUFACTURE WAS CONTACTED, THEY WERE FAMILIAR WITH THE ISSUE, BUT THEY DID NOT HAVE ENOUGH INCIDENTS TO JUSTIFY A RECALL. THEY REFERRED TO THE PROBLEM AS A FRACTURE SOMEHOW CAUSED BY THE CAR ITSELF.

[Redacted]  
Medford, OR

MEDFORD OR 975

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NHTSA  
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