

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

EQ-11509302-2417

From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVQQ \(NHTSA\)](#)
Subject: FW: Vehicle unexpectedly stopping in middle of traffic
Date: Thursday, March 16, 2023 2:19:59 PM
Attachments: [REDACTED]

From: [REDACTED]
Sent: Thursday, March 16, 2023 12:49 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: Vehicle unexpectedly stopping in middle of traffic

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Sent from [Mail](#) for Windows

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

**DOT Auto Safety Hotline
Vehicle Owner's Questionnaire**
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received:

27-FEB-2023

Repository Reference No.
11509302

OWNER INFORMATION (Type or Print)

Name

Address

City

Casa Grande

State

AZ

ZIP Code

Daytime Telephone Number

E-mail Address:

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1FMCJ0K2XNUMAKE
FORDModel
ESCAPEModel Year
2022

Date Purchased

Dealer's Name and Telephone Number

Engine

Fuel Type:

Original Owner

Dealer's City: Thomasville

STATE
GAZIP Code
31792

Transmission Type

 Antilock Brakes

Powertrain:

Multiple Failure:

Incident Date(s)

09-JAN-2023

 Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Components Codes: 100C00 POWER TRAIN

Failure Mileage
700.0Failure Speed
30

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1 9ABC036)

 Original Requirement
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), injury(ies).)

Crash

 Yes No

Fire

 Yes No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

The contact owns a 2022 Ford Escape. The contact stated while driving 30 MPH, the vehicle lost motive power and stalled with several unknown warning lights illuminated. The contact was able to restart the vehicle and drive to her destination. The contact restarted the vehicle, and the vehicle failed to remain started. The vehicle was towed to the dealer and the dealer stated no failure was found. The contact stated that the failure persisted. The manufacturer was not contacted. The failure mileage was 700.

I had a passenger with me the first time this happened who observed the warning lights. The vehicle is unexpectedly stopping in the middle of traffic. It happened again on February 25. A hazard display and a picture of what looks like a 12 volt battery outlined in red appears on the dash. There has been a recall for the same kind of vehicle. Ford Escape PHEV, same year and coming out of the same plant, Louisville. It is dangerous to drive a car that stops in the middle of traffic. It had to be towed to the dealer again where it is now.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.