

NHTSA Headquarters
1200 New Jersey Avenue, SE
West Building
Washington, DC 20590

Feb. 25, 2023

CL-11509300-1000

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Attachment 1 is a letter dated Feb. 21, 2023 from U.S. Consumer Product Safety Commission that advises me to submit to you (NHTSA Headquarters) three letters from me [REDACTED] to Customer Relations (Chrysler Motor Corp) dated October 31, 2022, January 18, 2023, and February 7, 2023 also one letter from me to (U.S. Consumer Product Safety Commission) dated Feb. 8, 2023.

The issue is that my 2001 2500 Ram pick up truck exploded on Hwy 15 and Chrysler refuses to resolve my issue that only Chrysler engineering can resolve the problem described in my letter to Customer Relations dated Oct 31, 2022 (attached). I and occupants of other vehicles on Hwy 15 could have died had I not been driving in the slow lane on Hwy 15

The attached letters identify the extreme non-cooperation by Chrysler to provide ~~and~~ engineering assistance to identify the explosion and provide a redesign for my 2001 RAM truck V10-4wd with only 30,000 miles or exchange it for a similar new Ram pick up.

I am a retired (21 professional) Engr (ME 12250) and an expert witness in the field of explosions, fires ^{military} and ^{vehicle} vulnerability design and testing.

Please read the attachments and advise me as ^{to} what the U.S. Government is willing to do so that such vehicle scenarios will not occur in future consumer vehicles.

Vist2 CA



U.S. CONSUMER PRODUCT SAFETY COMMISSION
4330 EAST WEST HIGHWAY
BETHESDA, MD 20814

February 21, 2023



The CPSC received your enclosed letter concerning a Motor Vehicle (RV). The product or particular concern that you describe does not fall within CPSC's jurisdiction. You may wish to contact the agencies listed below, which we believe can best handle your concern.

NHTSA encourages all members of the public with information about potential safety concerns regarding motor vehicles or motor vehicle equipment to contact NHTSA through our website or by calling our Vehicle Safety Hotline (Toll-Free: 1-888-327-4236 / Hearing Impaired [TTY] 1-800-424-9153).

NHTSA Headquarters
1200 New Jersey Avenue, SE
West Building
Washington, DC 20590

www.nhtsa.gov

If you have any questions, please visit www.SaferProducts.gov or call (800) 638-2772.

Thank you again for using SaferProducts.gov.

U.S. Consumer Product Safety Commission
www.cpsc.gov
www.saferproducts.gov

Customer Relations
Daimler-Chrysler Motor Corp.
P.O. Box 21-8004
Auburn Hills, MI 48321-8004

Oct 31, 2022

Pg 1/2

Re: Customer Arbitration Process

Greeting,

Would you provide me assistance as how I can get resolution from Daimler-Chrysler to trade my 2001 Ram truck V10-4wd (vin # 3B7KF26W6 [REDACTED]) that exploded on HWY 15 and was towed to my home on Oct. 26 2022 (Fig. 1). The nature of the explosion for my RAM is described in Safety Recall # 828. (Fig 2) On 9/20/02, Worthington Dodge of Carlsbad CA (92008) repaired the recalls existing on my RAM truck. ^(Fig 3) I recall the service manager telling me the fire problem would be fixed by one of Worthington's specialist on Safety Recalls. Daimler-Chrysler paid for fixing the recalls.

I purchased the ram from Mr. John Melendez of Downey Dodge / Dodge Fleet, 9655 E. Firestone Blvd, Downey, CA 90241 on Dec. 17, 1999 ... I accepted delivery of a 2001 model on March 29, 2000. The RAM was built in Mexico. The Safety Recall #828 is dated Dec 1999. Today the mileage on my RAM is 30470. Its a beautiful cherry condition pickup.

Anyhow, Worthington Dodge (Carlsbad) went out of business and Bob Baker (Carlsbad) is now the dealership in a different location within the Carlsbad auto center. Their address is 5555 Car Country Drive Carlsbad CA 92008 (tel 760-431-3000)

M.C.P. # CA143082

DISPATCH
(760) 726-0550

INVOICE

VIN:

CASH BACK

180 ☐ Yes ☒ No

CALL #

DATE: 10/24/27

ADAMS TOWING

& AUTOMOTIVE REPAIR

AdamsAutoAuction.com

☐ VISTA (760)726-0550

158 Olive Ave. Vista, CA 92084

☐ FALLBROOK (760)731-1178

550 Industrial Way Ste.C Fallbrook, CA 92028

LIEN DATE

S/A:

C/N:

TIME LOG

MILEAGE

OUT

END:

NAME

ST:

ADDRESS

TOT:

CITY, ZIP

PHONE

YEAR

MAKE

MODEL

COLOR

LICENSE #

ST.

REV.

BY AGENCY/COMMAND

ARJIS/ORDER#

DESCRIPTION

AMOUNT

LDC. OF SERV/PICKUP

CITY

HRS@

/HR

TOWING

TAKEN TO

CITY

BILLED MILES @

/MILE

MILEAGE

EXTRA LABOR ☐ FRONT ☐ REAR ☐ F/B DOLLY / GO-JACK / PULLOUT DRIVE

LABOR/SERVICE

ADVANCED CHARGES PAID OUT TO:

CK#

PAY OUT

ROLLOVER/WINCHOUT

2nd TRUCK

FLAT/ PER HR

ADDITIONAL TOWING/REF. CAD#

ADMIN. FEE

RE-TOW TO:

DATE:

LIEN

STORAGE FROM:

TO:

=

@

/DAY

STORAGE

RELEASED BY EMPLOYEE:

DATE

/

/

TIME

GATE

R.O. REL:

KEYS

Y

N

AMNESTY

COMMENTS & DAMAGE:

TRUCK#

TOTAL

DRIVER NAME:

SIGNATURE:

HOLD

Y

N

☐ CASH ☐ ADAMS ☐ CHG/ACCNT

COMMENTS:

☐ CHECK#☐ OTHER☐ DISC ☐ AMEX ☐ VISA ☐ MIC

Upon request you are entitled to receive
a copy of the Towing Fees and Access Notice.

I HAVE REMOVED THE ABOVE DESCRIBED VEHICLE FROM STORAGE AND
FIND THE SAME TO BE IN SATISFACTORY CONDITION DO HEREBY CERTIFY THAT I
AM LEGALLY AUTHORIZED AND ENTITLED TO THE POSSESSION OF ABOVE VEHICLE

SIGNATURE

PRINTED NAME

DATE/TIME: 10/24/27

Safety Recall #828

Hydraulic Clutch

Visit [Geno's Garage](#)
for Truck accessories.



Date: December 1999

Models: 1994-1999 (BR/BE) Dodge Ram Four-Wheel Drive (4X4) (4WD) Trucks

Note: This recall applies only to the above vehicles equipped with an 8.0L engine ("W" in the 8th VIN Position) and a manual transmission (Sales Code - DXX) built through April 21, 1999 (MDH 0421xx)

Subject:

The hydraulic clutch line on some 8,800 of the above vehicles MAY melt and spray fluid on the exhaust system under certain operating conditions. Hydraulic fluid leakage in the presence of an ignition source (such as the exhaust system) can result in an underbody fire.

There are two parts packages, one for 1994-97 and another for '98-99. See your dealer...no charge for any recalls anytime.

If you did not get informed by DC, call your dealer as he will perform the recall for you. He may want to order the correct parts, as he gets only a first shipment to cover 25% of that model he sold. All in that identified group get the change, no dealer decisions unless your model has already had it done.

Repair:

The hydraulic clutch master cylinder, slave cylinder and clutch line must be replaced.

Parts:

Each dealer to whom vehicles in the recall were invoiced (or the current dealer at the same street address) will receive enough Hydraulic Clutch Packages to service about 25% of those vehicles.

The appropriate clutch package for the vehicle to be serviced may be determined by model year as follows:

Model Year	10" VIN Position Character	Part Code	Part Number
1994,1995, 1996, 1997	R, S, T, V	1	CAAM8281
1998, 1999	W, X	1	CAAA8282

Each package contains the following components:

CUSTOMER NO.		ADVISOR		CARD NO.	INVOICE DATE	INVOICE NO.
		LABOR RATE	LICENSE NO.	MILEAGE	COLOR	STOCK NO.
		YEAR / MAKE / MODEL			DELIVERY DATE	DELIVERY MILES
		VEHICLE ID. NO.			SELLING DEALER NO.	PRODUCTION DATE
		P.T.E. NO.		P.O. NO.	R.O. DATE	
RESIDENCE PHONE	BUSINESS PHONE					

PLEASE SEE IMPORTANT CONSUMER INFORMATION ON REVERSE



Pg 2/2

I visited Bob Baker Rem for advice on my RAM. Various signs are in the visitor's lounge that Baker only services to the own customers. Therefore I am writing to you to give me guidance and help to solve my RAM V10 4WD truck problem. It exploded! Had I not been driving in the right lane of HWY 15, it is possible I and drivers/passengers of other cars driving some 70 mi/hr would all be dead today. By my driving in the right lane I was able (lucky) to off from the HWY 15 by driving on to the dirt adjacent to my lane of travel.

Who am I? I am [redacted] professional engineer in the state of Cal. I have been an expert witness for a high-end law firm that were the first to win a fire/explosion of a new Volkswagen against Volkswagen of America. The driver who died (\$2 million) who sold his Volkswagen dealership that included a new Volkswagen for his off Mission Bay (San Diego). I lead the technical investigation for the high priced lawyers (led by the ~~the~~ law agency partner Tom Nugent (who later became a Superior Court judge. I gained my experience at the Naval Weapons Center, China Lake CA.

I would like Chrysler design engineers to dissect my RAM to obtain tech info for future truck designs. I would like to exchange my RAM as is for a new Ram Truck.

Please advise me. [redacted]

Vissta-CA

Customer Relations

Jan 18, 2023

Daimler - Chrysler Motor Corp.

P.O. Box 21-8004

Auburn Hills, MI 48321-8004

Re: Customer Arbitration Process - Status?

Greeting,

On Oct. 31, 2022 I mailed you a letter that enclosed a data package requesting a resolution regarding a fire explosion within my 2001 Ram truck V10-4wd (VIN #3B7KF26W61 [REDACTED]) that exploded on HWY 15 and was towed to my home on Oct. 26, 2022. A nature of the explosion for my Ram is described in Safety Recall # 828.

Your employee (Kyle C. May) signed receipt (U.S. Postal Service Certified Postal Service) for the above data package.

About 12:15 am (Pac time) on Dec. 22, 2022 I received a telephone call (Recorded by a lady (Daimler-Chrysler) who said the recorded conversation could be made available to me)

The essence of the conversation was as follows:

- a) The safety recall on my RAM was performed and I must fix my RAM myself on my dollar.
- b) I requested the Chrysler respond to my complaint in writing as to their official pre-trial position with respect to resolution of repairing/replacing my RAM.
- c) I requested that Chrysler identify and recommend ^{in writing} who in the U.S.A can inspect the damage, determine a design fix, and repair my RAM (30,000 mi) so that it would be SAFE to drive in the future.

The above phone call was from CHRYSLER CORP (1-800-992-1997) @ 12:22 pm Dec 27 2022. PLEASE RESPOND!

Vista CA [REDACTED]

Customer Relations
Daimler-Chrysler Motor Corp.
P.O. Box 21-8004
Auburn Hills, MI 48321-8004

Oct 31, 2022

Pg 1/2

Regrad Customer Arbitration Process

Greeting,

Would you provide me assistance as how I can get resolution from Daimler-Chrysler to trade my 2001 Ram truck V10-4wd (vin # 3B7KF26W61M [REDACTED]) that exploded on HWY 15 and was towed to my home on Oct. 26, 2022 (Fig. 1). The nature of the explosion for my RAM is described in Safety Recall #828. (Fig. 2) On 9/20/02, Worthington Dodge of Carlsbad, CA (92008) repaired the recalls existing on my RAM truck. (Fig. 3) I recall the service manager telling me the fire problem would be fixed by one of Worthington's specialist on Safety Recalls. Daimler-Chrysler paid for fixing the recalls.

I purchased the ram from Mr. John Melendez of Downey Dodge / Dodge Fleet, 9655 E. Firestone Blvd, Downey, CA 90241 on Dec. 17, 1999... I accepted delivery of a 2001 model on March 29, 2000. The RAM was built in Mexico. The Safety Recall #828 is dated Dec 1999. Today the mileage on my RAM is 36470. Its a beautiful cherry condition pickup.

Anyhow, Worthington Dodge (Carlsbad) went out of business and Bob Baker (Carlsbad) is now the dealership in a different location within the Carlsbad auto center. Their address is 5555 Car Country Drive Carlsbad CA 92008 (tel 760-431-3000)



February 1, 2023

[REDACTED]
Vista CA [REDACTED]

RE: Case: [REDACTED]
VIN: 3B7KF26W6[REDACTED]
Vehicle: 2001 RAM 2500

Dear [REDACTED]

This will acknowledge your recent letters regarding your 2001 Ram 2500.

Naturally, we were sorry to learn of this incident. Please rest assured, we appreciate and share your concerns about vehicle safety. It is important for you to remember that we don't just design and build vehicles; we also drive them, as do most of our families and friends. We have some very close and personal reasons to be concerned about vehicle safety, like you, people depend on us to provide them with safe and dependable transportation. Needless to say, we sincerely regret the unfortunate fire that occurred.

Unfortunately, due to the age/mileage of your vehicle, there are a number of factors outside the manufacturer's control that could have contributed to your incident. We are sure you will appreciate fires of this nature can and do occur for a number of reasons not associated with the manufacturing process. Furthermore, your vehicle is no longer covered by any manufacturer's warranty.

Your truck is not involved in Recall 828. As indicated in the documentation you provided, Recall 828 only involves 1994-1999 trucks built through April 21st, 1999. Your 2001 truck was built on March 3rd, 2000, nearly a year after the issue was corrected in production. There are no other incomplete recalls on your truck.

In the absence of any substantiating evidence indicating that the cause of the fire was attributed to a condition existing in the vehicle when it left our manufacturing plant, we find it necessary to deny responsibility in this matter. We can only suggest you contact the repair facility of your choice to arrange for the needed repairs. Thank you for allowing us the opportunity in reviewing this matter with you.

Sincerely,

Special Investigations

JS/sk

M.C.P. # CA143082

DISPATCH
(760) 726-0550

VIN:

B	K	F	W	M											
3	7		2	6	1										

ADAMS TOW

& AUTOMOTIVE RE
AdamsAutoAuction.c

S/A: 11-25

C/N:

☐ VISTA (760)726-0550

158 Olive Ave. Vista, CA

☒ FALLBROOK (760)731-1

550 Industrial Way Ste.C Fallbr

LIEN DATE

TIME LOG MILEAGE

OUT		END:	NAME
		ST:	ADDRESS
		TOT:	CITY, ZIP

YEAR	MAKE	MODEL	COLOR	LICENSE #
2006	Dodge	2500R/4	Red	

DESCRIPTION

LDC. OF SERV/PICKUP 2615 N. Main CITY 1 HRS@

TAKEN TO 2615 Chobithorne CITY BILLED MILES @

EXTRA LABOR ☐ FRONT ☐ REAR ☐ F/B DOLLY / GO-JACK / PULLOUT DR

ADVANCED CHARGES PAID OUT TO: CK#

ROLLOVER/WINCHOUT 2nd

ADDITIONAL TOWING/REF. CAD#

RE-TOW TO: DATE:

STORAGE FROM: TO: = @ /DAY

RELEASED BY EMPLOYEE: DATE / / TIME

R.O. REL: KEYS

COMMENTS & DAMAGE: TRUCK

DRIVER NAME: SIGNATURE: HOL

COMMENTS: 2nd

Upon request you are entitled to receive
a copy of the Towing Fees and Access Notice.

I HAVE REMOVED THE ABOVE
FIND THE SAME TO BE IN S
AM LEGALLY AUTHORIZED.

SIGNATURE:

PRINTED N

[DodgeRam.info](#) > [TSB's](#) > [Recalls](#) > Recall 828

Safety Recall #828

Hydraulic Clutch

Visit [Geno's Garage](#)
for Truck accessories.



Date: December 1999

Models: 1994-1999 (BR/BE) Dodge Ram Four-Wheel Drive (4X4) (4WD) Trucks

Note: This recall applies only to the above vehicles equipped with an 8.0L engine ("W" in the 8th VIN Position) and a manual transmission (Sales Code - DXX) built through April 21, 1999 (MDH 0421xx)

Subject:

The hydraulic clutch line on some 8,800 of the above vehicles MAY melt and spray fluid on the exhaust system under certain operating conditions. Hydraulic fluid leakage in the presence of an ignition source (such as the exhaust system) can result in an underbody fire.

There are two parts packages, one for 1994-97 and another for '98-99. See your dealer...no charge for any recalls anytime.

If you did not get informed by DC, call your dealer as he will perform the recall for you. He may want to order the correct parts, as he gets only a first shipment to cover 25% of that model he sold. All in that identified group get the change, no dealer decisions unless your model has already had it done.

Repair:

The hydraulic clutch master cylinder, slave cylinder and clutch line must be replaced.

Parts:

Each dealer to whom vehicles in the recall were invoiced (or the current dealer at the same street address) will receive enough Hydraulic Clutch Packages to service about 25% of those vehicles.

The appropriate clutch package for the vehicle to be serviced may be determined by model year as follows:

Model Year	10" VIN Position Character	Part Code	Part Number
1994,1995, 1996, 1997	R, S, T, V	1	CAAM8281
1998, 1999	W, X	1	CAAA8282

Each package contains the following components:

Quantity	Description
4	Clutch Master Cylinder
1	Clutch Slave Cylinder
1	Clutch Pedal Clip
1	Clutch Pedal Bushing (94-97 package only)
2	Clamps
2	Screws
3	Plastic Rivets

Service Procedure:

1. Raise the vehicle on an appropriate hoist.
2. Remove the nuts that attach the clutch slave cylinder to the clutch housing (Figure 1).
3. Remove the slave cylinder from the clutch housing.
4. Remove the clutch line clip(s) from the lower body flange (Figure 1).
5. Push the slave cylinder up around the exhaust pipe and into the engine compartment.
6. Lower the vehicle.
7. Inside the passenger compartment, disconnect the clutch pedal interlock switch wiring connector.
8. For 1994-1997 vehicles, remove the locating pin that secures the master cylinder to the dash panel (Figure 2).

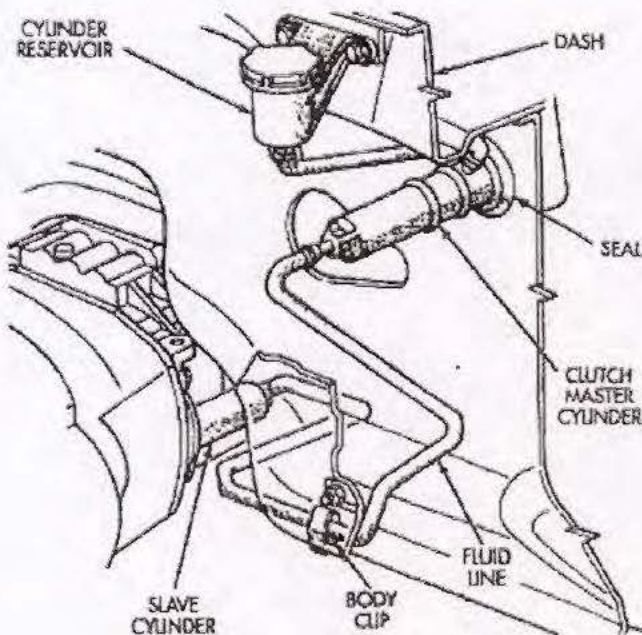


Figure 1

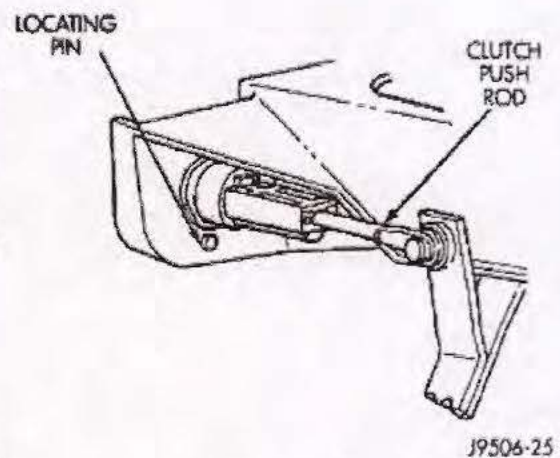


Figure 2

9. Remove the retaining clip, and on 1994-1997 vehicles, remove the plastic bushing that attaches the clutch master cylinder push rod to the clutch pedal pivot pin. Discard the clip and bushing.

10. Disconnect the clutch master cylinder push rod from the clutch pedal pivot pin.
11. Inside the engine compartment, verify that the clutch reservoir cap is tight.
12. Remove the two (2) clutch reservoir mounting screws (Figure 1).
13. Remove the clutch master cylinder as follows (Figure 1):

For 1994 through 1997 model year vehicles: Rotate the master cylinder 45 degrees counter-clockwise to unlock it and then remove the master cylinder from the dash panel.

For 1998 and 1999 model year vehicles: From inside the passenger compartment, remove the master cylinder bracket nuts that attach the master cylinder to the dash panel. In the engine compartment, remove the master cylinder from the dash panel.
14. Remove the hydraulic clutch assembly (master cylinder, slave cylinder, reservoir and hydraulic line) from the vehicle. Discard the hydraulic clutch assembly.
15. Verify that the reservoir cap on the new clutch master cylinder is tight.
16. Connect the new clutch slave cylinder portion of the clutch line to the new master cylinder portion by connecting the quick connect fitting. Pull back on the fitting to ensure that the connection is secure.
17. Position the new clutch master cylinder into the vehicle so that the clutch line quick connect fitting is located downward against the lower dash panel and rearward of the inner fender (Figure 3).
18. Install the clutch master cylinder as follows:

For 1994 through 1997 model year vehicles: Install the master cylinder into the dash panel and then rotate the master cylinder 45 degrees clockwise to lock it in place.

For 1998 and 1999 model year vehicles: Install the master cylinder into the dash panel and then, from inside the passenger compartment, install the master cylinder bracket nuts to attach the master cylinder to the dash panel. Tighten the bracket nuts to 40 ft-lbs (54 N-m).
19. Install the clutch reservoir onto the dash panel. Tighten the reservoir screws to 60 in-lbs (7 N.m).
20. Inside the passenger compartment, apply a light coating of grease to the clutch pedal pivot pin.
21. Slide the master cylinder push rod onto the clutch pedal pivot pin, install the plastic pivot bushing into the push rod eyelet (1994-1997 vehicles only), and then secure the push rod to the pivot with the provided retaining clip.
22. For 1994-1997 vehicles, install the original locating pin to secure the master cylinder to the dash panel (Figure 2). NOTE: If a new pin is required, order P/N 06029645.
23. Connect the clutch pedal interlock switch wiring connector.
24. Raise the vehicle.
25. Route the flexible clutch line along the REAR side of the lower body flange and OVER the fuel line (Figure 3).
26. Install the new slave cylinder into the clutch housing but do NOT remove the push rod shipping strap. Tighten the slave cylinder nuts to 17 ft-lbs (23 N.m).

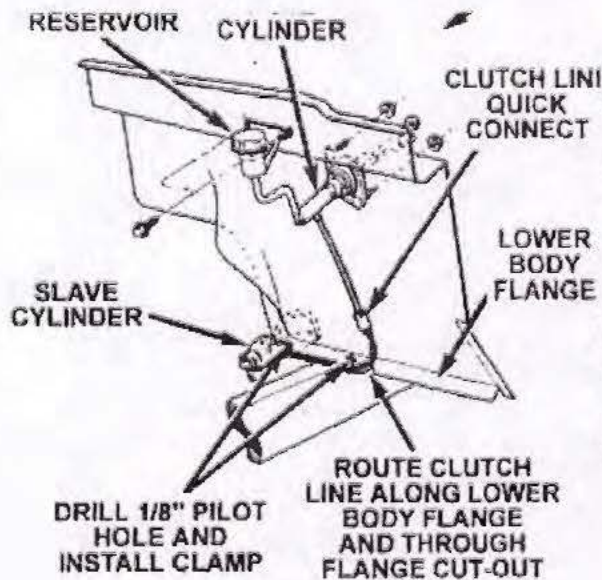


Figure 3

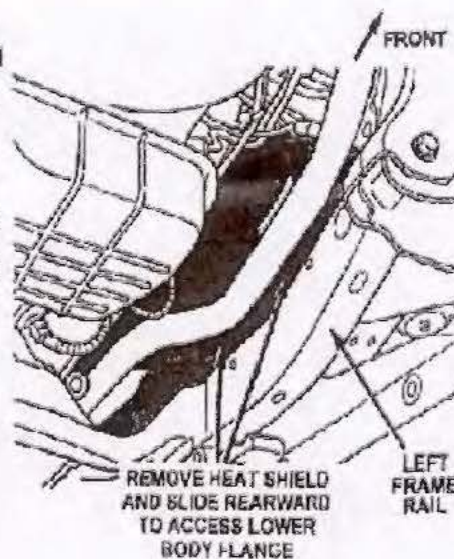


Figure 4

28. Remove the rearmost three (3) plastic rivets from the left front wheel well splash shield. Pull the splash shield forward to access the lower body flange.

29. Drill two (2) $\frac{1}{8}$ " pilot holes through the lower body flange as shown in Figure 3.

30. Install the provided clamps over the clutch line heat wrap convolute and attach the clamps to the lower body flange with the provided screws. Tighten the screws to 60 in-lbs (7 N.m).

NOTE: Install the inboard clamp first. Make sure that the clutch line is routed through the lower body flange cutout (Figure 3).

31. Install the left front wheel well splash shield using the new plastic rivets.

32. Install the fuel line heat shield (Figure 4).

33. Lower the vehicle.

34. Cycle the clutch pedal several times to assure proper operation.

35. Check all hydraulic clutch connections to ensure that there are no leaks.

Completion Reporting and Reimbursement

Claims for vehicles which have been serviced must be submitted on the DIAL System. Claims submitted will be used by Chrysler to record recall service completions and provide dealer payments.

Use the following labor operation number and time allowance:

Replace hydraulic clutch		
1994-1997 model years	06828182	0.8 hours
1998-1999 model years	06828183	0.9 hours

Add the cost of the recall parts package plus applicable dealer allowance to your claim.

NOTE: See the Warranty Administration Manual, Recall Claim Processing Section, for complete recall claim processing instructions.

Parts Return Not required.

Vehicle Not Available:

If a vehicle is not available for service for a known reason, let us know by filling out the pre-addressed Vehicle Disposition Form portion of the Owner Notification Form or describe the reason on a postcard and mail to:

DaimlerChrysler Corporation
CIMS 482-00-85
800 Chrysler Drive East
Auburn Hills, Michigan 48326-2757

If you have any questions or need assistance in completing this action, please contact your Zone Service Office.

Thanks to Bob Bergevin and Barry Drodge for supplying this Recall information.

Top of Page	DodgeRam.info Home
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This page was edited on: May 3, 2004

Customer Relations

Feb. 7, 2023

Daimler - Chrysler Motor Corp

P.O. Box 21-8004

Auburn Hills, MI 48321-8004

1/2

Re: Customer Arbitration Process

Case # [REDACTED]

VIN: 3B7KF [REDACTED]

Attached is a copy of "Chrysler" final disposition letter mailed to my home. Note! it is not signed by anyone. The letter head states STELLANTIS also JS/SK. The envelop shows FCA Fiat Chrysler automobiles, also FCA US LLC, PO Box 21-8004, Auburn Hills, MI USA 48321-8004... Stamped Metroplex MI 480, 3 Feb 2023.

My top of the RAM pickup line is identified as RAM 2500 V10 magnum. My RAM has a V10, is 4 wheel drive, has a 5 gear stick shift, has a 4-Wheel drive, and a 8 foot bed. It has all the extras installed. It has been driven 30470 mi. Apparently someone in your organization does not know the above. Also, the investigation is not aware when the vehicle was purchased and the numerous existing letters to Chrysler as why ^{it} took so long to get delivery ^{further} is evidence.

According to the attached letter, the explosion between the engine and the transmission is not described in Chrysler Safety Recall # 828. If your investigator was working for me, he would be fired for cause! The Chrysler letter basically stated I can go suck lemons.

With the assistance of my congressman, Darrell Issa's office, I hereby give you notice that I will take the next step to turn over all the evidence and letters to both of the following U.S. government agencies. This should occur in the next week.

- National Highway Traffic Safety Administration
- Consumer Products Safety Commission

I suggest, with the reputation of RAM trucks in mind, that you read closely, the evidence that I have provided to you. You can add that I also ~~am a~~ Life Member of the Escapees RV club,

I also would advise ~~Chrysler~~ Chrysler Customer Relations to get the approval of Senior Management (how about Fiat) that the subject letter meets their approval. Recall the FORD PINTO line!

I request an answer to this letter. That is, finalize confirm or deny the subject letter on the negative position taken by Chrysler senior management.

In the mean time, a copy of this letter to management will be included in the package sent to the above Agencies.

Hopefully Chrysler will ^{recall/word} their unsigned letter totally rejecting my offer. I suggest you hire an MBA from UCLA to review your unsigned letter.

Sincerely





February 1, 2023

[REDACTED]
Vista CA [REDACTED]

RE: Case: [REDACTED]
VIN: 3B7KF26W6 [REDACTED]
Vehicle: 2001 RAM 2500

Dear [REDACTED]

This will acknowledge your recent letters regarding your 2001 Ram 2500.

Naturally, we were sorry to learn of this incident. Please rest assured, we appreciate and share your concerns about vehicle safety. It is important for you to remember that we don't just design and build vehicles; we also drive them, as do most of our families and friends. We have some very close and personal reasons to be concerned about vehicle safety, like you, people depend on us to provide them with safe and dependable transportation. Needless to say, we sincerely regret the unfortunate fire that occurred.

Unfortunately, due to the age/mileage of your vehicle, there are a number of factors outside the manufacturer's control that could have contributed to your incident. We are sure you will appreciate fires of this nature can and do occur for a number of reasons not associated with the manufacturing process. Furthermore, your vehicle is no longer covered by any manufacturer's warranty.

Your truck is not involved in Recall 828. As indicated in the documentation you provided, Recall 828 only involves 1994-1999 trucks built through April 21st, 1999. Your 2001 truck was built on March 3rd, 2000, nearly a year after the issue was corrected in production. There are no other incomplete recalls on your truck.

In the absence of any substantiating evidence indicating that the cause of the fire was attributed to a condition existing in the vehicle when it left our manufacturing plant, we find it necessary to deny responsibility in this matter. We can only suggest you contact the repair facility of your choice to arrange for the needed repairs. Thank you for allowing us the opportunity in reviewing this matter with you.

Sincerely,

Special Investigations

JS/sk

Consumer Product Safety Commission
4330 East West Hwy
Bethesda, MD 20814

Feb. 8, 2023

Re: My RAM pickup truck exploded last Oct 24, 2022 on Hwy 15 that could have resulted in my death and the death of other drivers / passengers. Fiat (Daimler) - Chrysler motor corp concluded that the problem was not theirs to resolve in an unsigned letter to me dated Feb. 1, 2023.

Attached is a copy of all all the letters and evidence that was to reviewed by Chrysler engineering / management. I had offered to exchange my top of the line RAM pickup that Chrysler engineering could study to determine safety considerations in future pickup design / testing evaluation. Chrysler would give me a new comparable RAM pickup. The final correspondence from Fiat Chrysler, dated Feb. 1, 2023, basically states that I can suck lemons... adios Muchachos.

I request your agency to review the attached documentation to determine if your agency investigates such matters.

Furthermore, I am surprised that the manufacturers of new vehicles are not required to determine SAFETY requirements used by the manufacturers of military vehicles (land, sea, air), such as the engineering / testing required to determine vehicle survivability, vulnerability, ~~an~~ armor to protect soldiers, sailors and pilots from physical harm to our servicemen and non-combatants. None of these existing mature technologies are used by Chrysler. How COME?

I request a response from your agency regarding my problem. I also realize that your agency does not have a regulation for auto makers similar to those used by the Dept. of Defense to make their land, sea, and air vehicle design factors regarding survivability vulnerability and armor to protect service men/women.

I am also sending a similar letter to the
National Highway Traffic Safety Admin
1200 New Jersey Ave SE
West Building
Washington, D.C. 20590

to see if they can participate in my venture with
First Chrysler truck reform

Note the non-cooperation (letter of Feb 1, 2023)
with regard to safety issues due to the explosion
to my RAM pickup truck. I can be reached any time
regarding this letter.

Vista CA



P.S. I am being assisted in this venture by the office
of Congressman Darrell Issa.